



# UNCLAIMED FINANCIAL ASSETS AUTHORITY

**TENDER NO. UFAA/VC/010/2023-24**

## **Supply, Delivery, Installation, Configuration and Maintenance of Video Conferencing System**

**The Chief Executive Officer**  
**Unclaimed Financial Assets Authority (UFAA)**  
Pacis Center, 2<sup>nd</sup> Floor, Slip Road Off Waiyaki Way, Westlands  
P.O. Box 28235 - 00200  
Nairobi, Kenya  
Telephone number +254 (20) 4023000  
Email: [procurement@ufaa.go.ke](mailto:procurement@ufaa.go.ke)  
Website: [www.ufaa.go.ke](http://www.ufaa.go.ke)  
<https://eProcurement.ufaa.go.ke> – (Open Tenders)

**Tender Closing/Opening Date: 11<sup>th</sup> December 2023**

**Tender Closing/Opening Time: 1030hrs (East Africa Time)**

*RESERVED FOR AGPO*

## INVITATION TO TENDER

### UNCLAIMED FINANCIAL ASSETS AUTHORITY

**TENDER NAME:** Supply, Delivery, Installation, Configuration and Maintenance of Video Conferencing System. **TENDER REF NO.** UFAA/VC/010/2023-24

1. The Unclaimed Financial Assets Authority invites sealed tenders for the Supply, Delivery, Installation, Configuration and Maintenance of Video Conferencing System and Maintenance of Queuing Management System.
2. Tendering will be conducted under open competitive method (National) using a standardized tender document. Tendering is open to all qualified and interested Tenderers registered under AGPO by the National Treasury.
3. Qualified and interested tenderers may obtain further information and inspect the Tender Documents during office hours at the address given below;

**Supply Chain Management Department  
Unclaimed Financial Assets Authority  
2<sup>nd</sup> floor, Pacis Center, Slip Road Off Waiyaki Way  
NAIROBI, KENYA  
Email: [procurement@ufaa.go.ke](mailto:procurement@ufaa.go.ke)**

during normal working hours on Monday to Friday 0800hours to 1700hours (East Africa Time).

4. A complete set of tender documents may be purchased or obtained by interested tenders upon payment of a non-refundable fees of *One Thousand Shillings (Kshs. 1,000.00 only)* in cash and payable to the address given below. Tender documents may be obtained electronically from the Website ([www.ufaa.go.ke](http://www.ufaa.go.ke), <https://eProcurement.ufaa.go.ke> or Public Procurement Information Portal [www.tenders.go.ke](http://www.tenders.go.ke)). Tender documents obtained electronically will be free of charge.
5. Tender documents may be viewed and downloaded for free from the website ([www.ufaa.go.ke](http://www.ufaa.go.ke) or [www.tenders.go.ke](http://www.tenders.go.ke)) and eProcurement portal <https://eProcurement.ufaa.go.ke>
6. Tenderers who download the tender document must forward their particulars immediately to [procurement@ufaa.go.ke](mailto:procurement@ufaa.go.ke) to facilitate any further clarification or addendum. Firms must also register under <https://eProcurement.ufaa.go.ke>.
7. The Tenderer shall chronologically serialize all pages of the tender documents submitted in the format of 1,2,3,4.....(from cover page to the last page including all attachments).
8. Completed tenders must be delivered to the address below on or before **11<sup>th</sup> December 2023 at 1030hours (East Africa Time)** Bidders **MUST** also submit a copy of the bid electronically through the eProcurement Portal (<https://eProcurement.ufaa.go.ke>)

**Chief Executive Officer  
Unclaimed Financial Assets Authority (UFAA)  
2<sup>nd</sup> floor, Pacis Center, Slip Road Off Waiyaki Way, Westlands  
P.O. Box 28235 – 00200  
Nairobi, Kenya**

and deposited in the **Tender Box** provided at:  
**UFAA – Reception, 2<sup>nd</sup> floor, Pacis Center, Slip Road, Off Waiyaki Way, Westlands**

**P.O. Box 28235 – 00200, NAIROBI**

9. Tenders will be opened immediately after the deadline date and time specified above or any dead line date and time specified later. Tenders will be publicly opened in the presence of the Tenderers' designated representatives who choose to attend at the address below.

**UNCLAIMED FINANCIAL ASSETS AUTHORITY  
NAIROBI CITY, PACIS CENTER, SLIP ROAD OFF WAIYAKI WAY, WESTLANDS, RECEPTION.**

10. Late tenders will be rejected.

11. The addresses referred to above are:

**A. Address for obtaining further information and for purchasing tender documents**

**UNCLAIMED FINANCIAL ASSETS AUTHORITY  
NAIROBI CITY, SLIP ROAD OFF WAIYAKI WAY, WESTLANDS, PACIS CENTRE 2<sup>ND</sup> FLOOR,  
RECEPTION.**

**P.O BOX 28235 – 00200 Nairobi, Kenya.**

**CONTACT: MANAGER, SUPPLY CHAIN MANAGEMENT, +254 (20) 4023000,  
[procurement@ufaa.go.ke](mailto:procurement@ufaa.go.ke)**

**B. Address for Submission of Tenders.**

**CHIEF EXECUTIVE OFFICER  
UNCLAIMED FINANCIAL ASSETS AUTHORITY  
P.O BOX 28235 – 00200 NAIROBI  
NAIROBI CITY, SLIP ROAD OFF WAIYAKI WAY, WESTLANDS, PACIS CENTRE 2<sup>ND</sup> FLOOR,  
RECEPTION.**

**C. Address for Opening of Tenders.**

**UNCLAIMED FINANCIAL ASSETS AUTHORITY  
NAIROBI CITY, SLIP ROAD OFF WAIYAKI WAY, WESTLANDS PACIS CENTRE 2<sup>ND</sup> FLOOR,  
, RECEPTION.**

**AUTHORISED OFFICIAL**

**Name: F.A JOHN MWANGI, EBS**

**Designation: CHIEF EXECUTIVE OFFICER**

**Signature:**

**Date: 28<sup>th</sup> November 2023**

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# **PART 1 - TENDERING PROCEDURES**

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## SECTION I: INSTRUCTIONS TO TENDERERS

### A General Provisions

#### 1. Scope of Tender

1.1 The Procuring Entity as defined in the TDS invites tenders for supply of goods and, if applicable, any Related Services incidental thereto, as specified in Section V, Supply Requirements. The name, identification, and number of lots (contracts) of this Tender Document are specified in the TDS.

1.2 Throughout this tendering document:

- a) the term “in writing” means communicated in written form (e.g. by mail, e-mail, fax, including if specified in the TDS, distributed or received through the electronic-procurement system used by the Procuring Entity) with proof of receipt;
- b) if the context so requires, “singular” means “plural” and vice versa;
- c) “Day” means calendar day, unless otherwise specified as “Business Day”. A Business Day is any day that is an official working day of the Procuring Entity. It excludes official public holidays.

#### 2. Fraud and Corruption

2.1 The Procuring Entity requires compliance with the provisions of the Public Procurement and Asset Disposal Act, 2015, Section 62 “Declaration not to engage in corruption”. The tender submitted by a person shall include a declaration that the person shall not engage in any corrupt or fraudulent practice and a declaration that the person or his or her sub-contractors are not debarred from participating in public procurement proceedings.

2.2 The Procuring Entity requires compliance with the provisions of the Competition Act 2010, regarding collusive practices in contracting. Any tenderer found to have engaged in collusive conduct shall be disqualified and criminal and/or civil sanctions may be imposed. To this effect, Tenders shall be required to complete and sign the “Certificate of Independent Tender Determination” annexed to the Form of Tender.

2.3 Unfair Competitive Advantage - Fairness and transparency in the tender process require that the firms or their Affiliates competing for a specific assignment do not derive a competitive advantage from having provided consulting services related to this tender. To that end, the Procuring Entity shall indicate in the **Data Sheet** and make available to all the firms together with this tender document all information that would in that respect give such firm any unfair competitive advantage over competing firms.

#### 3. Eligible Tenderers

3.1 A Tenderer may be a firm that is a private entity, an individual, a state-owned enterprise or institution subject to ITT3.7, or any combination of such entities in the form of a joint venture (JV) under an existing agreement or with the intent to enter into such an agreement supported by a letter of intent. Public employees and their close relatives (*spouses, children, brothers, sisters and uncles and aunts*) are not eligible to participate in the tender.

In the case of a joint venture, all members shall be jointly and severally liable for the execution of the entire Contract in accordance with the Contract terms. The JV shall nominate a Representative who shall have the authority to conduct all business for and on behalf of any and all the members of the JV during the Tendering process and, in the event the JV is awarded the Contract, during contract execution. The maximum number of JV members shall be specified in the **TDS**.

3.2 Public Officers of the Procuring Entity, their Spouses, Child, Parent, Brothers or Sister. Child, Parent, Brother or Sister of a Spouse their business associates or agents and firms/organizations in which they have a substantial or controlling interest shall not be eligible to tender or be awarded a contract. Public Officers are also not allowed to participate in any procurement proceedings.

- 33 A Tenderer shall not have a conflict of interest. Any Tenderer found to have a conflict of interest shall be disqualified. A Tenderer may be considered to have a conflict of interest for the purpose of this Tendering process, if the Tenderer:
- a) directly or indirectly controls, is controlled by or is under common control with another Tenderer; or
  - b) receives or has received any direct or indirect subsidy from another Tenderer; or
  - c) has the same - representative or ownership as another Tenderer; or
  - d) has a relationship with another Tenderer, directly or through common third parties, that puts it in a position to influence the Tender of another Tenderer, or influence the decisions of the Procuring Entity regarding this Tendering process; or
  - e) or any of its affiliates participated as a consultant in the preparation of the design or technical specifications of the goods that are the subject of the Tender; or
  - f) or any of its affiliates has been hired (or is proposed to be hired) by the Procuring Entity or Procuring Entity for the Contract implementation; or
  - g) would be providing goods, works, or non-consulting services resulting from or directly related to consulting services for the preparation or implementation of the project specified in the TDS ITT 1.1 that it provided or were provided by any affiliate that directly or indirectly controls, is controlled by, or is under common control with that firm; or has a close business or family relationship with a professional staff of the Procuring Entity (or of the project implementing agency, who: (i) are directly or indirectly involved in the preparation of the tendering document or specifications of the Contract, and/or the Tender evaluation process of such Contract; or (ii) would be involved in the implementation or supervision of such Contract unless the conflict stemming from such relationship has been resolved in a manner acceptable to the Procuring Entity throughout the Tendering process and execution of the Contract.
- 34 A tenderer shall not be involved in corrupt, coercive, obstructive, collusive or fraudulent practice. A tenderer that is proven to have been involved in any of these practices shall be automatically disqualified.
- 35 A firm that is a Tenderer (either individually or as a JV member) shall not submit more than one Tender, except for permitted alternative Tenders. This includes participation as a subcontractor. Such participation shall result in the disqualification of all Tenders in which the firm is involved. A firm that is not a Tenderer or a JV member, may participate as a subcontractor in more than one Tender. Members of a joint venture may not also make an individual tender, be a subcontractor in a separate tender or be part of another joint venture for the purposes of the same Tender.
- 36 A Tenderer may have the nationality of any country, subject to the restrictions pursuant to ITT3.9. A Tenderer shall be deemed to have the nationality of a country if the Tenderer is constituted, incorporated or registered in and operates in conformity with the provisions of the laws of that country, as evidenced by its articles of incorporation (or equivalent documents of constitution or association) and its registration documents, as the case may be. This criterion also shall apply to the determination of the nationality of proposed subcontractors or sub consultants for any part of the Contract including related Services.
- 37 A Tenderer that has been debarred by the PPRA from participating in public procurement shall be ineligible to tender or be awarded a contract. The list of debarred firms and individuals is available from the PPRA's website [www.ppra.go.ke](http://www.ppra.go.ke)
- 38 Tenderers that are state-owned enterprises or institutions may be eligible to compete and be awarded a Contract(s) only if they are (i) a legal public entity of the state Government and/or public administration, (ii) financially autonomous and not receiving any significant subsidies or budget support from any public entity or Government, and (iii) operating under commercial law and vested with legal rights and liabilities similar to any commercial enterprise to enable it compete with firms in the private sector on an equal basis. Public employees and their close relatives are not eligible to participate in the tender.
- 39 Tenderers may be ineligible if their countries of origin (a) as a matter of law or official regulations, Kenya prohibits commercial relations with that country, or (b) by an act of compliance with a decision of the United Nations Security Council taken under Chapter VII of the Charter of the United Nations, Kenya prohibits any import of goods or contracting for supply of goods or services from that country, or any payments to any country, person, or entity



in that country. A tenderer shall provide such documentary evidence of eligibility satisfactory to the Procuring Entity, as the Procuring Entity shall reasonably request.

- 3.10 Tenderers shall provide the qualification information statement that the tenderer (including all members of a joint venture and subcontractors) is not associated, or have been associated in the past, directly or indirectly, with a firm or any of its affiliates which have been engaged by the Procuring entity to provide consulting services for the preparation of the design, specifications, and other documents to be used for the procurement of the goods under this Invitation for tenders.
- 3.11 Where the law requires tenderers to be registered with certain authorities in Kenya, such registration requirements shall be defined in the **TDS**
- 3.12 The Competition Act of Kenya requires that firms wishing to tender as Joint Venture undertakings which may prevent, distort or lessen competition in provision of services are prohibited unless they are exempt in accordance with the provisions of Section 25 of the Competition Act, 2010. JVs will be required to seek for exemption from the Competition Authority. Exemption shall not be a condition for tender, but it shall be a condition of contract award and signature. A JV tenderer shall be given opportunity to seek such exemption as a condition of award and signature of contract. Application for exemption from the Competition Authority of Kenya may be accessed from the website [www.cak.go.ke](http://www.cak.go.ke).
- 3.13 A Kenyan tenderer shall provide evidence of having fulfilled his/her tax obligations by producing a current tax clearance certificate or tax exemption certificate issued by the Kenya Revenue Authority.

#### **4. Eligible Goods and Related Services**

- 4.1 All the Goods and Related Services to be supplied under the Contract shall have their origin in any country that is eligible in accordance with ITT 3.9.
- 4.2 For purposes of this ITT, the term “goods” includes commodities, raw material, machinery, equipment, and industrial plants; and “related services” include services such as insurance, installation, training, and initial maintenance.
- 4.3 The term “origin” means the country where the goods have been mined, grown, cultivated, produced, manufactured or processed; or, through manufacture, processing, or assembly, another commercially recognized article results that differs substantially in its basic characteristics from its components.
- 4.4 A procuring entity shall ensure that the items listed below shall be sourced from Kenya and there shall be no substitutions from foreign sources. The affected items are:
- a) motor vehicles, plant and equipment which are assembled in Kenya;
  - b) furniture, textile, foodstuffs, oil and gas, information communication technology, steel, cement, leather, agro-processed products, sanitary products, and other goods made in Kenya; or
  - c) goods manufactured, mined, extracted or grown in Kenya.
- 4.5 Any goods, works and production processes with characteristics that have been declared by the relevant national environmental protection agency or by other competent authority as harmful to human beings and to the environment shall not be eligible for procurement.

#### **5. Sections of Tendering Document**

- 5.1 The tendering document consist of Parts 1, 2, and 3, which include all the sections indicated below, and should be read in conjunction with any Addenda issued in accordance with ITT8.



## **PART: Tendering Procedures**

- i) Section I - Instructions to Tenderers (ITT)
- ii) Section II - Tendering Data Sheet (TDS)
- iii) Section III - Evaluation and Qualification Criteria
- iv) Section IV - Tendering Forms

## **PART 2: Supply Requirements**

- v) Section V - Schedule of Requirements

## **PART 3 Contract**

- vi) Section VI - General Conditions of Contract (GCC)
- vii) Section VII - Special Conditions of Contract (SCC)
- viii) Section VIII- Contract Forms

- 52 The notice of Invitation to Tender or the notice to the prequalified Tenderers issued by the Procuring Entity is not part of the tendering document.
- 53 Unless obtained directly from the Procuring Entity, the Procuring Entity is not responsible for the completeness of the document, responses to requests for clarification, the minutes of the pre-tender meeting (if any), or addenda to the tendering document in accordance with ITT7.
- 54 The Tenderer is expected to examine all instructions, forms, terms, and specifications in the tendering document and to furnish with its Tender all information or documentation as is required by the tendering document.

## **6. Clarification of Tendering Document**

- 61 A Tenderer requiring any clarification of the Tender Document shall contact the Procuring Entity in writing at the Procuring Entity's address specified in the **TDS** or raise its enquiries during the pre-Tender meeting if provided for in accordance with ITT 6.4. The Procuring Entity will respond in writing to any request for clarification, provided that such request is received no later than the period specified in the **TDS** prior to the deadline for submission of tenders. The Procuring Entity shall forward copies of its response to all tenderers who have acquired the Tender documents in accordance with ITT 5.3, including a description of the inquiry but without identifying its source. If so specified in the **TDS**, the Procuring Entity shall also promptly publish its response at the web page identified in the **TDS**. Should the clarification result in changes to the essential elements of the Tender Documents, the Procuring Entity shall amend the Tender Documents following the procedure under ITT 7.
- 62 The Procuring Entity shall specify in the **TDS** if a pre-tender conference will be held, when and where. The Tenderer's designated representative is invited to attend a pre-Tender meeting. The purpose of the meeting will be to clarify issues and to answer questions on any matter that may be raised at that stage.
- 63 The Tenderer is requested to submit any questions in writing, to reach the Procuring Entity not later than the period specified in the **TDS** before the meeting.
- 64 Minutes of the pre-Tender meeting, if applicable, including the text of the questions asked by Tenderers and the responses given, together with any responses prepared after the meeting, will be transmitted promptly to all Tenderers who have acquired the Tender Documents in accordance with ITT 6.3. Minutes shall not identify the source of the questions asked.
- 65 The Procuring Entity shall also promptly publish anonymized (*no names*) Minutes of the pre-Tender meeting at the web page identified in the **TDS**. Any modification to the Tender Documents that may become necessary as a result of the pre-Tender meeting shall be made by the Procuring Entity exclusively through the issue of an Addendum pursuant to ITT 7 and not through the minutes of the pre-Tender meeting. Nonattendance at the pre-Tender meeting will not be a cause for disqualification of a Tenderer.

