



**UNCLAIMED
FINANCIAL
ASSETS
AUTHORITY**

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PRESS RELEASE

FOR IMMEDIATE RELEASE

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GOVERNMENT LAUNCHES NATIONWIDE REUNIFICATION SERVICES THROUGH HUDUMA CENTRES

Machakos, Kenya – The Principal Secretary for Public Investments & Assets Management Cyrell Odede Wagunda, has presided over the official launch of the Unclaimed Financial Assets Authority (UFAA) reunification services at Huduma Centres across the country, marking a major milestone in Kenya's efforts to enhance access to public services and promote financial inclusion.

The launch event, held at the Huduma Centre Grounds in Machakos, signifies the nationwide deployment of Huduma Kenya Universal Public Servant staff to deliver UFAA reunification services under the one-stop-shop approach. The initiative is designed to bring reunification services closer to citizens and simplify the process of reclaiming unclaimed financial assets.

Speaking during the launch, the PS Wagunda reaffirmed the Government's commitment to protecting citizens' property rights and ensuring that all Kenyans can reclaim financial assets rightfully belonging to them.

"This initiative reflects our shared commitment to building an inclusive, responsive, and citizen-centred public service. It ensures that every Kenyan—regardless of location or economic status—can access and reclaim what is rightfully theirs," said PS Wagunda.

The Unclaimed Financial Assets Authority has, over the past decade, mobilised Kshs. 40.7 billion in cash and over 2 billion units of shares. These assets are held in trust by the State pending reunification with their rightful owners. To date, claims amounting to Kshs. 2.84 billion have been paid to 39,203 claimants, directly improving livelihoods and supporting economic empowerment.

By integrating UFAA services into Huduma Centres nationwide, the Government aims to eliminate barriers that previously made the claims process inaccessible for many Kenyans. Citizens can now access reunification services at their nearest Huduma Centre, complementing UFAA's digital platforms, including the online claims portal and the USSD service *361#.

The partnership strengthens the Universal Public Service model, reinforcing collaboration among government institutions to improve efficiency, transparency, and cost-effectiveness in service delivery.

The initiative aligns with Kenya's Vision 2030 development blueprint and the Government's Bottom-Up Economic Transformation Agenda, which prioritises citizen empowerment, economic inclusion, and service accessibility.



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Over the past three years, UFAA piloted service delivery in five Huduma Centres within Nairobi. Lessons from the pilot informed the nationwide rollout launched today, ensuring a seamless and citizen-focused expansion.

In addition to physical access points, UFAA has enhanced its technological infrastructure by revamping the Unclaimed Financial Assets Management Information System (UFAMIS) and integrating it with the e-Citizen platform. The upgraded system enables online claims submission and includes a holders' reporting and surrender portal to improve institutional compliance.

The Authority continues to collaborate with key stakeholders—including financial sector regulators, the Judiciary, the Ministry of Interior and Coordination of National Government, the Capital Markets Authority, share registrars, Civil Registration Services, and diaspora associations, among others—to enhance identification, reporting, and reunification of unclaimed assets.

The Principal Secretary called upon Kenyans to come forward and make inquiries regarding unclaimed financial assets, urging public and private institutions to comply with legal requirements to report and surrender qualifying assets.

“Strong institutions are the foundation of a strong economy. We remain committed to strengthening UFAA’s capacity and ensuring that every Kenyan can access services efficiently, transparently, and with dignity,” he stated.

The Government will continue to implement nationwide public awareness campaigns to ensure citizens are informed about how and where to claim their assets.

The launch underscores the Government’s resolve to protect property rights, deepen financial inclusion, and deliver services that positively impact the lives of all Kenyans.

The launch event was graced by the Principal Secretary for Public Service and Human Capital Development, Members of the UFAA Board, UFAA CEO and Managing Trustee Laban Molonko, and CEO of Huduma Kenya, Ben Kai.

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