## **7. Amendment of Tendering Document**

- 7.1 At any time prior to the deadline for submission of Tenders, the Procuring Entity may amend the tendering document by issuing addenda.
- 7.2 Any addendum issued shall be part of the tendering document and shall be communicated in writing to all who have obtained the tender document from the Procuring Entity in accordance with ITT 6.3. The Procuring Entity shall also promptly publish the addendum on the Procuring Entity's web page in accordance with ITT 7.1.
- 7.3 To give prospective Tenderers reasonable time in which to take an addendum into account in preparing their Tenders, the Procuring Entity may, at its discretion, extend the deadline for the submission of Tenders, pursuant to ITT 21.2.

## **C. Preparation of Tenders**

### **8. Cost of Tendering**

- 8.1 The Tenderer shall bear all costs associated with the preparation and submission of its Tender, and the Procuring Entity shall not be responsible or liable for those costs, regardless of the conduct or outcome of the Tendering process.

### **9. Language of Tender**

- 9.1 The Tender, as well as all correspondence and documents relating to the Tender exchanged by the Tenderer and the Procuring Entity, shall be written in English Language. Supporting documents and printed literature that are part of the Tender may be in another language provided they are accompanied by an accurate translation of the relevant passages into the English Language, in which case, for purposes of interpretation of the Tender, such translation shall govern.

## **10. Documents Comprising the Tender**

- 10.1 The Tender shall comprise the following:
- a) Form of Tender prepared in accordance with ITT11;
  - b) Price Schedules: completed in accordance with ITT 11 and ITT 13;
  - c) Tender Security or Tender-Securing Declaration, in accordance with ITT 18.1;
  - d) Alternative Tender: if permissible, in accordance with ITT12;
  - e) Authorization: written confirmation authorizing the signatory of the Tender to commit the Tenderer, in accordance with ITT19.3;
  - f) Qualifications: documentary evidence in accordance with ITT 16.2 establishing the Tenderer qualifications to perform the Contract if its Tender is accepted;
  - g) Tenderer Eligibility: documentary evidence in accordance with ITT16.1 establishing the Tenderer eligibility to tender;
  - h) Eligibility of Goods and Related Services: documentary evidence in accordance with ITT 15, establishing the eligibility of the Goods and Related Services to be supplied by the Tenderer;
  - i) Conformity: documentary evidence in accordance with ITT15.2 that the Goods and Related Services conform to the tender document; and
  - j) Any other document required in the TDS.
- 10.2 In addition to the requirements under ITT 10.1, Tenders submitted by a JV shall include a copy of the Joint Venture Agreement entered into by all members. Alternatively, a letter of intent to execute a Joint Venture Agreement in the event of a successful Tender shall be signed by all members and submitted with the Tender, together with a copy of the proposed Agreement.
- 10.3 The Tenderer shall furnish in the Form of Tender information on commissions gratuities, and fees, if any, paid or to be paid to agents or any other party relating to this Tender.

## 11. Form of Tender and Price Schedules

- 11.1 The Form of Tender and Price Schedules shall be prepared using the relevant forms furnished in Section IV, Tendering Forms. The forms must be completed without any alterations to the text. All blank spaces shall be filled in with the information requested. The Tenderer shall chronologically serialise pages of all tender documents submitted.

## 12. Alternative Tenders

- 12.1 Unless otherwise specified in the **TDS**, alternative Tenders shall not be considered.

## 13. Tender Prices and discounts

- 13.1 The prices quoted by the Tenderer in the Form of Tender and in the Price, Schedules shall conform to the requirements specified below.
- 13.2 All lots (contracts) and items must be listed and priced separately in the Price Schedules.
- 13.3 The price to be quoted in the Form of Tender in accordance with ITT10.1 shall be the total price of the Tender, including any discounts offered.
- 13.4 The Tenderer shall quote any discounts and indicate the methodology for their application in the form of tender. Conditional discounts will be rejected.
- 13.5 Prices quoted by the Tenderer shall be fixed during the performance of the Contract and not subject to variation on any account, unless otherwise specified in the **TDS**. A Tender submitted with an adjustable price quotation shall be treated as non-responsive and shall be rejected, pursuant to ITT 28. However, if in accordance with the **TDS**, prices quoted by the Tenderer shall be subject to adjustment during the performance of the Contract, a Tender submitted with a fixed price quotation shall not be rejected, but the price adjustment shall be treated as zero.
- 13.6 If specified in ITT 1.1, Tenders are being invited for individual lots (contracts) or for any combination of lots (packages). Unless otherwise specified in the **TDS**, prices quoted shall correspond to 100 % of the items specified for each lot and to 100% of the quantities specified for each item of a lot. Tenderers wishing to offer discounts for the award of more than one Contract shall specify in their Tender the price reductions applicable to each package, or alternatively, to individual Contracts within the package. Discounts shall be submitted in accordance with ITT 13.4 provided the Tenders for all lots (contracts) are opened at the same time.
- 13.7 The terms EXW, CIP, CIF, DDP and other similar terms shall be governed by the rules prescribed in the current edition of Incoterms, published by the International Chamber of Commerce.
- 13.8 Prices shall be quoted as specified in each Price Schedule included in Section IV, Tendering Forms. The disaggregation of price components is required solely for the purpose of facilitating the comparison of Tenders by the Procuring Entity. This shall not in any way limit the Procuring Entity's right to contract on any of the terms offered. In quoting prices, the Tenderer shall be free to use transportation through carriers registered in any eligible country. Similarly, the Tenderer may obtain insurance services from any eligible country in accordance with ITT 3.6, Eligible Tenders. Prices shall be entered in the following manner:
- a) For Goods manufactured in Kenya:
    - i) the price of the Goods quoted EXW (ex-works, ex-factory, ex warehouse, ex showroom, or off-the- shelf, as applicable) final destination point indicated in the **TDS**, including all customs duties and sales and other taxes already paid or payable on the components and raw material used in the manufacture or assembly of the Goods;
    - ii) any sales tax and other taxes which will be payable in Kenya on the Goods if the Contract is awarded to the Tenderer; and
    - iii) the price for inland transportation, insurance, and other local services required to

convey the Goods to their final destination specified in the TDS.

- b) For Goods manufactured outside Kenya, to be imported:
  - i) the price of the Goods, quoted CIP named place of destination, in Kenya, as specified in the TDS;
  - ii) the price for inland transportation, insurance, and other local services required to convey the Goods from the named place of destination to their final destination specified in the TDS;
- c) For Goods manufactured outside Kenya, already imported:
  - i) the price of the Goods, including the original import value of the Goods; plus, any mark-up (or rebate); plus, any other related local cost, and custom duties and other import taxes already paid or to be paid on the Goods already imported;
  - ii) the custom duties and other import taxes already paid (need to be supported with documentary evidence) or to be paid on the Goods already imported;
  - iii) any sales and other taxes levied in Kenya which will be payable on the Goods if the Contract is awarded to the Tenderer; and
  - iv) the price for inland transportation, insurance, and other local services required to convey the Goods from the named place of destination to their final destination (Project Site) specified in the TDS.
- d) for Related Services, other than inland transportation and other services required to convey the Goods to their final destination, whenever such Related Services are specified in the Schedule of Requirements, the price of each item comprising the Related Services (inclusive of any applicable taxes).

#### **14. Currencies of Tender and Payment**

- 14.1 The currency (ies) of the Tender, the currency (ies) of award and the currency (ies) of contract payments shall be the same.
- 14.2 The Tenderer shall quote in Kenya shillings. If allowed in the TDS, the Tenderer may express the Tender price in any currency, provided it shall use no more than two foreign currencies in addition to the Kenya Shilling.
- 14.3 The rates of exchange to be used by the Tenderer shall be based on the exchange rates provided by the Central Bank of Kenya on the date 30 days prior to the actual date of tender opening.

#### **15. Documents Establishing the Eligibility and Conformity of the Goods and Related Services**

- 15.1 To establish the eligibility of the Goods and Related Services in accordance with ITT 15, Tenderers shall complete the country of origin declarations in the Price Schedule Forms, included in Section IV, Tendering Forms.
- 15.2 To establish the conformity of the Goods and Related Services to the tendering document, the Tenderer shall furnish as part of its Tender the documentary evidence that the Goods conform to the technical specifications and standards specified in Section VII, Schedule of Requirements.
- 15.3 The documentary evidence may be in the form of literature, drawings or data, and shall consist of a detailed item by item description of the essential technical and performance characteristics of the Goods and Related Services, demonstrating substantial responsiveness of the Goods and Related Services to the technical specification, and if applicable, a statement of deviations and exceptions to the provisions of the Section VII, Schedule of Requirements.
- 15.4 The Tenderer shall also furnish a list giving full particulars, including available sources and current prices of spare parts, special tools, etc., necessary for the proper and continuing functioning of the Goods during the period specified in the TDS following commencement of the use of the goods by the Procuring Entity.



155 Standards for workmanship, process, material, and equipment, as well as references to brand names or catalogue numbers specified by the Procuring Entity in the Schedule of Requirements, are intended to be descriptive only and not restrictive. The Tenderer may offer other standards of quality, brand names, and/or catalogue numbers, provided that it demonstrates, to the Procuring Entity's satisfaction, that the substitutions ensure substantial equivalence or are superior to those specified in the Section VII, Schedule of Requirements.

## 16. Documents Establishing the Eligibility and Qualifications of the Tenderer

16.1 To establish Tenderer eligibility in accordance with ITT 4, Tenderers shall complete the Form of Tender, included in Section IV, Tendering Forms.

16.2 The documentary evidence of the Tenderer qualifications to perform the Contract if its Tender is accepted shall establish to the Procuring Entity's satisfaction:

- a) that, if required **in the TDS**, a Tenderer that does not manufacture or produce the Goods it offers to supply shall submit the Manufacturer's Authorization using the form included in Section IV, Tendering Forms to demonstrate that it has been duly authorized by the manufacturer or producer of the Goods to supply these Goods in Kenya;
- b) that, if required **in the TDS**, in case of a Tenderer not doing business within the Kenya, the Tenderer is or will be (if awarded the Contract) represented by an Agent in the country equipped and able to carry out the Supplier's maintenance, repair and spare parts-stocking obligations prescribed in the Conditions of Contract and/or Technical Specifications; and
- c) that the Tenderer meets each of the qualification criterion specified in Section III, Evaluation and Qualification Criteria.

## 17. Period of Validity of Tenders

17.1 Tenders shall remain valid for the Tender Validity period specified **in the TDS**. The Tender Validity period starts from the date fixed for the Tender submission deadline (as prescribed by the Procuring Entity in accordance with ITT 21.1). A Tender valid for a shorter period shall be rejected by the Procuring Entity as non-responsive.

17.2 In exceptional circumstances, prior to the expiration of the Tender validity period, the Procuring Entity may request Tenderers to extend the period of validity of their Tenders. The request and the responses shall be made in writing. If a Tender Security is requested in accordance with ITT 18, it shall also be extended for a corresponding period. A Tenderer may refuse the request without forfeiting its Tender Security. A Tenderer granting the request shall not be required or permitted to modify its Tender, except as provided in ITT 17.3.

17.3 If the award is delayed by a period exceeding the number of days to be specified in the **TDS** days beyond the expiry of the initial tender validity period, the Contract price shall be determined as follows:

- a) in the case of **fixed price** contracts, the Contract price shall be the tender price adjusted by the factor specified **in the TDS**;
- b) in the case of **adjustable price** contracts, no adjustment shall be made; or in any case, tender evaluation shall be based on the tender price without taking into consideration the applicable correction from those indicated above.

## 18. Tender Security

18.1 The Tenderer shall furnish as part of its Tender, either a Tender-Securing Declaration or a Tender Security, as specified **in the TDS**, in original form and, in the case of a Tender Security, in the amount and currency specified **in the TDS**.

18.2 A Tender Securing Declaration shall use the form included in Section IV, Tendering Forms.

18.3 If a Tender Security is specified pursuant to ITT 18.1, the Tender Security shall be a demand guarantee in any of the following forms at the Tenderer option:

- i) cash;

- ii) a bank guarantee;
- iii) a guarantee by an insurance company registered and licensed by the Insurance Regulatory Authority listed by the Authority; or
- iv) a letter of credit; or
- v) guarantee by a deposit taking micro-finance institution, Sacco society, the Youth Enterprise Development Fund or the Women Enterprise Fund.

- 18.4 If an unconditional guarantee is issued by a non-Bank financial institution located outside Kenya, the issuing non-Bank financial institution shall have a correspondent financial institution located in Kenya to make it enforceable unless the Procuring Entity has agreed in writing, prior to Tender submission, that a correspondent financial institution is not required. In the case of a bank guarantee, the Tender Security shall be submitted either using the Tender Security Form included in Section IV, Tendering Forms, or in another substantially similar format approved by the Procuring Entity prior to Tender submission. The Tender Security shall be valid for thirty (30) days beyond the original validity period of the Tender, or beyond any period of extension if requested under ITT 17.2.
- 18.5 If a Tender Security is specified pursuant to ITT 18.1, any Tender not accompanied by a substantially responsive Tender Security shall be rejected by the Procuring Entity as non-responsive.
- 18.6 If a Tender Security is specified pursuant to ITT 18.1, the Tender Security of unsuccessful Tenderers shall be returned as promptly as possible upon the successful Tenderer signing the Contract and furnishing the Performance Security pursuant to ITT 46. The Procuring Entity shall also promptly return the tender security to the tenderers where the procurement proceedings are terminated, all tenders were determined non-responsive or a bidder declines to extend tender validity period.
- 18.7 The Tender Security of the successful Tenderer shall be returned as promptly as possible once the successful Tenderer has signed the Contract and furnished the required Performance Security.
- 18.8 The Tender Security may be forfeited or the Tender Securing Declaration executed:
- a) if a Tenderer withdraws its Tender during the period of Tender validity specified by the Tenderer in the Form of Tender, or any extension thereto provided by the Tenderer; or
  - b) if the successful Tenderer fails to:
    - i) sign the Contract in accordance with ITT 45; or
    - ii) furnish a Performance Security in accordance with ITT 46.
- 18.9 Where tender securing declaration is executed, the Procuring Entity shall recommend to the PPRA that PPRA debars the Tenderer from participating in public procurement as provided in the law.
- 18.10 The Tender Security or Tender- Securing Declaration of a JV must be in the name of the JV that submits the Tender. If the JV has not been legally constituted into a legally enforceable JV at the time of Tendering, the Tender Security or Tender-Securing Declaration shall be in the names of all future members as named in the letter of intent referred to in ITT 3.1 and ITT 10.2.
- 18.11 A tenderer shall not issue a tender security to guarantee itself.

## **19. Format and Signing of Tender**

- 19.1 The Tenderer shall prepare one original of the documents comprising the Tender as described in ITT 11 and clearly mark it "ORIGINAL." Alternative Tenders, if permitted in accordance with ITT 12, shall be clearly marked "ALTERNATIVE." In addition, the Tenderer shall submit copies of the Tender, in the number **specified in the TDS** and clearly mark them "COPY." In the event of any discrepancy between the original and the copies, the original shall prevail.
- 19.2 Tenderers shall mark as "CONFIDENTIAL" information in their Tenders which is confidential to their business. This may include proprietary information, trade secrets, or commercial or financially sensitive information.
- 19.3 The original and all copies of the Tender shall be typed or written in indelible ink and shall be signed by a person duly authorized to sign on behalf of the Tenderer. This authorization shall

consist of a written confirmation **as specified in the TDS** and shall be attached to the Tender. The name and position held by each person signing the authorization must be typed or printed below the signature. All pages of the Tender where entries or amendments have been made shall be signed or initialled by the person signing the Tender.

194 In case the Tenderer is a JV, the Tender shall be signed by an authorized representative of the JV on behalf of the JV, and so as to be legally binding on all the members as evidenced by a power of attorney signed by each members' legally authorized representatives.

195 Any inter-lineation, erasures, or overwriting shall be valid only if they are signed or initialed by the person signing the Tender.

#### **D. Submission and Opening of Tenders**

##### **20 Sealing and Marking of Tenders**

201 Depending on the sizes or quantities or weight of the tender documents, a tenderer may use an envelope, package or container. The Tenderer shall deliver the Tender in a single sealed envelope, or in a single sealed package, or in a single sealed container bearing the name and Reference number of the Tender, addressed to the Procuring Entity and a warning not to open before the time and date for Tender opening date. Within the single envelope, package or container, the Tenderer shall place the following separate, sealed envelopes:

- a) in an envelope or package or container marked "ORIGINAL", all documents comprising the Tender, as described in ITT 11; and
- b) in an envelope or package or container marked "COPIES", all required copies of the Tender; and
- c) if alternative Tenders are permitted in accordance with ITT 12, and if relevant:
  - i) in an envelope or package or container marked "ORIGINAL –ALTERNATIVE TENDER", the alternative Tender; and
  - ii) in the envelope or package or container marked "COPIES- ALTERNATIVE TENDER", all required copies of the alternative Tender.

202 The inner envelopes or packages or containers shall:

- a) bear the name and address of the Procuring Entity.
- b) bear the name and address of the Tenderer; and
- c) bear the name and Reference number of the Tender.

203 Where a tender package or container cannot fit in the tender box, the procuring entity shall:

- a) Specify in the **TDS** where such documents should be received.
- b) maintain a record of tenders received and issue acknowledgement receipt note to each tenderer specifying time and date of receipt.
- c) Ensure all tenders received are handed over to the tender opening committee for opening at the specified opening place and time.

204 If an envelope or package or container is not sealed and marked as required, the *Procuring Entity* will assume no responsibility for the misplacement or premature opening of the Tender. Tenders misplaced or opened prematurely will not be accepted.

##### **21. Deadline for Submission of Tenders**

21.1 Tenders must be received by the Procuring Entity at the address and no later than the date and time specified **in the TDS**. When so specified **in the TDS**, Tenderers shall have the option of submitting their Tenders electronically. Tenderers submitting Tenders electronically shall follow the electronic Tender submission procedures **specified in the TDS**.

21.2 The Procuring Entity may, at its discretion, extend the deadline for the submission of Tenders by amending the tendering document in accordance with ITT7, in which case all rights and obligations of the Procuring Entity and Tenderers previously subject to the deadline shall thereafter be subject to the deadline as extended.

##### **22 Late Tenders**



221 The Procuring Entity shall not consider any Tender that arrives after the deadline for submission of Tenders. Any Tender received by the Procuring Entity after the deadline for submission of Tenders shall be declared late, rejected, and returned unopened to the Tenderer.

### **23. Withdrawal, Substitution, and Modification of Tenders**

23.1 A Tenderer may withdraw, substitute, or modify its Tender after it has been submitted by sending a written notice, duly signed by an authorized representative, and shall include a copy of the authorization (the power of attorney) in accordance with ITT19.3, (except that withdrawal notices do not require copies). The corresponding substitution or modification of the Tender must accompany the respective written notice. All notices must be:

- a) prepared and submitted in accordance with ITT 20 and 21 (except that withdrawal notices do not require copies), and in addition, the respective envelopes shall be clearly marked "WITHDRAWAL," "SUBSTITUTION," or "MODIFICATION;" and
- b) received by the Procuring Entity prior to the deadline prescribed for submission of Tenders, in accordance with ITT 22.

233 Tenders requested to be withdrawn in accordance with ITT 23.1 shall be returned unopened to the Tenderers.

234 No Tender may be withdrawn, substituted, or modified in the interval between the deadline for submission of Tenders and the expiration of the period of Tender validity specified by the Tenderer on the Form of Tender or any extension thereof.

### **24. Tender Opening**

24.1 Except as in the cases specified in ITT 23, the Procuring Entity shall, at the Tender opening, publicly open and read out all Tenders received by the deadline at the date, time and place specified **in the TDS** in the presence of Tenderers' designated representatives who choose to attend, including to attend any specific electronic tender opening procedures if electronic tendering is permitted in accordance with ITT 21.1, shall be as specified **in the TDS**.

24.2 First, envelopes marked "WITHDRAWAL" shall be opened and read out and the envelope with the corresponding Tender shall not be opened, but returned to the Tenderer. If the withdrawal envelope does not contain a copy of the "power of attorney" confirming the signature as a person duly authorized to sign on behalf of the Tenderer, the corresponding Tender will be opened. No Tender withdrawal shall be permitted unless the corresponding withdrawal notice contains a valid authorization to request the withdrawal and is read out at Tender opening.

24.3 Next, envelopes marked "SUBSTITUTION" shall be opened and read out and exchanged with the corresponding Tender being substituted, and the substituted Tender shall not be opened, but returned to the Tenderer. No Tender substitution shall be permitted unless the corresponding substitution notice contains a valid authorization to request the substitution and is read out at Tender opening.

24.4 Next, envelopes marked "MODIFICATION" shall be opened and read out with the corresponding Tender. No Tender modification shall be permitted unless the corresponding modification notice contains a valid authorization to request the modification and is read out at Tender opening.

24.5 Next, all remaining envelopes shall be opened one at a time, reading out: the name of the Tenderer and whether there is a modification; the total Tender Prices, per lot (contract) if applicable, including any discounts and alternative Tenders; the presence or absence of a Tender Security, if required; and any other details as the Procuring Entity may consider appropriate.

24.6 Only Tenders, alternative Tenders and discounts that are opened and read out at Tender opening shall be considered further for evaluation. The Form of Tender and pages of the Bills of Quantities are to be initialed by the members of the tender opening committee attending the opening. The number of representatives of the Procuring Entity to sign shall be specified in the **TDS**.

- 24.7 The Procuring Entity shall neither discuss the merits of any Tender nor reject any Tender (except for late Tenders, in accordance with ITT 22.1).
- 24.8 The Procuring Entity shall prepare a record of the Tender opening that shall include, as a minimum:
- a) the name of the Tenderer and whether there is a withdrawal, substitution, or modification;
  - b) the Tender Price, per lot (contract) if applicable, including any discounts;
  - c) any alternative Tenders;
  - d) the presence or absence of a Tender Security or Tender-Securing Declaration, if one was required;
  - e) number of pages of each tender document submitted.
- 24.9 The Tenderers' representatives who are present shall be requested to sign the record. The omission of a Tenderer signature on the record shall not invalidate the contents and effect of the record. A copy of the tender opening register shall be issued to a Tenderer upon request.

## **E. Evaluation and Comparison of Tenders**

### **25. Confidentiality**

- 25.1 Information relating to the evaluation of Tenders and recommendation of contract award, shall not be disclosed to Tenderers or any other persons not officially concerned with the tendering process until the information on Intention to Award the Contract is transmitted to all Tenderers in accordance with ITT 41.
- 25.2 Any effort by a Tenderer to influence the Procuring Entity in the evaluation or contract award decisions may result in the rejection of its Tender.
- 25.3 Notwithstanding ITT 25.2, from the time of Tender opening to the time of Contract Award, if any Tenderer wishes to contact the Procuring Entity on any matter related to the Tendering process, it should do so in writing.

### **26. Clarification of Tenders**

- 26.1 To assist in the examination, evaluation, comparison of the Tenders, and qualification of the Tenderers, the Procuring Entity may, at its discretion, ask any Tenderer for a clarification of its Tender. Any clarification submitted by a Tenderer in respect to its Tender and that is not in response to a request by the Procuring Entity shall not be considered. The Procuring Entity's request for clarification and the response shall be in writing. No change, including any voluntary increase or decrease, in the prices or substance of the Tender shall be sought, offered, or permitted except to confirm the correction of arithmetic errors discovered by the Procuring Entity in the Evaluation of the Tenders, in accordance with ITT 30.

If a Tenderer does not provide clarifications of its Tender by the date and time set in the Procuring Entity's request for clarification, its Tender may be rejected.

### **27. Deviations, Reservations, and Omissions**

- 27.1 During the evaluation of Tenders, the following definitions apply:
- a) "Deviation" is a departure from the requirements specified in the Tendering document;
  - b) "Reservation" is the setting of limiting conditions or withholding from complete acceptance of the requirements specified in the tendering document; and
  - c) "Omission" is the failure to submit part or all of the information or documentation required in the tendering document.

### **28. Determination of Responsiveness**

- 28.1 The Procuring Entity's determination of a Tender's responsiveness is to be based on the contents of the Tender itself, as defined in ITT 28.2.
28. A substantially responsive Tender is one that meets the requirements of the tendering document without material deviation, reservation, or omission. A material deviation, reservation, or omission

is one that:

- a) if accepted, would:
  - i) affect in any substantial way the scope, quality, or performance of the Goods and Related Services specified in the Contract; or
  - ii) limit in any substantial way, inconsistent with the tendering document, the Procuring Entity's rights or the Tenderer obligations under the Contract; or
- b) if rectified, would unfairly affect the competitive position of other Tenderers presenting substantially responsive Tenders.

282 The Procuring Entity shall examine the technical aspects of the Tender submitted in accordance with ITT 15 and ITT 16, in particular, to confirm that all requirements of Section VII, Schedule of Requirements have been met without any material deviation or reservation, or omission.

283 If a Tender is not substantially responsive to the requirements of tendering document, it shall be rejected by the Procuring Entity and may not subsequently be made responsive by correction of the material deviation, reservation, or omission.

## **29. Non-conformities, Errors and Omissions**

29.1 Provided that a Tender is substantially responsive, the Procuring Entity may waive any non-conformities in the Tender.

29.2 Provided that a Tender is substantially responsive, the Procuring Entity may request that the Tenderer submit the necessary information or documentation, within a reasonable period of time, to rectify nonmaterial non- conformities or omissions in the Tender related to documentation requirements. Such omission shall not be related to any aspect of the price of the Tender. Failure of the Tenderer to comply with the request may result in the rejection of its Tender.

29.3 Provided that a Tender is substantially responsive, the Procuring Entity shall rectify quantifiable nonmaterial non-conformities related to the Tender Price. To this effect, the Tender Price shall be adjusted, for comparison purposes only, to reflect the price of a missing or non-conforming item or component in the manner specified in the TDS. The adjustment shall be based on the *average* price of the item or component as quoted in other substantially responsive Tenders. If the price of the item or component cannot be derived from the price of other substantially responsive Tenders, the Procuring Entity shall use its best estimate.

## **30. Arithmetical Errors**

30.1 The tender sum as submitted and read out during the tender opening shall be absolute and final and shall not be the subject of correction, adjustment or amendment in any way by any person or entity.

30.2 Provided that the Tender is substantially responsive, the Procuring Entity shall handle errors on the following basis:

- a) Any error detected if considered a major deviation that affects the substance of the tender, shall lead to disqualification of the tender as non-responsive .
- b) Any errors in the submitted tender arising from a miscalculation of unit price, quantity, subtotal and total bid price shall be considered as a major deviation that affects the substance of the tender and shall lead to disqualification of the tender as non-responsive. and
- c) if there is a discrepancy between words and figures, the amount in words shall prevail.

30.2 Tenderers shall be notified of any error detected in their bid during the notification of a ward.

## **31. Conversion to Single Currency**

**31.1** For evaluation and comparison purposes, the currency(ies) of the Tender shall be converted in a single currency as specified in the **TDS**.

## **32 Margin of Preference and Reservations**

**32.1** A margin of preference may be allowed on locally manufactured goods only when the contract is open to international tendering, where the tender is likely to attract foreign goods and where the contract exceeds the threshold specified in the Regulations.

**32.2** For purposes of granting a margin of preference on locally manufactured goods under international competitive tendering, a procuring entity shall not subject the items listed below to international tender and hence no margin of preference shall be allowed. The affected items are:

- a) motor vehicles, plant and equipment which are assembled in Kenya;
- b) furniture, textile, foodstuffs, oil and gas, information communication technology, steel, cement, leather agro-processing, sanitary products, and other goods made in Kenya; or
- c) goods manufactured, mined, extracted or grown in Kenya.

**32.3** A margin of preference shall not be allowed unless it is specified so in the **TDS**.

**32.4** Contracts procured on basis of international competitive tendering shall not be subject to reservations to specific groups as provided in ITT 32.5.

**32.5** Where it is intended to reserve a contract to a specific group of businesses (these groups are Small and Medium Enterprises, Women Enterprises, Youth Enterprises and Enterprises of persons living with disability, as the case may be), and who are appropriately registered as such by the authority to be specified in the **TDS**, a procuring entity shall ensure that the invitation to tender specifically indicates that only businesses or firms belonging to the specified group are eligible to tender as specified in the **TDS**. No tender shall be reserved to more than one group. If not so stated in the Tender documents, the invitation to tender will be open to all interested tenderers.

## **33. Evaluation of Tenders**

**33.1** The Procuring Entity shall use the criteria and methodologies listed in this ITT and Section III, Evaluation and Qualification criteria. No other evaluation criteria or methodologies shall be permitted. By applying the criteria and methodologies, the Procuring Entity shall determine the Lowest Evaluated Tender. This is the Tender of the Tenderer that meets the qualification criteria and whose Tender has been determined to be:

- a) substantially responsive to the tender documents; and
- b) the lowest evaluated price.

**33.2** Price evaluation will be done for Items or Lots (contracts), as specified in the **TDS**; and the Tender Price as quoted in accordance with ITT 14. To evaluate a Tender, the Procuring Entity shall consider the following:

- a) price adjustment due to unconditional discounts offered in accordance with ITT 13.4;
- b) converting the amount resulting from applying (a) and (b) above, if relevant, to a single currency in accordance with ITT 31;
- c) price adjustment due to quantifiable nonmaterial non-conformities in accordance with ITT 29.3; and
- d) any additional evaluation factors specified in the **TDS** and Section III, Evaluation and Qualification Criteria.

**33.3** The estimated effect of the price adjustment provisions of the Conditions of Contract, applied over the period of execution of the Contract, shall not be considered in Tender evaluation.

**33.4** Where the tender involves multiple lots or contracts, the tenderer will be allowed to tender for one or more lots (contracts). Each lot or contract will be evaluated in accordance with ITT 33.2. The methodology to determine the lowest evaluated tenderer or tenderers based one lot (contract) or based on a combination of lots (contracts), will be specified in Section III,



Evaluation and Qualification Criteria. In the case of multiple lots or contracts, tenderer will be required to prepare the Eligibility and Qualification Criteria Form for each Lot.

- 335 The Procuring Entity's evaluation of a Tender will include and consider:
- a) in the case of Goods manufactured in Kenya, sales and other similar taxes, which will be payable on the goods if a contract is awarded to the Tenderer;
  - b) in the case of Goods manufactured outside Kenya, already imported or to be imported, customs duties and other import taxes levied on the imported Good, sales and other similar taxes, which will be payable on the Goods if the contract is awarded to the Tenderer;
- 336 The Procuring Entity's evaluation of a Tender may require the consideration of other factors, in addition to the Tender Price quoted in accordance with ITT 14. These factors may be related to the characteristics, performance, and terms and conditions of purchase of the Goods and Related Services. The effect of the factors selected, if any, shall be expressed in monetary terms to facilitate comparison of Tenders, unless otherwise specified in the TDS from amongst those set out in Section III, Evaluation and Qualification Criteria. The additional criteria and methodologies to be used shall be as specified in ITT 33.2(d).

#### **34. Comparison of Tenders**

- 34.1 The Procuring Entity shall compare the evaluated costs of all substantially responsive Tenders established in accordance with ITT 33.2 to determine the Tender that has the lowest evaluated cost. The comparison shall be on the basis of total cost (place of final destination) prices for all goods and all prices, plus cost of inland transportation and insurance to place of destination, for goods manufactured within the Kenya, together with prices for any required installation, training, commissioning and other services.

#### **35. Abnormally Low Tenders**

- 35.1 An Abnormally Low Tender is one where the Tender price, in combination with other constituent elements of the Tender, appears unreasonably low to the extent that the Tender price raises material concerns with the Procuring Entity as to the capability of the Tenderer to perform the Contract for the offered Tender price.
- 35.2 In the event of identification of a potentially Abnormally Low Tender by the evaluation committee, the Procuring Entity shall seek written clarification from the Tenderer, including a detailed price analyses of its Tender price in relation to the subject matter of the contract, scope, delivery schedule, allocation of risks and responsibilities and any other requirements of the tendering document.
- 35.3 After evaluation of the price analysis, in the event that the Procuring Entity determines that the Tenderer has failed to demonstrate its capability to perform the contract for the offered Tender price, the Procuring Entity shall reject the Tender.

#### **36. Abnormally High Tenders**

- 36.4 An abnormally high price is one where the tender price, in combination with other constituent elements of the Tender, appears unreasonably too high to the extent that the Procuring Entity is concerned that it (the Procuring Entity) may not be getting value for money or it may be paying too high a price for the contract compared with market prices or that genuine competition between Tenderers is compromised.
- 36.5 In case of an abnormally high tender price, the Procuring Entity shall make a survey of the market prices, check if the estimated cost of the contract is correct and review the Tender Documents to check if the specifications, scope of work and conditions of contract are contributory to the abnormally high tenders. The Procuring Entity may also seek written clarification from the tenderer on the reason for the high tender price. The Procuring Entity shall proceed as follows:
- i) If the tender price is abnormally high based on wrong estimated cost of the contract, the Procuring Entity may accept or not accept the tender depending on the Procuring Entity's budget considerations.
  - ii) If specifications, scope of work and/or conditions of contract are contributory to the

abnormally high tender prices, the Procuring Entity shall reject all tenders and may retender for the contract based on revised estimates, specifications, scope of work and conditions of contract, as the case may be.

- 36.6 If the Procuring Entity determines that the Tender Price is abnormally too high because genuine competition between tenderers is compromised (*often due to collusion, corruption or other manipulations*), the Procuring Entity shall reject all Tenders and shall institute or cause relevant Government Agencies to institute an investigation on the cause of the compromise, before retendering.

### **37. Post Qualification of the Tenderer**

- 37.1 The Procuring Entity shall determine, to its satisfaction, whether the eligible Tenderer that is selected as having submitted the lowest evaluated cost and substantially responsive Tender, meets the qualifying criteria specified in Section III, Evaluation and Qualification Criteria.
- 37.2 The determination shall be based upon an examination of the documentary evidence of the Tenderer qualifications submitted by the Tenderer, pursuant to ITT 15 and 16. The determination shall not take into consideration the qualifications of other firms such as the Tenderer subsidiaries, parent entities, affiliates, subcontractors (other than specialized subcontractors if permitted in the tendering document), or any other firm(s) different from the Tenderer.
- 37.3 An affirmative determination shall be a prerequisite for award of the Contract to the Tenderer. A negative determination shall result in disqualification of the Tender, in which event the Procuring Entity shall proceed to the Tenderer who offers a substantially responsive Tender with the next lowest evaluated cost to make a similar determination of that Tenderer qualifications to perform satisfactorily.

### **38. Lowest Evaluated Tender**

- 38.1 Having compared the evaluated prices of Tenders, the Procuring Entity shall determine the Lowest Evaluated Tender. The Lowest Evaluated Tender is the Tender of the Tenderer that meets the Qualification Criteria and whose Tender has been determined to be:
- a) Most responsive to the Tender document; and
  - b) the lowest evaluated price.

### **39. Procuring Entity's Right to Accept Any Tender, and to Reject Any or All Tenders.**

- 39.1 The Procuring Entity reserves the right to accept or reject any Tender, and to annul the Tendering process and reject all Tenders at any time prior to notification Award, without thereby incurring any liability to Tenderers. In case of annulment, all Tenderers shall be notified with reasons and all Tenders submitted and specifically, tender securities, shall be promptly returned to the Tenderers.

## **F. Award of Contract**

### **40. Award Criteria**

The Procuring Entity shall award the Contract to the successful tenderer whose tender has been determined to be the Lowest Evaluated Tender in accordance with procedures in Section 3: Evaluation and Qualification Criteria.

### **41. Notice of Intention to enter into a Contract**

Upon award of the contract and Prior to the expiry of the Tender Validity Period the Procuring Entity shall issue a Notification of Intention to Enter into a Contract / Notification of award to all tenderers which shall contain, at a minimum, the following information:

- a) the name and address of the Tenderer submitting the successful tender;
- b) the Contract price of the successful tender;

- c) a statement of the reason(s) the tender of the unsuccessful tenderer to whom the letter is addressed was unsuccessful, unless the price information in (c) above already reveals the reason;
- d) the expiry date of the Standstill Period; and
- e) instructions on how to request a debriefing and/or submit a complaint during the standstill period;

#### **42. Stand still Period**

- 42.1 The Contract shall not be awarded earlier than the expiry of a Standstill Period of 14 days to allow any dissatisfied candidate to launch a complaint. Where only one Tender is submitted, the Standstill Period shall not apply.
- 42.2 Where standstill period applies, it shall commence when the Procuring Entity has transmitted to each Tenderer the Notification of Intention to Enter into a Contract to the successful Tenderer.

#### **43. Debriefing by the Procuring Entity**

- 43.1 On receipt of the Procuring Entity's Notification of Intention to Enter into a Contract referred to in ITT 41, an unsuccessful tenderer may make a written request to the Procuring Entity for a debriefing on specific issues or concerns regarding their tender. The Procuring Entity shall provide the debriefing within five days of receipt of the request.
- 43.2 Debriefings of unsuccessful Tenderers may be done in writing or verbally. The Tenderer shall bear its own costs of attending such a debriefing meeting.

#### **44. Letter of Award**

Prior to the expiry of the Tender Validity Period and upon expiry of the Standstill Period specified in ITT 42, upon addressing a complaint that has been filed within the Standstill Period, the Procuring Entity shall transmit the Letter of Award to the successful Tenderer. The letter of award shall request the successful tenderer to furnish the Performance Security within 21 days of the date of the letter.

#### **45. Signing of Contract**

- 45.1 Upon the expiry of the fourteen days of the Notification of Intention to enter into contract and upon the parties meeting their respective statutory requirements, the Procuring Entity shall send the successful Tenderer the Contract Agreement.
- 45.2 Within fourteen (14) days of receipt of the Contract Agreement, the successful Tenderer shall sign, date, and return it to the Procuring Entity.
- 45.3 The written contract shall be entered into within the period specified in the notification of award and before expiry of the tender validity period.

#### **46. Performance Security**

- 46.1 Within twenty-one (21) days of the receipt of Letter of Acceptance from the Procuring Entity, the successful Tenderer, if required, shall furnish the Performance Security in accordance with the GCC 18, using for that purpose the Performance Security Form included in Section X, Contract Forms. If the Performance Security furnished by the successful Tenderer is in the form of a bond, it shall be issued by a bonding or insurance company that has been determined by the successful Tenderer to be acceptable to the Procuring Entity. A foreign institution providing a bond shall have a correspondent financial institution located in Kenya, unless the Procuring Entity has agreed in writing that a correspondent financial institution is not required.
- 46.2 Failure of the successful Tenderer to submit the above-mentioned Performance Security or sign the Contract shall constitute sufficient grounds for the annulment of the award and forfeiture of the Tender Security. In that event the Procuring Entity may award the Contract to the Tenderer offering the next lowest Evaluated Tender.



463 Performance security shall not be required for a contract, if so specified in the **TDS**.

#### **47. Publication of Procurement Contract**

Within fourteen days after signing the contract, the Procuring Entity shall publish and publicize the awarded contract at its notice boards, entity website; and on the Website of the Authority in manner and format prescribed by the Authority. At the minimum, the notice shall contain the following information:

- a) name and address of the Procuring Entity;
- b) name and reference number of the contract being awarded, a summary of its scope and the selection method used;
- c) the name of the successful Tenderer, the final total contract price, the contract duration.
- d) dates of signature, commencement and completion of contract;
- e) names of all Tenderers that submitted Tenders, and their Tender prices as read out at Tender opening;

#### **48. Procurement Related Complaint**

The procedures for making a Procurement-related Complaint are as specified in the **TDS**.

## SECTION II – TENDER DATA SHEET (TDS)

The following specific data shall complement, supplement, or amend the provisions in the Instructions to Tenderers (ITT). Whenever there is a conflict, the provisions herein shall prevail over those in ITT.

ITT Reference	A. General
ITT 1.1	<p>The reference number of the Invitation for tenders is: UFAA/VC/010/2023-24.</p> <p>The Procuring Entity is: <b>UNCLAIMED FINANCIAL ASSETS AUTHORITY</b></p> <p>The name of the ITT is: <b>Supply, Delivery, Installation, Configuration and Maintenance of Video Conferencing System and Maintenance of Queuing Management System.</b></p>
ITT 1.2(a)	<p>Electronic – Procurement System</p> <p><b>Bidders MUST also submit a copy of the bid electronically through the eProcurement Portal (<a href="https://eProcurement.ufaa.go.ke">https://eProcurement.ufaa.go.ke</a>)</b></p>
ITT 2.3	<p>The information made available on competing firms is as follows;</p> <p><b>The Unclaimed Financial Assets Authority invites sealed tenders for the Supply, Delivery, Installation, Configuration and Maintenance of Video Conferencing System and Maintenance of Queuing Management System.</b></p>
ITT 2.4	<p>The firms that provided consulting services for the contract being tendered for are;</p> <p><b>NOT APPLICABLE</b></p>
ITT 3.1	<p>Maximum number of members in the Joint Venture shall be:</p> <p><b>NOT APPLICABLE; JOINT VENTURE NOT ALLOWED.</b></p>
ITT 3.7	<p>A list of debarred firms and individuals is available on the PPRA'S website: <a href="http://www.ppra.go.ke">www.ppra.go.ke</a></p>
ITT 3.11	<p>Tender is open to all. <b>National Open Tender</b></p>
	<b>B. Contents of Tendering Document</b>
ITT 6.1	<p>All prospective tenderers can send enquiries in writing through <a href="mailto:procurement@ufaa.go.ke">procurement@ufaa.go.ke</a> to reach Unclaimed Financial Assets Authority not later than <b>Monday 4<sup>TH</sup> December 2023 at 5:00pm</b></p> <p>Unclaimed Financial Assets Authority shall respond to the enquiries sought by the tenderer by <b>Tuesday 5<sup>th</sup> December 2023 at 5:00pm</b></p> <p>Unclaimed Financial Assets Authority shall publish its response at the website <a href="http://www.ufaa.go.ke">www.ufaa.go.ke</a> and, eprocurement portal and PPIP portal <a href="http://www.tenders.go.ke">www.tenders.go.ke</a></p>
ITT 6.2	<p>A pre-tender conference will <b>not be held</b></p>
ITT 6.3	<p><b>NOT APPLICABLE</b></p>
ITT 6.5	<p><b>NOT APPLICABLE</b></p>
	<b>C. Preparation of Tenders</b>
ITT 13.5	<p>Prices quoted in the tender shall <b>NOT</b> be subject to adjustment during performance of</p>

	the contract. Prices quoted by the Tenderer shall be fixed during the performance of the Contract and not subject to variation on any account.
ITT 13.8 (a) (i) and (iii)	<b>Place of final destination;</b> Unclaimed Financial Assets Authority Pacis Center, 2 <sup>nd</sup> Floor, Slip Road Off Waiyaki Way, Westlands, Nairobi
ITT 13.8 (a) (iii)	<b>Final Destination (Project Site);</b> Unclaimed Financial Assets Authority Pacis Center, 2 <sup>nd</sup> Floor, Slip Road Off Waiyaki Way, Westlands, Nairobi
ITT 13.8 (b) (i)	<b>Named place of destination, in Kenya is; Not applicable</b>
ITT 13.8 (b) (ii)	The price for inland transportation, insurance, and other local services required to convey the Goods to their final destination which is <b>NOT APPLICABLE</b>
ITT 13.8 (c) (iv)	The place of final destination (Project Site) <b>NOT APPLICABLE.</b>
ITT 14.2	Foreign currency requirements <b>NOT ALLOWED</b>  <b>The Tenderer shall quote in Kenya shillings</b>
ITT 16.2(a)	Manufacturer's authorization is <b>required</b>
ITT 16.2(b)	<b>After sales</b> service is: <b>Required</b>
ITT 17.1	<b>The Tender validity period shall be 120 days</b>
ITT 17.3	a) The Number of days beyond the expiry of the initial tender validity period will be 30 days. b) The Tender price shall be adjusted by the following percentages of the tender price. i. By <b>NOT APPLICABLE</b> % of the local currency portion of the Contract price adjusted to reflect local inflation during the period of extension, and ii. By <b>NOT APPLICABLE</b> %, the foreign currency portion of the Contract price adjusted to reflect the international inflation during the period of extension
ITT 18.1	Tender security <b>SHALL NOT BE</b> required  Bidders to submit a duly filled, signed, and stamped Tender Securing Declaration Form in the Format provided
ITT 19.1	In addition to the original of the Tender, the number of copies is <b>ONE in soft</b>  Tenderers <b>Must</b> submit One (1) original and <b>Bidders MUST also submit a copy of the bid electronically through the eProcurement Portal</b> <a href="https://eProcurement.ufaa.go.ke">https://eProcurement.ufaa.go.ke</a> . The Tenderer shall seal the original and duly mark the envelope as "ORIGINAL" The envelopes shall then be sealed in an outer envelope.
	<b>D. Submission and Opening of Tenders</b>
ITT 20.3	Bulky tenders that do not fit into the tender box should be deposited at the reception located at Pacis Center, 2 <sup>nd</sup> Floor, Slip Road Off Waiyaki Way, Westlands, Nairobi on or before <b>11<sup>th</sup> December 2023 at 10:30hrs (East African Time)</b>

ITT 21.1	<p>For tender submission purposes only, the UFAA address is as follows;</p> <p><b>CHIEF EXECUTIVE OFFICER UNCLAIMED FINANCIAL ASSETS AUTHORITY P.O BOX 28235-00200 NAIROBI NAIROBI CITY, SLIP ROAD, OFF WAIYAKI WAY, WESTLANDS, PACIS CENTER, 2<sup>ND</sup> FLOOR, RECEPTION.</b></p> <p>Deadline for tender submission is: <b>11<sup>th</sup> December 2023 at 10:30hrs (East Africa Time)</b></p> <p>Bidders <b>MUST</b> also submit a copy of the bid electronically through the eProcurement Portal (<a href="https://eProcurement.ufaa.go.ke">https://eProcurement.ufaa.go.ke</a>)</p>
ITT 24.1	<p>The tender opening shall take place at; <b>UNCLAIMED FINANCIAL ASSETS AUTHORITY NAIROBI CITY, SLIP ROAD, OFF WAIYAKI WAY, WESTLANDS, PACIS CENTER, 2<sup>ND</sup> FLOOR, RECEPTION.</b></p> <p>Date of tender opening shall be on <b>Monday 11<sup>th</sup> December 2023 at 1030hrs (East Africa Time)</b></p>
ITT 24.6	The number of representatives of the Procuring Entity is four (4) (members of the tender opening committee)
	<b>E. Evaluation and Comparison of Tenders</b>
ITT 31.1	<p>The currency that shall be used for Tender evaluation and comparison purposes to convert at the selling exchange rate all Tender prices expressed in various currencies into a single currency is:</p> <p>The source of exchange rate shall be: <b>NOT APPLICABLE</b></p> <p>The date for the exchange rate shall be: <b>NOT APPLICABLE</b></p>
ITT 32.3	A margin of preference and /or reservation <b>shall not</b> apply.
ITT 32.5	<p>The invitation to tender is extended to the following group that qualify for Reservations</p> <p><b>NOT APPLICABLE</b></p>
ITT 33.2(d)	Additional evaluation factors are: <b>NOT APPLICABLE</b>
ITT 36.5i	Competitive negotiations to be applied in case of budget exceeding.
	<b>F. Award of Contract</b>
ITT 46.3	Performance Security shall Not be Required.
ITT 47	<p>The procedures for making a Procurement-related Complaint are detailed in the ‘Notice of Intention to Award the Contract’ herein and are available from the PPRA Website <a href="http://www.ppra.go.ke">www.ppra.go.ke</a>.</p> <p>If a Tenderer wishes to make a Procurement-related Complaint, the Tenderer should submit its complaint following these procedures, in writing (by the quickest means available, that is either by hand delivery or email to:</p> <p><b>Chief Executive Officer UNCLAIMED FINANCIAL ASSETS AUTHORITY Slip Road, Off Waiyaki Way, Westlands P.O Box 28235 – 00200, NAIROBI</b></p>

<a href="mailto:procurement@ufaa.go.ke">procurement@ufaa.go.ke</a>
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In summary, a Procurement-related Complaint may challenge any of the following:

- (i) the terms of the Tender Documents; and
- (ii) the Procuring Entity's decision to award the contract.

## SECTION III - EVALUATION AND QUALIFICATION CRITERIA

### 1. General Provisions

- 1.1 Wherever a Tenderer is required to state a monetary amount, Tenderers should indicate the Kenya Shilling equivalent using the rate of exchange determined as follows:
- a) For business turnover or financial data required for each year - Exchange rate prevailing on the last day of the respective calendar year (in which the amounts for that year is to be converted) was originally established.
  - b) Value of single contract - Exchange rate prevailing on the date of the contract signature.
  - c) Exchange rates shall be taken from the publicly available source identified in **the ITT 14.3**. Any error in determining the exchange rates in the Tender may be corrected by the Procuring Entity.
- 1.2 This section contains the criteria that the Procuring Entity shall use to evaluate tender and qualify tenderers. No other factors, methods or criteria shall be used other than those specified in this tender document. The Tenderer shall provide all the information requested in the forms included in Section IV, Tendering Forms. The Procuring Entity should use the Standard Tender Evaluation Report for Goods and Works for evaluating Tenders.

### 2. Evaluation of Tenders (ITT 33)

#### 2.1 Successful Tender or Tenders

The Procuring Entity shall use the criteria and methodologies listed in this Section to evaluate Tenders. By applying these criteria and methodologies, the Procuring Entity shall determine the successful Tender or Tenders which has/have been determined to:

- a) be substantially responsive to the tender documents;
- b) offer the lowest evaluated cost to the Procuring Entity for all items of Goods to be procured based on either a single Contract or all multiple Contracts combined, as the case may be, in accordance with the ITT 13.6 inviting Tender prices and discounts, and provisions made of the Tender Document for evaluation of tenders and award of contract (s); and
- c) be offered by Tenderer or Tenderers that substantially meet the qualification criteria applicable for Contract or combined Contracts for which they are selected.

#### 2.2 Evaluation of Tenders

##### Preliminary examination for Determination of Responsiveness

The Procuring Entity will start by examining all tenders to ensure they meet in all respects the eligibility criteria and other mandatory requirements in the ITT, and that the tender is complete in all aspects in meeting the requirements provided for in the preliminary evaluation criteria outlined below. The Standard Tender Evaluation Report Document for Goods and Works for evaluating Tenders provides very clear guide on how to deal with review of these requirements. Tenders that do not pass the Preliminary Examination will be considered non-responsive and will not be considered further.

*[The Procuring Entity will provide the preliminary evaluation criteria. To facilitate, a template may be attached or clearly described all information and list of documentation to be submitted by Tenderers to enable preliminary evaluation of the Tender]*

## Stage 1 MANDATORY REQUIREMENTS

*Tenderers MUST provide the following mandatory requirements for preliminary evaluation. Failure to provide the requirements below, will lead to the tenderer being disqualified from the tender proceedings*

### EVALUATION

Evaluation will be carried out in four stages-preliminary/mandatory statutory requirements, mandatory technical requirement, technical evaluation and financial.

### STAGE 1: MANDATORY REQUIREMENTS

At this stage, evaluation will be based on YES or NO and bidders are required to provide all the mandatory requirements, failure to which, they will be declared non-responsive and disqualified from further evaluation.

NO	ITEM	REQUIREMENTS	YES/NO
MR 1	Certificate of Incorporation	The bidder MUST attach a valid copy of the certificate of Incorporation.	
MR2	Tax Compliance certificate	Attach a Valid copy of KRA Tax Compliance certificate; to be verified through the KRA TCC checker	
MR3	Business Questionnaire	Confidential Business Questionnaire dully filled, signed & stamped	
MR 4	Tender Securing Declaration Form	Tender Securing Declaration Form dully filled and signed in the format provided	
MR 5	CR 12 Form	Valid copy of CR12 form for Ltd companies or its equivalent i.e. CR13 for Sole Proprietors issued by Registrar of Companies <b>WITHIN THE LAST SIX (6) MONTHS</b> <b>NB. ID copies &amp; affidavits will not be accepted.</b>	
MR 6	Form of tender & Price Schedule	Duly filled, Signed and stamped Form of tender & Price Schedule in the format provided	
MR 7	Bid documents	Submission of original tender document properly <b>TAPE OR VELO BOUND</b> and <b>PAGINATED</b> in the correct sequence (Pg. 1, 2, 3, 4, 5.....on all pages – cover to last page including attachments) <b>NB: Spiral binding and box files shall lead to disqualification</b>	
MR8	Registration and Submission	Registration and submission of Copy of tender document in PDF format via e-procurement portal ( <a href="https://eProcurement.ufaa.go.ke">https://eProcurement.ufaa.go.ke</a> )	
MR9	Self-Declaration	Must complete self-declaration that the bidder/person will not engage in any corrupt or fraudulent practices in the format provided(FORM SD2)	
MR10	Debarment	Must complete a self-declaration that the bidder/person is not debarred in the matter of public procurement in the format provided. (FORM SD1)	
MR11	AGPO Registration	Valid copy of AGPO Certificate to be validated on AGPO Portal	

### ADDITIONAL MANDATORY REQUIREMENT FOR VIDEO CONFERENCING (LOT 1)

NO	ITEM	REQUIREMENTS	YES/NO
MR 12	Manufacturer Authorization form	Bidders are required to provide a valid manufacturer's Authorization Form (MAF) letter from the Vendor of the proposed solution addressed to UFAA.	



<b>MR13</b>	Warranty	Valid proof of locally supported One (1) Year manufacture warranty and verifiable through official vendor product warranty check websites.	
<b>MR14</b>	References – Must be for ICT Equipment	Bidder to provide evidence of having offered works/services of supply of ICT equipment to at least three (3) clients in the past three years. Attach (Evidence of certified documents with logos such as recommendation letters/LSO/LPO from at least 3clients).	
<b>MR15</b>	Brochures	Provide Brochures and <b>HIGHLIGHT</b> the desired features on the brochures. Failure to highlight will lead to automatic disqualification	

**Note: Bidders MUST meet all the above requirements to proceed to Mandatory Technical Evaluation stage for Lot 1 and technical evaluation for Lot 2**

***UFAA Reserves the Right to Authenticate all the Documents and Information submitted by all the bidders. Any falsification shall lead to automatic disqualification and debarment.***

#### **Stage 2: Mandatory Technical Specifications Evaluation**

1. Bidders **MUST** respond to **ALL** the requirements on a clause-by-clause basis (under the ‘Bidder’s response’ column) stating clearly how they intend to meet the requirements against the minimum specifications. Responses to compliance of technical specifications in any other way other than clause by clause will be treated as **NON-RESPONSIVE**.
2. Responses such as "complied", "possible to do", "meets" will be considered as **NON-RESPONSIVE**.

#### **LOT 1 - TECHNICAL SPECIFICATIONS FOR VIDEO CONFERENCING FACILITIES FOR TWO SITES AND INTEGRATION WITH THE ZOOM / MICROSOFT TEAMS/WEBEX AND/OR ANY OTHER HOSTED PLATFORMS**

<b>Category</b>	<b>Minimum Requirement</b>	<b>Complied? Yes/No</b>	<b>Bidders Detailed Response</b>
<b>Overall requirements</b>	The proposed product/solution should use an embedded operating system and an industrial architecture. The product must have embedded smart white board, touch screen, speaker, microphone, camera, and codec.		
	The proposed product/solution should provide dual-chip with no less than 4-core, 1.5GHz + 4-core, 1.8 GHz, at least 12 GB RAM, 64GB flash, 4T FLOPS AI computing power.		
	The proposed product/solution should support standard interfaces for OPS to provide extra services.		
	At least one OPS should be provided in this project.		
	The proposed product/solution must support wall-mounted installation or floor-mounted installation (with castors), and be removable and easy to deploy.		

	The proposed product/solution should support H.323, SIP and IPv4, IPv6.		
<b>Screen Requirements</b>	The proposed product/solution should provide 65 & 86-inch whiteboard display screen, and the maximum display resolution is not less than 3840*2160, the refresh rate is not less than 60Hz.		
	The proposed product/solution should support anti-reflection and glare, automatic screen brightness adjustment functions.		
	The proposed product/solution should support no less than 20 touch points with $\pm 1\text{mm}$ precision, and no less than 2 styluses.		
<b>Camera requirements</b>	The proposed product/solution should support no less than 8 megapixel 1/2.8 inch CMOS imaging chip, the maximum resolution is 4K, no less than 2 times digital zoom, no less than 80 ° horizontal field of view, no less than 50 ° vertical field of view, support auto white balance (AWB) and auto exposure (AE).		
	The proposed product/solution should support no less than 30 camera presets		
	The proposed product/solution must support intelligent speaker tracking function, using sound source positioning and face recognition technology, automatically switch the speaker close-up picture without manual intervention.		
	The proposed product/solution must support adaptive panoramic shooting, the system can be automatically adjusted according to the number of participants and location, and the panoramic screen should cover all participants, and ensure that the participants are displayed in the middle		
<b>Microphone requirements</b>	The proposed product/solution should support 12 built-in linear microphone arrays, 20 KHz full band audio pickup, the pickup radius is not less than 8 meters, and the audio pickup is not less than 180° forward.		
	The proposed product/solution should support echo cancellation, noise suppression and auto gain control		
	The proposed product/solution must provide at least One (1) external wired microphone arrays of the same brand		
<b>Audio &amp; Video specifications</b>	The proposed product/solution must support the following access rates: 64 Kbit/s to 4 Mbit/s		

	The proposed product/solution must support H.264 BP, H.264 HP, H.264SVC and H.265.		
	The proposed product/solution should support G.711, G.722, G.722.1C, Opus and AAC-LD.		
	The proposed product/solution should support 1080p25/30, 720p50/60, 720p25/30, 4CIF, and CIF video encoding and decoding.		
	The proposed product/solution must support join multi-stream conferences, receive, and send multiple video streams, and perform multi-screen combination on the terminal side. Multi-screen should be no less than 16 screens and can be paged up and down.		
	Users can zoom in and choose to view any single site without administrators in multi-stream conferences.		
<b>Dual-stream specifications</b>	The proposed product/solution must support H.323-based H.239, SIP-based BFCP protocol.		
	The proposed product/solution should support video + presentation with 1080p 30fps+1080p 30fps, 1080p 30fps+4K 8fps		
	The proposed product/solution must support wireless projection code function. It is not necessary to input the terminal IP address, and the mobile or PC can be shared to terminal by the projection code, the number of projection code, the number of projection codes is not more than 6 bits.		
	The proposed product/solution must support wireless presentation sharing. The PC can send desktop content to the remote site as a dual stream through Wi-Fi or wired network.		
	The video resolution is not less than 4K and support audio transmission.		
	The proposed product/solution should support the reverse control of the PC's shared desktop through the electronic whiteboard in the sharing mode, which is convenient for sharing documents		
	The proposed product/solution must support wireless presentation sharing of the PC desktop by transmitter. The video resolution is not less than 4K and support audio transmission.		

	The proposed product/solution should support mobile device wireless projection function, mobile device's projection content can be sent to the remote site, and the video clarity is not less than 1080P		
<b>Whiteboard requirements</b>	The proposed product/solution should support two persons writing at the same time, providing stroke effect and realistic writing experience when writing on the electronic whiteboard		
	The proposed product/solution should support built-in local whiteboard function and gesture operations, realize handwriting, drawing, erasing, labeling, screenshot, background-color customization, whiteboard zoom, dragging the canvas and other functions		
	The proposed product/solution should support to save the whiteboard locally and continue to edit it when it is opened for the second time, or save it in the external USB flash, or send the whiteboard via email.		
	The proposed product/solution should support intelligent writing recognition of graphics and texts.		
	The proposed product/solution must support data conferencing function, realize remote whiteboard sharing, two-way collaboration and annotation in conferences, and the data conference resolution is not less than 4K		
<b>Port requirements</b>	The proposed product/solution must provide at least 2 HDMI video inputs and at least 1 HDMI video output port.		
	The proposed product/solution must provide 3 audio input ports and 2 audio output ports		
	The proposed product/solution should allow a user to import a configuration file using the USB port, which facilitates device installation and deployment.		
	The proposed product/solution should support at least one 10/100/1000 Mbit/s auto-negotiation network port, one RJ45 port for touch control connection		
	The proposed product/solution must support 2.4GHz/5GHz dual-band access to Wi-Fi. Functions to enable and disable its Wi-Fi hotspot and client, and the function to implement audiovisual communication over Wi-Fi, facilitating network cabling in conference rooms.		

<b>Network adaptability</b>	The proposed product/solution should support packet loss concealment during video call to deliver clear and smooth service even when the video packet loss rate reaches 30%.		
	The proposed product/solution should support packet loss concealment during video call to deliver clear and smooth service even when the audio packet loss rate reaches 80%.		
	The proposed product/solution should support the following video resolution and bandwidth under H.265 calls: 1080P30 @384Kbps; 720P60 @512kbps; 720P30 @256Kbps.		
	The proposed product/solution should support the following video resolution and bandwidth under H.264 calls: 1080P30 @512kbps 720P60 @768kbps 720P30 @384kbps		
	The proposed product/solution must support intelligent rate control technology to automatically detect network service bandwidth occupation and intelligently select the optimal resolution based on the bandwidth to ensure high conference quality.		
<b>Security specifications</b>	The proposed product/solution must support H.235 signaling encryption using H.323, TLS and SRTP encryption using SIP, and AES media stream encryption to improve conference security.		
	The proposed product/solution must support multiple management access: web, telnet/ssh, remote control. All the access passwords must comply with complexity and length requirement, the password must contain at least two types of letters, numbers or special characters, and the length must be more than 8.		
	The proposed product/solution must support 802.11a/b/g/n/ac/w protocols and WPA2 authentication.		
<b>Endpoint functions</b>	The proposed product/solution should allow customizing a boot screen and changing a wallpaper.		

The proposed product/solution should allow users to modify camera video parameters, such as the exposure index, white balance, and noise reduction through web interface.		
The proposed product/solution should support acoustic baffle function, which allows users to define the sound pickup scope to eliminate the impact of ambient noise during the conference.		
The proposed product/solution should support bulletin board to release various types of information on the home page, the content can be managed by level and can be flexibly defined based on application scenarios.		
The proposed product/solution should support welcome page, at least three welcome page templates are available and the content and font can be customized by users.		
The proposed product/solution should support dual-screen function, the presentation and video can be displayed independently on two screens.		
The proposed product/solution should support dual-screen clone function, the content on the screen can be cloned to another screen		
The proposed product/solution must support to display remote image, local image, and content on one display		
The proposed product/solution must support connection with wireless keyboard and mouse, which can be used to operate the proposed product/solution.		
The proposed product/solution must support disconnection re- call function, which can automatically re-call the dropped terminal in the meeting.		
The proposed product/solution must support HTTP function. During the terminal upgrading process, network interruption or power failure occurs, it will be recovered after resumed, to avoid the failure to upgrade.		
The proposed product/solution must provide open API documentation to facilitate integration with central control equipment in conference rooms, allowing users to manage codecs and other devices in the conference rooms from the central control equipment.		

<b>Touch panel</b>	The proposed product/solution must support touch panel. The touch screen size is not less than 10 inches and resolution are not less than 720P.		
	The bidding Built-in Ethernet port interface and Wi-Fi module support connection with terminals through wired and wireless networks		
	The proposed product/solution must support various control functions, including: Wakeup or sleep device Control volume Control camera Voice activation Mute or unmute microphones		
	The proposed product/solution's touch panel must support power adapters and PoE.		
<b>Warranty Support</b>	1 Year warranty support		

#### SCHEDULE OF REQUIREMENTS – LOT 1

S.N	Description	Qty	Bidders Remarks
	<b>Video Conferencing System:</b>		
1	<ul style="list-style-type: none"> <li>Screen Size 85" 4K resolution</li> <li>Touch Panel</li> <li>Additional Microphones</li> <li>Integration with Zoom and Microsoft Platform capability.</li> <li>White board capability</li> <li>Wireless presentation capability</li> <li>Mobile Cart or Trolley (to be included in the supply)</li> </ul>	1 1 1	
2	Installation and Commissioning	Lot	
3	Training and Documentation	Lot	
4	Delivery Period (preferred 4-6 weeks upon LPO issuance or Contract signing)	Lot	
5	1 Year Warranty Support (Hardware replacement, Software Upgrade)	Lot	

#### Award Criteria for Lot 1

Only bidders that meet all the mandatory technical specifications will proceed to the next level of financial evaluation. Award will be to the overall lowest evaluated bidder for Lot 1.



**Stage 2 : LOT 2: TECHNICAL EVALUATION (CAPACITY TO DELIVER THE SERVICE) – MAINTENANCE OF QUEING MANAGEMENT SYSTEM**

AREA	TECHNICAL EVALUATION CRITERION	SCORE
<b>1. CAPABILITY OF THE FIRM, PAST PERFORMANCE, METHODOLOGY (TOTAL SCORE=55 Marks)</b>		
<b>CAPABILITY OF THE FIRM, PAST PERFORMANCE, METHODOLOGY</b>	Experience (Proof of completed implementation of queue management/ ticketing system or similar scope, in the last 3 years for a government / Corporate institution in Kenya.) The Firm shall provide at least 5 reference sites/ institutions where they have undertaken similar assignments successfully. <b>Include contact persons, in the format prescribed.</b> (2mks per site)	10
	Provide evidence of having undertaken similar assignments in the last 5 years by submitting at least five (5) LSOs, Contracts or reference letters of recommendations (4mks per letter)	20
	Methodology Firms are expected to demonstrate an understanding of the terms of reference by providing the following: - <ol style="list-style-type: none"> <li>1. Technical Approach and Methodology. To include detailed plan detailing clearly how the project shall be undertaken and any requirements thereof (10mks)</li> <li>2. Project Plan with Clear Tasks and Activities defined with Timelines, Milestones and a Gantt chart (5mks)</li> <li>3. Service level agreement (5mks)</li> <li>4. A detailed technical and end user training plan and professional training proposal (5mks)</li> </ol>	25
<b>5. QUALIFICATIONS AND COMPETENCE OF THE KEY STAFF FOR THE ASSIGNMENT: (TOTAL SCORE=45 MARKS)</b> The key experts should provide the assignments they have undertaken with their reference contacts. Attach CVs accompanied by copies of Academic and specialization certificates for key personnel proposed for administration and execution of the contract. NB: It is expected that the proposed staff are the ones to be engaged for the project if the bidder is successful and changes can only be made with consent of the client.		
<b>Project Manager</b>	<ol style="list-style-type: none"> <li>1. Degree in Business Management, Computer Science, Engineering or related field (3mks)</li> <li>2. Relevant professional certification such as PRINCE2, PMI, etc. (3mks)</li> <li>3. At least 5 years of experience in project management assignments. Give a minimum of three related projects (3mks per project)</li> </ol>	15
<b>Team lead/ Certified Engineer</b>	<ol style="list-style-type: none"> <li>1. Degree in IT, Computer Science, Engineering or related field – (3mks)</li> <li>2. Queue management system certification (3mks)</li> </ol>	12

	3. At least 5 years of experience on deployment of Queue management system. Give a minimum of three related projects (2mks per project)	
<b>System Technicians (2)</b>	1. Diploma in IT, Computer Science, Engineering or related field – (3mks) 2. At least three years of experience of deployment of QMS in enterprises or government entities. Give a minimum of three projects related to the same. (2mks per project)	18

### **Award Criteria for Lot 2**

1. The pass mark for technical score shall be 80% of the total marks. All bidders who do not attain this minimum shall be disqualified from financial evaluation.
2. The bidder who will have passed the technical stages in 1 & 2 and has submitted the lowest bid price inclusive of taxes will be awarded the tender.

### **Payments**

1. Payment shall be made in Kenyan Shillings within thirty (30) days of presentation of Invoice. **The Authority will only process TIMS/E-TIMS compliant invoices.**
2. 100% billing after successful implementation and commissioning and upon acceptance by the inspection and acceptance committee for Lot 1 – Video Conferencing
3. For the support and maintenance of Queuing Management system, this shall be paid quarterly in arrears.

### **Due Diligence**

UFAA will undertake due diligence on the references and site submitted by the bidders and if information submitted by the bidder is confirmed to be false, the bidder will be disqualified.

**Bidders are notified that they can bid for both lots and where not possible bidders can bid for only one lot. Where bidders are bidding for one lot, please clearly state which lot.**

#### **221 Evaluation of Technical aspects of the Tender**

The Procuring Entity shall evaluate the Technical aspects of the Tender to determine compliance with the Procuring Entity's requirements under Section V 'Schedule of Requirement' and whether the Tenders are substantially responsive to the Technical Specifications and other Requirements.

*[The Procuring Entity will highlight herein any particular details, characteristics, functional guarantees or other requirements under the specifications, which the Tenderer is required to specifically confirm or provide details as per Section V, Supply Requirements or other parts of the Tender Document. To facilitate, a template may be attached or clearly described all information and list of documentation to be submitted by Tenderers to enable evaluation of Technical parts of the Tender]*

#### **222 Evaluation of Commercial Terms and Conditions of the Tender (ITT 33.1(a)):**

The Procuring Entity shall determine whether the Tenders are substantially responsive to the Commercial and Contractual Terms and Conditions (e.g. performance securities, Payment and delivery schedules).

*[The Procuring Entity will highlight herein any particular requirements under the Contract which the Tenderer is required to specifically confirm or provide information to enable evaluation of Commercial Terms and Conditions of the Tender]*

## 223 Evaluation Criteria (Other Factors) (ITT 33.6)

The Procuring Entity's evaluation of a Tender may take into account, in addition to the Tender Price quoted in accordance with ITT 13.8, one or more of the following factors as specified in ITT 33.2(d) and in TDS ITT 33.6, using the following criteria and methodologies.

**a) Delivery schedule.**

The Goods specified in the List of Goods are required to be delivered within the acceptable time range (after the earliest and before the final date, both dates inclusive) specified in Section V, Schedule of Requirements. No credit will be given to deliveries before the earliest date, and Tenders offering delivery after the final date shall be treated as non-responsive. Within this acceptable period, an adjustment of [insert the adjustment factor], will be added, for evaluation purposes only, to the Tender price of Tenders offering deliveries later than the "Earliest Delivery Date" specified in Section V, Schedule of Requirements.

*[An adjustment factor of 0.5% per week of delay would be reasonable. However, the adjustment factor should not be more than the rate of Liquidated Damages to be applied in case of delay in delivery of Goods and Services under the Contract conditions.]*

**b) Deviation in payment schedule. [insert one of the following]**

- i) tenderers shall state their Tender price for the payment schedule outlined in the SCC. Tenders shall be evaluated on the basis of this base price. tenderers are, however, permitted to state an alternative payment schedule and indicate the reduction in Tender price they wish to offer for such alternative payment schedule. The Procuring Entity may consider the alternative payment schedule and the reduced Tender price offered by the tenderer selected on the basis of the base price for the payment schedule outlined in the SCC.

**or**

- i) The SCC stipulates the payment schedule specified by the Procuring Entity. If a Tender deviate from the schedule and if such deviation is considered acceptable to the Procuring Entity, the Tender will be evaluated by calculating interest earned for any earlier payments involved in the terms outlined in the Tender as compared with those stipulated in the SCC, at the rate per annum [insert adjustment rate].

**c) Cost of major replacement components, mandatory spare parts, and service. [insert one of the followings]**

The list of items and quantities of major assemblies, components, and selected spare parts, likely to be required during the initial period of operation specified in the TDS 15.4, is in the List of Goods. An adjustment equal to the total cost of these items, at the unit prices quoted in each Tender, shall be added to the Tender price, for evaluation purposes only.

**or**

The Procuring Entity will draw up a list of high-usage and high-value items of components and spare parts, along with estimated quantities of usage in the initial period of operation specified in the TDS 15.4. The total cost of these items and quantities will be computed from spare parts unit prices submitted by the tenderer and added to the Tender price, for evaluation purposes only.

**or**

Tenderer shall provide along with its Tender, the list of recommended spare parts for Goods offered indicating for each item of spare part the recommended quantity and unit, and total CIP final destination prices required during the initial period of operation specified in the TDS 15.4. The prices

offered shall not exceed the prevailing prices charged to other parties by the Tenderer. The cost of such spare parts will not be taken into account for tender evaluation. The Procuring Entity may award the contract for spare parts to the Tenderer that is successful for the supply of Goods, by selecting at its option, from the Tender's list of recommended spare parts, such items and quantities against each as the Procuring Entity may deem appropriate at the unit prices indicated by the Tenderer but not exceeding ----% (present) of the cost of Goods [normally not more than 10% or 15%.]

- d) **Availability in Kenya** of spare parts and after sales services for equipment offered in the Tender.

An adjustment equal to the cost to the Procuring Entity of establishing the minimum service facilities and parts inventories if quoted separately, shall be added to the Tender price, for evaluation purposes only.

e) **Life Cycle Costs**

If specified in TDS 33.6, an adjustment to consider the additional life cycle costs for the period specified below, such as the operating and maintenance costs of the Goods, will be added to the Tender price, for evaluation purposes only. The adjustment will be evaluated in accordance with the methodology specified below and the following information:

*[Note to Procuring Entity: Life cycle costing should be used when the costs of operation and/or maintenance over the specified life of the goods are estimated to be considerable in comparison with the initial cost and may vary among different Tenders. Life cycle costs shall be evaluated on a net present value basis. If life cycle costs apply, then specify the factors required to determine them for evaluation purposes.]*

*[Either amend the following text as required, or delete if life cycle cost is not applicable]*

- i) number of years for life cycle cost determination *[insert the number of years of economic life of Goods];*
- ii) the discount rate to be applied to determine the net present value of the life-cycle-cost is *[insert the discount rate];*
- iii) the annual operating and maintenance costs (recurrent costs) shall be determined on the basis of the following methodology: *[insert methodology E.G. This should include factors that will be used for determination of life-cycle- cost such as costs of operation and maintenance, residual value at the end of economic life of Goods, major elements that will be used for determination of cost of operation and maintenance such as fuel, power, labor, spare parts, etc. unit prices of elements such as fuel, power, etc., quantity of annual usage such as Kms or Hours of operation of Goods, Formula for calculation of LCC, etc];*
- iv) and the following information is required from tenderers *[insert any information required from tenderers, including prices e.g. Guaranteed fuel and/or power consumption, cost of labour, spare parts, etc].*

f) **Performance and productivity of the equipment:** *[insert one of the followings]*

- i) Performance and productivity of the equipment. An adjustment representing the capitalized cost of additional operating costs over the life of the goods will be added to the Tender price, for evaluation purposes if specified in the TDS 33.6. The adjustment will be evaluated based on the drop in the guaranteed performance or efficiency offered in the Tender below the norm of 100, using the methodology specified below.

*[insert the methodology and criteria if applicable E.G. The Following aspects could be considered in the formulation of this methodology and criteria: (i) Tender price for the equipment; ii) Price of spare parts required for AAA years*

of operations, iii) Adjustments to tender price for omissions, deviations and exceptions to technical and commercial conditions in the tender documents; iv) Capitalized cost savings due to the equipment efficiency at the rate of **XXX** (specify currency and amount) for each **YYY %** (percent) above the **minimum ZZZ %** (percent) efficiency; v) Capitalized cost for the auxiliary power consumption at **PPP** (specify currency and amount) per KW for AAA years; and vi) Applicable discount rate of **BBB%**. ]

or

- ii) An adjustment to consider the productivity of the goods offered in the Tender will be added to the Tender price, for evaluation purposes only, if specified in ITT 33.6. The adjustment will be evaluated based on the cost per unit of the actual productivity of goods offered in the Tender with respect to minimum required values, using the methodology specified below.

*[insert the methodology and criteria if applicable E.G. The evaluation and comparison of responsive tenders shall be based on the total life cycle cost for XXX years, per unit of output. The life cycle cost shall be the sum of the initial purchase price of the equipment and the cost of operation in electric energy for XXX years of operation at unit cost of AAA (specify currency and amount) per kwh, discounted to net present value at YYY percent.]*

**g) Specific additional criteria**

[Other specific additional criteria to be considered in the evaluation, and the evaluation method shall be detailed in TDS 34.6][If specific **sustainable procurement technical requirements** have been specified in Section VII-Specification, **either** state that (i) those requirements will be evaluated on a pass/fail (compliance basis) **or** otherwise (ii) in addition to evaluating those requirements on a pass/fail (compliance basis), if applicable, specify the monetary adjustments to be applied to Tender Prices for comparison purposes on account of Tenders that exceed the specified minimum sustainable procurement technical requirements.]

**224. Multiple Contracts (ITT 33.4)**

Multiple contracts will be permitted in accordance with ITT 33.4. Tenderers are evaluated on basis of Lots and the lowest evaluated tenderer identified for each Lot. The Procuring Entity will select one Option of the two Options listed below for award of Contracts.

**OPTION 1**

- i) If a tenderer wins only one Lot, the tenderer will be awarded a contract for that Lot, provided the tenderer meets the Eligibility and Qualification Criteria for that Lot.
- ii) If a tenderer wins more than one Lot, the tender will be awarded contracts for all won Lots, provided the tenderer meets the aggregate Eligibility and Qualification Criteria for all the Lots. The tenderer will be awarded the combination of Lots for which the tenderer qualifies and the others will be considered for award to second lowest the tenderers.

**OPTION 2**

The Procuring Entity will consider all possible combinations of won Lots [contract(s)] and determine the combinations with the lowest evaluated price. Tenders will then be awarded to the Tenderer or Tenderers in the combinations provided the tenderer meets the aggregate Eligibility and Qualification Criteria for all the



won Lots.

## 225. Alternative Tenders

**(ITT 13.1)** *An alternative if permitted under ITT 13.1, will be evaluated as follows:*

*[insert one of the following]*

“A Tenderer may submit an alternative Tender only with a Tender for the base case. The Procuring Entity shall only consider the alternative Tenders offered by the Tenderer whose Tender for the base case was determined to be the Lowest Evaluated Tender.”

**or**

“A Tenderer may submit an alternative Tender with or without a Tender for the base case. The Procuring Entity shall consider Tenders offered for alternatives as specified in the Technical Specifications of Section V, Schedule of Requirements. All Tenders received, for the base case, as well as alternative Tenders meeting the specified requirements, shall be evaluated on their own merits in accordance with the same procedures, as specified in the ITT 33.”

## 3. MARGIN OF PREFERENCE

- 3.1** If the TDS so specifies, the Procuring Entity will grant a margin of preference of 15% (fifteen percent) to Tenderers offering goods manufactured, mined, extracted, grown, assembled or semi-processed in Kenya. Goods assembled or semi-processed in Kenya shall have a local content of not less than 40%.
- 3.2** The margin of preference will be applied in accordance with, and subject to, the following provisions:
- a) Tenderers applying for such preference on goods offered shall provide, as part of the data for qualification, such information, including details of the goods produced in Kenya, so as to determine whether, according to the classification established by the Procuring Entity, a particular category of goods or group of goods qualifies for a margin of preference.
  - b) After Tenders have been received and reviewed by the Procuring Entity, goods offered in the responsive Tenders shall be assessed to ascertain they are manufactured, mined, extracted, grown, assembled or semi- processed in Kenya. Responsive tenders shall be classified into the following groups:
    - i) **Group A:** Tenders offering goods manufactured in Kenya, for which (a) labour, raw materials, and components from within Kenya account for more than forty (40) percent of the Ex-Works price; and (b) the production facility in which they will be manufactured or assembled has been engaged in manufacturing or assembling such goods at least since the date of Tender submission date;
    - ii) **Group B:** All other Tenders offering Goods manufactured in Kenya;
    - iii) **Group C:** Tenders offering Goods manufactured outside Kenya that have been already imported or that will be imported.
  - c) To facilitate this classification by the Procuring Entity, the Tenderer shall complete whichever version of the Price Schedule furnished in the Tender Documents is appropriate. Incorrect classification may render the Tender non-responsive as no reclassification will be permitted after Tender opening. Tenderers shall provide correct information especially with respect to duties, taxes etc. paid on previously imported Goods and percentage of local labour, materials and components for Goods manufactured in Kenya as any false information which cannot be supported by documentation may render the Tender non-responsive besides other sanctions for providing falsified information.
  - d) The Procuring Entity will first review the Tenders to confirm the appropriateness of the Tender group classification to which Tenderers assigned their Tenders in preparing their Tender Forms and Price Schedules.



- e) All evaluated Tenders in each group will then be compared to determine the lowest evaluated Tender of each group. Such lowest evaluated Tenders shall be compared with each other and if as a result of this comparison a Tender from Group A or Group B is the lowest, it shall be selected for the award.
- f) If as a result of the preceding comparison, the lowest evaluated Tender is a Tender from Group C, all Tenders from Group C shall be further compared with the lowest evaluated Tender from Group A after adding to the evaluated price of goods offered in each Tender from Group C, for the purpose of this further comparison only, an amount equal to 15% (fifteen percent) of the respective CIP Tender price for goods to be imported and already imported goods. Both prices shall include unconditional discounts and be corrected for arithmetical errors. If the Tender from Group A is the lowest, it shall be selected for award. If not, the lowest evaluated Tender from Group C shall be selected as per paragraph (e) above.”

#### **4. Post Qualification of Tenderers (ITT 37)**

##### **4.1 Post-Qualification Criteria (ITT 37.1)**

In case the tender was not subject to pre-qualification, the tender that has been determined to be the lowest evaluated tenderer shall be considered for contract award, subject to meeting each of the following conditions (post qualification Criteria applied on a GO/NO GO basis). The Procuring Entity shall carry out the post-qualification of the Tenderer in accordance with ITT 37, using only the requirements specified herein. Requirements not included in the text below shall not be used in the evaluation of the Tenderer's qualifications. The minimum qualification requirements for multiple contracts will be the sum of the minimum requirements for respective individual contracts, unless otherwise specified.

#### **4.2 If the Tenderer is a manufacturer**

##### **a) Financial Capability**

- i) The Tenderer shall demonstrate that it has access to, or has available, liquid assets, unencumbered real assets, lines of credit, and other financial means (independent of any contractual advance payment) sufficient to meet the supply cash flow of Kenya Shillings \_\_\_\_\_  
[or equivalent].
- ii) Minimum average annual supply turnover of Kenya Shillings \_\_\_\_\_ *[insert amount, specify a figure about 2.5 times the total Tender price)]* or equivalent calculated as total certified payments received for contracts of goods manufactured and supplied within the last \_\_\_\_\_ *[insert number of years]*. In case of multiple contracts, limitation will be placed on the number of item(s) that will be awarded to the Tenderer.

##### **b) Experience and Technical Capacity**

The Tenderer shall furnish documentary evidence to demonstrate that it meets the following experience requirement(s) using the form provided in Section IV. In case the Tenderer is a JV, experience and demonstrated technical capacity of only the JV shall be taken into account and not of individual members nor their individual experience/capacity will be aggregated unless all members of the JV have been manufacturing and supplying Goods offered in the Tender to the same technology, processing, design, materials, specifications, model number, etc. in all respects such that Goods manufactured have the same functional characteristics, performance parameters, outputs and other guarantees and fully interchangeable which shall be documented along with other required documents demonstrating capacity to the satisfaction of the Procuring Entity in case individual members claim experience. Otherwise, documents evidencing experience and technical capacity shall be in the name of the JV that submitted the Tender. Wherever the Words “Similar Goods”

have been used it includes upgrades, latest and improved versions or models of similar specifications and technology. Refer to Form Exp-1 to provide the required information.

*[list the requirement(s), including experience in successfully implementing sustainable procurement requirements, if specified in the tender document.] Samples of Experience Requirements:*

- i) The Tenderer shall be manufacturing similar Goods for the last \_\_\_\_\_ (*specify the number of years to cover a sufficiently long period ranging from 2 to 5 years depending upon the Goods to be procured*).
- ii) The Tenderer shall furnish documentary evidence to demonstrate successful completion of at least \_\_\_\_\_ (*Insert number*) of contracts of similar Goods in the last \_\_\_\_\_ (*specify number*) each contract costing at least Kenya shillings \_\_\_\_\_ equivalent and involving a supply of at least \_\_\_\_\_ percentage of required quantity (*usually the percentage is about 70-80%*) in some cases where Procuring Entity requires deliveries in a scheduled manner over a specified time, include item (iii) below.
- iii) (Optional) The installed capacity to manufacture \_\_\_\_\_ number of items (*specify the relevant item number*) shall not be less than \_\_\_\_\_ units per \_\_\_\_\_ (*specify week or month*).
- d) (Optional) **Documentary Evidence of Usage of Goods (When appropriate)**  
The Tenderer shall furnish documentary evidence satisfactory to the Procuring Entity to demonstrate that similar Goods as offered in the Tender have been in successful use or operation for the last \_\_\_\_\_ years. If the Tenderer is a JV, the evidence of demonstrated usage of Goods supplied in the past shall be in the name of the JV.

#### 43 If Tenderer is a Supplier:

If a Tenderer is a Supplier offering the Goods on behalf of or from a Manufacturer under Manufacturer's Authorization Form (Section IV, Tendering Forms), the Manufacturer shall demonstrate the above qualifications 4.2 (b) (i), (ii), and (iii) and the Tenderer shall demonstrate it meets the following criteria.

- i) The Tenderer shall demonstrate that it has access to, or has available, liquid assets, unencumbered real assets, lines of credit, and other financial means (independent of any contractual advance payment) sufficient to meet the supply cash flow of Kenya Shillings \_\_\_\_\_
- ii) Minimum average annual supply turnover of Kenya Shillings \_\_\_\_\_ [*insert amount*] or equivalent calculated as total certified payments received for contracts in progress and/or completed within the last [*insert of year*] years, divided by [*insert number of years*] years.
- iii) Has satisfactorily and substantially completed at least \_\_\_\_\_ (*specify number*) contract(s) of a similar nature either within Kenya, the East African Community or abroad, as a prime supplier or a joint venture member, each of a minimum value in Kenya shillings \_\_\_\_\_ equivalent.

#### 44 History of non-performing contracts:

Tenderer (Supplier or/and manufacturer, and each member of JV in case the Tenderer is a JV, shall demonstrate that Non-performance of a contract did not occur as a result of the default of the Tenderer, manufacturer or the member of JV as the case may be, in the last \_\_\_\_\_ (*specify years*). The required information shall be furnished as per form CON-2].

#### **4.5 Pending Litigation**

Financial position and prospective long-term profitability of the Single Tenderer, and in the case the Tenderer is a JV, of each member of the JV, shall remain sound according to criteria established with respect to Financial Capability under paragraph I (i) above assuming that all pending litigation will be resolved against the Tenderer. Tenderer shall provide information on pending litigations as per Form CON-2.

#### **4.6. Litigation History**

There shall be no consistent history of court/arbitral award decisions against the Tenderer, in the last

\_\_\_\_\_ (*specify years*). All parties to the contract shall furnish the information on the related Form (CON-2) about any litigation or arbitration resulting from contracts completed or ongoing under its execution over the years specified. A consistent history of awards against the Tenderer or any member of a JV may result in rejection of the tender.

## **SECTION IV - TENDERING FORMS**

- i. Form of Tender Tenderer Information Form Tenderer
- ii. JV Members Information Form
- iii. Price Schedule: Goods Manufactured Outside Kenya, to be Imported
- iv. Price Schedule: Goods Manufactured Outside Kenya, already imported
- v. Price Schedule: Goods Manufactured in Kenya
- vi. Price and Completion Schedule – Related Services
- vii. Form of Tender Security – Demand Guarantee
- viii. Form of Tender Security (Tender Bond)
- ix. Form of Tender-Securing Declaration
- x. Manufacturer's Authorization Form

**1. FORM OF TENDER**  
**(Amended and issued pursuant to PPRA CIRCULAR No. 02/2022)**

**INSTRUCTIONS TO TENDERERS**

- i) *All italicized text is to help the Tenderer in preparing this form.*
- ii) *The Tenderer must prepare this Form of Tender on stationery with its letterhead clearly showing the Tenderer's complete name and business address. Tenderers are reminded that this is a mandatory requirement.*
- iii) *Tenderer must complete and sign CERTIFICATE OF INDEPENDENT TENDER DETERMINATION and the SELF DECLARATION FORMS OF THE TENDERER as listed under (s) below.*

**Date of this Tender submission:**.....[insert date (as day, month and year) of Tender submission] **Tender**

**Name**                      **and**                      **Identification:**.....[insert                      identification] **Alternative**

**No.:**.....[insert identification No if this is a Tender for an alternative]

**To:** ..... [Insert complete name of Procuring Entity]

- a) **No reservations:** We have examined and have no reservations to the Tendering document, including Addenda issued in accordance with ITT 8;
- b) **Eligibility:** We meet the eligibility requirements and have no conflict of interest in accordance with ITT 4;
- c) **Tender-Securing Declaration:** We have not been suspended nor declared ineligible by the Procuring Entity based on execution of a Tender Securing Declaration or Proposal-Securing Declaration in Kenya in accordance with ITT 4.7;
- d) **Conformity:** We offer to provide design, supply and installation services in conformity with the Tendering document of the following: *[insert a brief description of the Plant, Design, Supply and Installation Services];*
- Tender Price:** The total price of our Tender, excluding any discounts offered in item (f) below is:

Total price for Lot 1 is:***[insert the total price of the Tender in words and figures, indicating the various amounts and the respective currencies];***

and

Total price for Lot 2 is:***[insert the total price of the Tender in words and figures, indicating the various amounts and the respective currencies];***

- e) **Discounts:** The discounts offered and the methodology for their application are:
- i) The discounts offered are: *[Specify in detail each discount offered.]*
- ii) The exact method of calculations to determine the net price after application of discounts is shown below: *[Specify in detail the method that shall be used to apply the discounts];*
- f) **Tender Validity Period:** Our Tender shall be valid for the period specified in TDS 19.1 (as amended if applicable) from the date fixed for the Tender submission deadline specified in TDS 23.1 (as amended if applicable), and it shall remain binding upon us and may be accepted at any time before the expiration of that period;
- g) **Performance Security:** I four Tender is accepted; we commit to obtain a Performance Security in accordance with the Tendering document;
- h) **One Tender Per Tenderer:** We are not submitting any other Tender (s) as an individual Tenderer, and we are not participating in any other Tender (s) as a Joint Venture member, and meet the requirements of ITT 4.3, other than alternative Tenders submitted in accordance with ITT 13;
- i) **Suspension and Debarment:** We, along with any of our subcontractors, suppliers, consultants, manufacturers, or service providers for any part of the contract, are not subject to, and not controlled by any entity or individual that is subject to, a temporary suspension. Further, we are not ineligible under the Kenya laws or official regulations or pursuant to a decision of the United Nations Security Council;
- j) **State-owned enterprise or institution:** *[select the appropriate option and delete the other]* [We are not a state-

owned enterprise or institution]/ [We are a state-owned enterprise or institution but meet the requirements of ITT 4.6];

k) **Commissions, gratuities and fees:** We have paid, or will pay the following commissions, gratuities, or fees with respect to the Tendering process or execution of the Contract: [insert complete name of each Recipient, its full address, the reason for which each commission or gratuity was paid and the amount and currency of each such commission or gratuity]

Name of Recipient	Address	Reason	Amount

(If none has been paid or is to be paid, indicate “none.”)

l) **Binding Contract:** We understand that this Tender, together with your written acceptance thereof included in your Form of Acceptance, shall constitute a binding contract between us, until a formal contract is prepared and executed;

m) **Not Bound to Accept:** We understand that you are not bound to accept the lowest evaluated cost Tender, the Best Evaluated Tender or any other Tender that you may receive; and

n) **Fraud and Corruption:** We hereby certify that we have taken steps to ensure that no person acting for us or on our behalf engages in any type of Fraud and Corruption.

o) **Collusive practices:** We hereby certify and confirm that the tender is genuine, non-collusive and made with the intention of accepting the contract if awarded. To this effect we have signed the “Certificate of Independent tender Determination” attached below.

p) **Code of Ethical Conduct:** We undertake to adhere by the Code of Ethical Conduct for Persons Participating in Public Procurement and Asset Disposal Activities in Kenya, copy available from [www.pppra.go.ke](http://www.pppra.go.ke) during the procurement process and the execution of any resulting contract.

q) **Beneficial Ownership Information:** We commit to provide to the procuring entity the Beneficial Ownership Information in conformity with the Beneficial Ownership Disclosure Form upon receipt of notification of intention to enter into a contract in the event we are the successful tenderer in this subject procurement proceeding.

r) We, the Tenderer, have duly completed, signed and stamped the following Forms as part of our Tender:

(i) Tenderer’s Eligibility; Confidential Business Questionnaire – to establish we are not in any conflict to interest.

(ii) Certificate of Independent Tender Determination – to declare that we completed the tender without colluding with other tenderers.

(iii) Self-Declaration of the Tenderer – to declare that we will, if awarded a contract, not engage in any form of fraud and corruption.

(iv) declaration and commitment to the code of ethics for Persons Participating in Public Procurement and Asset Disposal Activities in Kenya,

s) Further, we confirm that we have read and understood the full content and scope of fraud and corruption as informed in “**Appendix 1- Fraud and Corruption**” attached to the Form of Tender.

**Name of the Tenderer:** \*[insert complete name of person signing the Tender]

**Name of the person duly authorized to sign the Tender on behalf of the Tenderer:** \*\*[insert complete name of person duly authorized to sign the Tender]

**Title of the person signing the Tender:** [insert complete title of the person signing the Tender]

**Signature of the person named above:** [insert signature of person whose name and capacity are shown above]

**Date signed** [insert date of signing] **day of** [insert month], [insert year].



## CERTIFICATE OF INDEPENDENT TENDER DETERMINATION

I, the undersigned, in submitting the accompanying Letter of Tender to the \_\_\_\_\_  
for: \_\_\_\_\_  
[Name of Procuring Entity]  
[Name and number of tender] in response to the request for tenders made by: \_\_\_\_\_ [Name of Tenderer] do hereby make the following statements that I certify to be true and complete in every respect:

I certify, on behalf of \_\_\_\_\_ [Name of Tenderer] that:

1. I have read and I understand the contents of this Certificate;
2. I understand that the Tender will be disqualified if this Certificate is found not to be true and complete in every respect;
3. I am the authorized representative of the Tenderer with authority to sign this Certificate, and to submit the Tender on behalf of the Tenderer;
4. For the purposes of this Certificate and the Tender, I understand that the word "competitor" shall include any individual or organization, other than the Tenderer, whether or not affiliated with the Tenderer, who:
  - a) has been requested to submit a Tender in response to this request for tenders;
  - b) could potentially submit a tender in response to this request for tenders, based on their qualifications, abilities or experience;
5. The Tenderer discloses that [check one of the following, as applicable]:
  - a) The Tenderer has arrived at the Tender independently from, and without consultation, communication, agreement or arrangement with, any competitor;
  - b) the Tenderer has entered into consultations, communications, agreements or arrangements with one or more competitors regarding this request for tenders, and the Tenderer discloses, in the attached document(s), complete details thereof, including the names of the competitors and the nature of, and reasons for, such consultations, communications, agreements or arrangements;
6. In particular, without limiting the generality of paragraphs (5)(a) or (5)(b) above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
  - a) prices;
  - b) methods, factors or formulas used to calculate prices;
  - c) the intention or decision to submit, or not to submit, a tender; or
  - d) the submission of a tender which does not meet the specifications of the request for Tenders; except as specifically disclosed pursuant to paragraph (5)(b) above;
7. In addition, there has been no consultation, communication, agreement or arrangement with any competitor regarding the quality, quantity, specifications or delivery particulars of the works or services to which this request for tenders relates, except as specifically authorized by the procuring authority or as specifically disclosed pursuant to paragraph (5)(b) above;
8. the terms of the Tender have not been, and will not be, knowingly disclosed by the Tenderer, directly or indirectly, to any competitor, prior to the date and time of the official tender opening, or of the awarding of the Contract, whichever comes first, unless otherwise required by law or as specifically disclosed pursuant to paragraph (5)(b) above.

Name\_\_\_\_\_

Title\_\_\_\_\_

Date\_\_\_\_\_

*[Name, title and signature of authorized agent of Tenderer and Date]*

## SELF-DECLARATION FORMS

### FORM SD1

#### SELF DECLARATION THAT THE PERSON/TENDERER IS NOT DEBARRED IN THE MATTER OF THE PUBLIC PROCUREMENT AND ASSET DISPOSAL ACT 2015.

I,.....of Post Office Box.....being a resident of .....in the Republic of.....do hereby make a statement as follows:-

1. THAT I am the Company Secretary/ Chief Executive/Managing Director/Principal Officer/Director of.....(*insert name of the Company*) who is a Bidder in respect of **Tender** **No.** .....for.....(*insert tender title/description*) for.....(*insert name of the Procuring entity*) and duly authorized and competent to make this statement.
2. THAT the aforesaid Bidder, its Directors and subcontractors have not been debarred from participating in procurement proceeding under Part IV of the Act.
3. THAT what is deponed to herein above is true to the best of my knowledge, information and belief.

.....

(Title)

.....

(Signature)

.....

.....

(Date)

Bidder Official Stamp

## FORM SD2

### SELF DECLARATION THAT THE PERSON/TENDERER WILL NOT ENGAGE IN ANY CORRUPT OR FRAUDULENT PRACTICE

I,.....of P.O. Box.....being a resident of.....in the Republic of .....do hereby make a statement as follows:-

1. THAT I am the Chief Executive/Managing Director/Principal Officer/Director of..... *(insert name of the Company)* who is a Bidder in respect of **Tender No.**.....for.....*(insert tender title/description)* for.....*(insert name of the Procuring entity)* and duly authorized and competent to make this statement.
2. THAT the aforesaid Bidder, its servants and/or agents /subcontractors will not engage in any corrupt or fraudulent practice and has not been requested to pay any inducement to any member of the Board, Management, Staff and/or employees and/or agents of .....*(insert name of the Procuring entity)* which is the procuring entity.
3. THAT the aforesaid Bidder, its servants and/or agents /subcontractors have not offered any inducement to any member of the Board, Management, Staff and/or employees and/or agents of .....*(name of the procuring entity)*.
4. THAT the aforesaid Bidder will not engage/has not engaged in any corrosive practice with other bidders participating in the subject tender.
5. THAT what is deponed to herein above is true to the best of my knowledge information and belief.

.....

.....

..... (Title) (Signature)

(Date)

Bidder's Official Stamp

DECLARATION AND COMMITMENT TO THE CODE OF ETHICS

I.....(person) on behalf of  
*(Name of the Business/ Company/Firm)*.....declare that I  
have read and fully understood the contents of the Public Procurement & Asset Disposal Act, 2015,  
Regulations and the Code of Ethics for persons participating in Public Procurement and Asset Disposal  
and my responsibilities under the Code.

I do hereby commit to abide by the provisions of the Code of Ethics for persons participating in Public  
Procurement and Asset Disposal.

Name of Authorized signatory.....

Sign.....

Position.....

Office address.....

Telephone.....

Email.....

Name of the Firm/Company.....

Date.....

(Company Seal/ Rubber Stamp where applicable

Witness

Name

.....

Sign.....

Date.....

## APPENDIX 1- FRAUD AND CORRUPTION

*(Appendix 1 shall not be modified)*

### 1. Purpose

- 1.1 The Government of Kenya's Anti-Corruption and Economic Crime laws and their sanction's policies and procedures, Public Procurement and Asset Disposal Act (*no. 33 of 2015*) and its Regulation, and any other Kenya's Acts or Regulations related to Fraud and Corruption, and similar offences, shall apply with respect to Public Procurement Processes and Contracts that are governed by the laws of Kenya.

### 2. Requirements

- 2.1 The Government of Kenya requires that all parties including Procuring Entities, Tenderers, (applicants/proposers), Consultants, Contractors and Suppliers; any Sub-contractors, Sub-consultants, Service providers or Suppliers; any Agents (whether declared or not); and any of their Personnel, involved and engaged in procurement under Kenya's Laws and Regulation, observe the highest standard of ethics during the procurement process, selection and contract execution of all contracts, and refrain from Fraud and Corruption and fully comply with Kenya's laws and Regulations as per paragraphs 1.1 above.
- 2.2 Kenya's public procurement and asset disposal act (*no. 33 of 2015*) under Section 66 describes rules to be followed and actions to be taken in dealing with Corrupt, Coercive, Obstructive, Collusive or Fraudulent practices, and Conflicts of Interest in procurement including consequences for offences committed. A few of the provisions noted below highlight Kenya's policy of no tolerance for such practices and behavior:
  - 1) a person to whom this Act applies shall not be involved in any corrupt, coercive, obstructive, collusive or fraudulent practice; or conflicts of interest in any procurement or asset disposal proceeding;
  - 2) A person referred to under subsection (1) who contravenes the provisions of that subsection commits an offence;
  - 3) Without limiting the generality of the subsection (1) and (2), the person shall be—
    - a) disqualified from entering into a contract for a procurement or asset disposal proceeding; or
    - b) if a contract has already been entered into with the person, the contract shall be voidable;
  - 4) The voiding of a contract by the procuring entity under subsection (7) does not limit any legal remedy the procuring entity may have;
  - 5) An employee or agent of the procuring entity or a member of the Board or committee of the procuring entity who has a conflict of interest with respect to a procurement:-
    - a) shall not take part in the procurement proceedings;
    - b) shall not, after a procurement contract has been entered into, take part in any decision relating to the procurement or contract; and
    - c) shall not be a subcontractor for the bidder to whom was awarded contract, or a member of the group of bidders to whom the contract was awarded, but the subcontractor appointed shall meet all the requirements of this Act.
  - 6) An employee, agent or member described in subsection (1) who refrains from doing anything prohibited under that subsection, but for that subsection, would have been within his or her duties shall disclose the conflict of interest to the procuring entity;
  - 7) If a person contravenes subsection (1) with respect to a conflict of interest described in subsection (5)(a) and the contract is awarded to the person or his relative or to another person in whom one of them had a direct or indirect pecuniary interest, the contract shall be terminated and all costs incurred by the public entity shall be made good by the awarding officer. Etc.



23 In compliance with Kenya's laws, regulations and policies mentioned above, the Procuring Entity:

- a) Defines broadly, for the purposes of the above provisions, the terms set forth below as follows:
  - i) “corrupt practice” is the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence improperly the actions of another party; “fraudulent practice” is any act or omission, including misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party to obtain financial or other benefit or to avoid an obligation;
  - ii) “collusive practice” is an arrangement between two or more parties designed to achieve an improper purpose, including to influence improperly the actions of another party;
  - iii) “coercive practice” is impairing or harming, or threatening to impair or harm, directly or indirectly, any party or the property of the party to influence improperly the actions of a party;
  - iv) “obstructive practice” is:
    - deliberately destroying, falsifying, altering, or concealing of evidence material to the investigation or making false statements to investigators in order to materially impede investigation by Public Procurement Regulatory Authority (PPRA) or any other appropriate authority appointed by Government of Kenya into allegations of a corrupt, fraudulent, coercive, or collusive practice; and/or threatening, harassing, or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation; or
    - acts intended to materially impede the exercise of the PPRA's or the appointed authority's inspection and audit rights provided for under paragraph 2.3 e. below.
- b) Defines more specifically, in accordance with the above procurement Act provisions set forth for fraudulent and collusive practices as follows:

"fraudulent practice" includes a misrepresentation of fact in order to influence a procurement or disposal process or the exercise of a contract to the detriment of the procuring entity or the tenderer or the contractor, and includes collusive practices amongst tenderers prior to or after tender submission designed to establish tender prices at artificial non-competitive levels and to deprive the procuring entity of the benefits of free and open competition.
- c) Rejects a proposal for award<sup>1</sup> of a contract if PPRA determines that the firm or individual recommended for award, any of its personnel, or its agents, or its sub-consultants, sub-contractors, service providers, suppliers and/ or their employees, has, directly or indirectly, engaged in corrupt, fraudulent, collusive, coercive, or obstructive practices in competing for the contract in question;
- d) Pursuant to the Kenya's above stated Acts and Regulations, may sanction or debar or recommend to appropriate authority (ies) for sanctioning and debarment of a firm or individual, as applicable under the Acts and Regulations;
- e) Requires that a clause be included in Tender documents and Request for Proposal documents requiring (i) Tenderers (applicants/proposers), Consultants, Contractors, and Suppliers, and their Sub-contractors, Sub-consultants, Service providers, Suppliers, Agents personnel, permit the PPRA or any other appropriate authority appointed by Government of Kenya to inspect<sup>2</sup> all accounts, records and other documents relating to the procurement process, selection and/or contract execution, and to have them audited by auditors appointed by the PPRA or any other appropriate authority appointed by Government of Kenya; and
- f) Pursuant to Section 62 of the above Act, requires Applicants/Tenderers to submit along with their Applications/Tenders/Proposals a “Self-Declaration Form” as included in the procurement document declaring that they and all parties involved in the procurement

process and contract execution have not engaged/will not engage in any corrupt or fraudulent practices.

~~<sup>1</sup>For the avoidance of doubt, a party's ineligibility to be awarded a contract shall include, without limitation, (i) applying for pre-qualification, expressing interest in a consultancy, and tendering, either directly or as a nominated sub-contractor, nominated consultant, nominated manufacturer or supplier, or nominated service provider, in respect of such contract, and (ii) entering into an addendum or amendment introducing a material modification to any existing contract.~~

<sup>2</sup> Inspections in this context usually are investigative (i.e., forensic) in nature. They involve fact-finding activities undertaken by the Investigating Authority or persons appointed by the Procuring Entity to address specific matters related to investigations/audits, such as evaluating the veracity of an allegation of possible Fraud and Corruption, through the appropriate mechanisms. Such activity includes but is not limited to: accessing and examining a firm's or individual's financial records and information, and making copies thereof as relevant; accessing and examining any other documents, data and information (whether in hard copy or electronic format) deemed relevant for the investigation/audit, and making copies thereof as relevant; interviewing staff and other relevant individuals; performing physical inspections and site visits; and obtaining third party verification of information.

## TENDERER INFORMATION FORM

*[The tenderer shall fill in this Form in accordance with the instructions indicated below. No alterations to its format shall be permitted and no substitutions shall be accepted.]*

Date:..... *[insert date (as day, month and year) of Tender submission]*

Tender Name and Identification:.....*[insert identification]*

Alternative No.:..... *[insert identification No if this is a Tender for an alternative]*

Page\_\_\_\_\_of\_\_\_\_\_pages

1.Tenderer'sName <i>[insert Tenderer's legal name]</i>
2.In case of JV, legal name of each member: <i>[insert legal name of each member in JV]</i>
3.Tenderer's actual or intended country of registration: <i>[insert actual or intended country of registration]</i>
4.Tenderer's year of registration: <i>[insert Tenderer's year of registration]</i>
5.Tenderer's Address in country of registration: <i>[insert Tenderer's legal address in country of registration]</i>
6.Tenderer's Authorized Representative Information Name: <i>[insert Authorized Representative's name]</i> Address: <i>[insert Authorized Representative's Address]</i> Telephone/Fax numbers: <i>[insert Authorized Representative's telephone/fax numbers]</i> Email Address: <i>[insert Authorized Representative's email address]</i>
7. Attached are copies of original documents of <i>[check the box(es) of the attached original documents]</i> <input type="checkbox"/> For Kenyan Tenderers a current tax clearance certificate or tax exemption certificate issued by the the Kenya Revenue Authority in accordance with ITT 3.14. <input type="checkbox"/> Articles of Incorporation (or equivalent documents of constitution or association), and/or documents of registration of the legal entity named above, in accordance with ITT3.4. <input type="checkbox"/> In case of JV, letter of intent to form JV or JV agreement, in accordance with ITT 3.1. <input type="checkbox"/> In case of state-owned enterprise or institution, in accordance with ITT4.6 documents establishing: (i) Legal and financial autonomy (ii) Operation under commercial law (iii) Establishing that the tenderer is not under the supervision of the Procuring Entity  2. Included are the organizational chart, a list of Board of Directors, and the beneficial ownership.

## TENDERER'S ELIGIBILITY- CONFIDENTIAL BUSINESS QUESTIONNAIRE FORM

### a) Instruction to Tenderer

Tender is instructed to complete the particulars required in this Form, *one form for each entity if Tender is a JV*. Tenderer is further reminded that it is an offence to give false information on this Form.

### A. Tenderer's details

	ITEM	DESCRIPTION
1	Name of the Procuring Entity	
2	Name of the Tenderer	
3	Full Address and Contact Details of the Tenderer.	1. Country 2. City 3. Location 4. Building 5. Floor 6. Postal Address 7. Name and email of contact person.
4	Reference Number of the Tender	
5	Date and Time of Tender Opening	
6	Current Trade License No and Expiring date	
7	Maximum value of business which the Tenderer handles.	
8		

### General and Specific Details

#### b) Sole Proprietor, provide the following details.

Name in full \_\_\_\_\_ Age \_\_\_\_\_

Nationality \_\_\_\_\_ Country of Origin \_\_\_\_\_

Citizenship \_\_\_\_\_

c) Partnership, provide the following details.

	Names of Partners	Nationality	Citizenship	% Shares owned
1				
2				
3				

(d) Registered Company, provide the following details.

i) Private or public Company\_\_\_\_\_

ii) State the nominal and issued capital of the Company:- Nominal Kenya Shillings

(Equivalent)..... Issued

Kenya Shillings

(Equivalent).....

iii) Give details of Directors as follows.

	Names of Director	Nationality	Citizenship	% Shares owned
1				
2				
3				

e) DISCLOSURE OF INTEREST- Interest of the Firm in the Procuring Entity.

i) Are there any person/persons in.....(*Name of Procuring Entity*)

who has an interest or relationship in this firm?

Yes/No..... If yes, provide details as follows.

	Names of Person	Designation in the Procuring Entity	Interest or Relationship with Tenderer
1			
2			
3			

ii) **Conflict of interest disclosure**

	Type of Conflict	Disclosure YES OR NO	If YES provide details of the relationship with Tenderer
1	Tenderer is directly or indirectly controlled by or is under common control with another tenderer.		
2	Tenderer receives or has received any direct or indirect subsidy from another tenderer.		
3	Tenderer has the same legal representative as another tenderer		
4	Tender has a relationship with another tenderer, directly or through common third parties, that puts it in a position to influence the tender of another tenderer, or influence the decisions of the Procuring Entity regarding this tendering process.		
5	Any of the Tenderer's affiliates participated as a consultant in the preparation of the design or technical specifications of the works that are the subject of the tender.		
6	Tenderer would be providing goods, works, non-consulting services or consulting services during implementation of the contract specified in this Tender Document.		
7	Tenderer has a close business or family relationship with a professional staff of the Procuring Entity who are directly or indirectly involved in the preparation of the Tender document or specifications of the Contract, and/or the Tender evaluation process of such contract.		
8	Tenderer has a close business or family relationship with a professional staff of the Procuring Entity who would be involved in the implementation or supervision of the such Contract.		
9	Has the conflict stemming from such relationship stated in item 7 and 8 above been resolved in a manner acceptable to the Procuring Entity throughout the tendering process and execution of the Contract.		

f) **Certification**

On behalf of the Tenderer, I certify that the information given above is correct.

Full Name\_\_\_\_\_

Title or Designation\_\_\_\_\_

(Signature)\_\_\_\_\_

\_\_\_\_\_  
(Date)



## TENDERER'S JV MEMBERS INFORMATION FORM

*[The tenderer shall fill in this Form in accordance with the instructions indicated below. The following table shall be filled in for the tenderer and for each member of a Joint Venture]].*

Date:.....*[insert date (as day, month and year) of Tender submission].*

Tender Name and Identification:.....*[insert identification*

Alternative No.:.....*[insert identification No if this is a Tender for an alternative].*

Page\_\_\_\_\_of\_\_\_\_\_pages

1. Tenderer's Name: <i>[insert Tenderer's legal name]</i>
2. Tenderer's JV Member's name: <i>[insert JV's Member legal name]</i>
3. Tenderer's JV Member's country of registration: <i>[insert JV's Member country of registration]</i>
4. Tenderer's JV Member's year of registration: <i>[insert JV's Member year of registration]</i>
5. Tenderer's JV Member's legal address in country of registration: <i>[insert JV's Member legal address in country of registration]</i>
6. Tenderer's JV Member's authorized representative information Name: <i>[insert name of JV's Member authorized representative]</i> Address: <i>[insert address of JV's Member authorized representative]</i> Telephone/Fax numbers: <i>[insert telephone/fax numbers of JV's Member authorized representative]</i> Email Address: <i>[insert email address of JV's Member authorized representative]</i>
7. Attached are copies of original documents of <i>[check the box(es) of the attached original documents]</i> <input type="checkbox"/> Articles of Incorporation (or equivalent documents of constitution or association), and/or documents of the legal entity named above, in accordance with ITT 4.4. registration <input type="checkbox"/> In case of a state-owned enterprise or institution, documents establishing legal and financial autonomy, operation in accordance with commercial law, and that they are not under the supervision of the Procuring Entity, in accordance with ITT4.6.
8. Included are the organizational chart, a list of Board of Directors, and the beneficial ownership.

## Price Schedule Forms

*[The tenderer shall fill in these Price Schedule Forms in accordance with the instructions indicated. The list of line items in column 1 of the **Price Schedules** shall coincide with the List of Goods and Related Services specified by the Procuring Entity in the Schedule of Requirements.]*

## Price Schedule: Goods Manufactured Outside Kenya, to be Imported

Date: \_\_\_\_\_

Alternative No: \_\_\_\_\_

Page N° \_\_\_\_\_ of \_\_\_\_\_

1	2	3	4	5	6	7	8	9
Line Item N°	Description of Goods	Country of Origin	Delivery Date as defined by Incoterms	Quantity and physical unit	Unit price CIP <i>[insert place of destination]</i> in accordance with ITT 14.8(b)(i)	CIP Price per line item (Col. 5x6)	Price per line item for inland transportation and other services required in Kenya to convey the Goods to their final destination specified in TDS	Total Price per item Line (Col. 7+8)
<i>[insert number of the item]</i>	<i>[insert good] name of</i>	<i>[insert country of origin of the Good]</i>	<i>[insert quoted Delivery Date]</i>	<i>[insert number of units to be supplied and name of the physical unit]</i>	<i>[insert unit price CIP per unit]</i>	<i>[insert total CIP price per line item]</i>	<i>[insert the corresponding price per line item]</i>	<i>[insert total price of the line item]</i>
							Total Price	

Name of tenderer *[insert complete name of tenderer]* Signature of tenderer *[signature of person signing the Tender]* Date *[Insert Date]*

**Price Schedule: Goods Manufactured Outside Kenya, already imported\***

(Group C Tenders, Goods already imported)  
Currencies in accordance with ITT 15

Date: \_\_\_\_\_  
ITT No: \_\_\_\_\_  
Alternative No: \_\_\_\_\_  
Page N° \_\_\_\_\_ of \_\_\_\_\_

1	2	3	4	5	6	7	8	9	10	11	12
Line Item N°	Description of Goods	Country of Origin	Delivery Date as defined by Incoterms	Quantit y and physical unit	Unit price including Custom Duties and Import Taxes paid, in accordance with ITT 14.8(c)(i)	Custom Duties and Import Taxes paid per unit in accordance with ITT 14.8(c)(ii), [to be supported by documents]	Unit Price net of custom duties and import taxes, in accordance with ITT 14.8 (c) (iii) (Col. 6 minus Col.7)	Price per line item net of Custom Duties and Import Taxes paid, in accordance with ITT 14.8(c)(i) (Col. 5×8)	Price per line item for inland transportation and other services required in Kenya to convey the goods to their final destination, as specified in TDS in accordance with ITT 14.8 (c)(v)	Sales and other taxes paid or payable per item if Contract is awarded (in accordance with ITT 14.8(c)(iv)	Total Price per line item (Col. 9+10)
<i>[insert numbe r of the item]</i>	<i>[insert name of Goods]</i>	<i>[insert country of origin of the Good]</i>	<i>[insert quoted Delivery Date]</i>	<i>[insert number of units to be supplied and name of the physical unit]</i>	<i>[insert unit price per unit]</i>	<i>[insert custom duties and taxes paid per unit]</i>	<i>[insert unit price net of custom duties and import taxes]</i>	<i>[insert price per line item net of custom duties and import taxes]</i>	<i>[insert price per line item for inland transportation and other services required in Kenya]</i>	<i>[insert sales and other taxes payable per item if Contract is awarded]</i>	<i>[insert total price per line item]</i>
Lot 1	Video Conferencing			Refer to Pg. 37 schedule of requirements							
										<b>Transfer to form of Tender</b>	

Name of tenderer.....*[insert complete name of tenderer]* Signature of tenderer.....  
*[signature of person signing the Tender]* Date..... *[insert date]\* [For previously imported Goods, the quoted price shall be distinguishable from the original import value of these Goods declared to customs and shall include any rebate or mark-up of the local agent or representative and all local costs except import duties and taxes, which have been and/or have to be paid by the Procuring Entity. For clarity, the tenderers are asked to quote the price including import duties, and additionally to provide the import duties and the price net of import duties which is the difference of those values.]*

**Note: Award is to the lowest overall**

## Price Schedule: Goods Manufactured in Kenya

Kenya _____		(Group A and B Tenders) Currencies in accordance with ITT 14			Date: _____ ITT No: _____ Alternative No: _____				
Name of tenderer..... <i>[insert complete name of tenderer]..... [signature of the tenderer..... [signature of person signing the tender] Date..... [insert date]</i>									
								Page N° _____	of _____
1	2	3	4	5	6	7	8	9	10
Line Item N°	Description of Goods	Delivery Date	Quantity and physical unit	Unit Price	Total Price per line item (Col. 4×5)	Price per line item for inland transportation and other services required in Kenya to convey the Goods to their final destination	Cost of local labor, raw material and components from within the purchase's country as a % of the price per line item	Sales and other taxes payable per line item if Contract is awarded (in accordance with ITT 13.8 (a)(ii))	Total Price per line item (Col. 6+7)
<i>[insert number of the item]</i>	<i>[insert name of Good]</i>	<i>[insert quoted Delivery Date]</i>	<i>[insert number of units to be supplied and name of the physical unit]</i>	<i>[insert unit price]</i>	<i>[insert total price per line item]</i>	<i>[insert corresponding price per line item]</i>	<i>[insert cost of local labor, raw material and components from within the purchase's country as a % of the price per line item]</i>	<i>[insert sales and other taxes payable per line item if contract is awarded]</i>	<i>[insert total price per item]</i>
								<b>Total Price</b>	

# Price and Completion Schedule - Related Services

Currencies in accordance with ITT15 Date:

ITT No:

Alternative No:

Page N° \_\_\_\_\_ of \_\_\_\_\_

1	2	3	4	5	6	7
Service N°	Description of Services (excludes inland transportation and other services required in Kenya to convey the goods to their final destination)	Country of Origin	Delivery Date at place of Final destination	Quantity and physical unit	Unit price	Total Price per Service (Col. 5*6 or estimate)
<i>[insert number of the Service]</i>	<i>[insert name of Services]</i>	<i>[insert country of origin of the Services]</i>	<i>[insert delivery date at place of final destination per Service]</i>	<i>[insert number of units to be supplied and name of the physical unit]</i>	<i>[insert unit price per item]</i>	<i>[insert total price per item]</i>
1.	As per TOR					
Total Tender Price						

Name of tenderer.....*[insert complete name of tenderer]* Signature of tenderer..... *[signature of person signing the Tender]*  
 Date..... *[insert date]*



## FORM OF TENDER SECURITY - DEMAND BANK GUARANTEE

Beneficiary: \_\_\_\_\_

ITT No: \_\_\_\_\_

Date: \_\_\_\_\_

TENDER GUARANTEE No.: \_\_\_\_\_

Guarantor: \_\_\_\_\_

1. We have been informed that \_\_\_\_\_ (hereinafter called "the Applicant") has submitted or will submit to the Beneficiary its Tender (hereinafter called "the Tender") for the execution of \_\_\_\_\_ under Request for Tenders No. \_\_\_\_ ("the ITT").
2. Furthermore, we understand that, according to the Beneficiary's conditions, Tenders must be supported by a Tender guarantee.
3. At the request of the Applicant, we, as Guarantor, hereby irrevocably undertake to pay the Beneficiary any sum or sums not exceeding in total an amount of \_\_\_\_\_ (\_\_\_\_\_) upon receipt by us of the Beneficiary's complying demand, supported by the Beneficiary's statement, whether in the demand itself or a separate signed document accompanying or identifying the demand, stating that either the Applicant:
  - a) has withdrawn its Tender during the period of Tender validity set forth in the Applicant's Letter of Tender ("the Tender Validity Period"), or any extension thereto provided by the Applicant; or
  - b) having been notified of the acceptance of its Tender by the Beneficiary during the Tender Validity Period or any extension thereto provided by the Applicant, (i) has failed to execute the contract agreement, or (ii) has failed to furnish the Performance.
4. This guarantee will expire: (a) if the Applicant is the successful Tenderer, upon our receipt of copies of the contract agreement signed by the Applicant and the Performance Security and, or (b) if the Applicant is not the successful Tenderer, upon the earlier of (i) our receipt of a copy of the Beneficiary's notification to the Applicant of the results of the Tendering process; or (ii) twenty-eight days after the end of the Tender Validity Period.
5. Consequently, any demand for payment under this guarantee must be received by us at the office indicated above on or before that date.

\_\_\_\_\_  
[signature(s)]

## FORM OF TENDER SECURITY (TENDER BOND)

*[The Surety shall fill in this Tender Bond Form in accordance with the instructions indicated.]*

BOND NO. \_\_\_\_\_

1. BY THIS BOND.....*[name of tenderer]* as Principal (hereinafter called “the Principal”), and..... *[name, legal title, and address of surety]*, **authorized to transact business in** *[name of country of Procuring Entity]*, as Surety (hereinafter called “the Surety”), are held and firmly bound unto..... *[name of Procuring Entity]* as Obligee (hereinafter called “the Procuring Entity”) in the sum of.....*[amount of Bond]*<sup>1</sup>*[amount in words]*, for the payment of which sum, well and truly to be made, we, the said Principal and Surety, bind ourselves, our successors and assigns, jointly and severally, firmly by these presents.
2. WHEREAS the Principal has submitted or will submit a written Tender to the Procuring Entity dated the \_\_\_\_\_ day \_\_\_\_\_ of \_\_\_\_\_, 20\_\_\_\_\_, for the supply of \_\_\_\_\_*[name of Contract]* (hereinafter called the “Tender”).
3. NOW, THEREFORE, THE CONDITION OF THIS OBLIGATION is such that if the Principal:
  - a) has withdrawn its Tender during the period of Tender validity set forth in the Principal's Letter of Tender (“the Tender Validity Period”), or any extension thereto provided by the Principal; or
  - b) having been notified of the acceptance of its Tender by the Procuring Entity during the Tender Validity Period or any extension thereto provided by the Principal; (i) failed to execute the Contract agreement; or  
(ii) has failed to furnish the Performance Security, in accordance with the Instructions to tenderers (“ITT”) of the Procuring Entity's Tendering document.then the Surety undertakes to immediately pay to the Procuring Entity up to the above amount upon receipt of the Procuring Entity's first written demand, without the Procuring Entity having to substantiate its demand, provided that in its demand the Procuring Entity shall state that the demand arises from the occurrence of any of the above events, specifying which event(s) has occurred.
4. The Surety hereby agrees that its obligation will remain in full force and effect up to and including the date 30 days after the date of expiration of the Tender Validity Period set forth in the Principal's Letter of Tender or any extension thereto provided by the Principal.
5. IN TESTIMONY WHEREOF, the Principal and the Surety have caused these presents to be executed in their respective names this \_\_\_\_\_ day of \_\_\_\_\_ 20\_\_\_\_\_.

Principal: \_\_\_\_\_ Corporate Seal (where appropriate)

Surety: \_\_\_\_\_

\_\_\_\_\_  
(Signature)

\_\_\_\_\_  
(Printed name and title)

\_\_\_\_\_  
(Signature)

\_\_\_\_\_  
(Printed name and title)

<sup>1</sup>The amount of the Bond shall be denominated in the currency Kenya shillings or the equivalent amount in a freely convertible currency.

## FORM OF TENDER-SECURING DECLARATION

*[The Bidder shall complete this Form in accordance with the instructions indicated]*

Date:.....*[insert date (as day, month and year) of Tender Submission]*

Tender No.:.....*[insert number of tendering process]*

To:.....*[insert complete name of Purchaser]* I/We, the undersigned, declare that:

1. I/We understand that, according to your conditions, bids must be supported by a Tender-Securing Declaration.
2. I/We accept that I/we will automatically be suspended from being eligible for tendering in any contract with the Purchaser for the period of time of **Three years** starting on **11<sup>th</sup> December 2023** if we are in breach of our obligation(s) under the bid conditions, because we – (a) have withdrawn our tender during the period of tender validity specified by us in the Tendering Data Sheet; or (b) having been notified of the acceptance of our Bid by the Purchaser during the period of bid validity, (i) fail or refuse to execute the Contract, if required, or (ii) fail or refuse to furnish the Performance Security, in accordance with the instructions to tenders.
3. I/We understand that this Tender Securing Declaration shall expire if we are not the successful Tenderer(s), upon the earlier of:
  - a) our receipt of a copy of your notification of the name of the successful Tenderer; or
  - b) thirty days after the expiration of our Tender.
4. I/We understand that if I am/we are/in a Joint Venture, the Tender Securing Declaration must be in the name of the Joint Venture that submits the bid, and the Joint Venture has not been legally constituted at the time of bidding, the Tender Securing Declaration shall be in the names of all future partners as named in the letter of intent.

Signed:.....  
..

Capacity / title (director or partner or sole proprietor, etc.) .....  
.....

Name:.....  
.....

Duly authorized to sign the bid for and on behalf of: .....*[insert complete*

*name of Tenderer]*. Dated on ..... day of

..... *[Insert date of signing]*.

Seal or stamp.

## MANUFACTURER'S AUTHORIZATION FORM

*[The tenderer shall require the Manufacturer to fill in this Form in accordance with the instructions indicated. This letter of authorization should be on the letterhead of the Manufacturer and should be signed by a person with the proper authority to sign documents that are binding on the Manufacturer. The tenderer shall include it in its Tender, if so indicated in the **TDS**.]*

Date:.....*[insert date (as day, month and year) of Tender submission]*

ITT No.:.....*[insert number of ITT process]*

Alternative No.:.....*[insert identification No if this is a Tender for an alternative]*

To:.....*[insert complete name of Procuring Entity]*

### WHEREAS

We..... *[insert complete name of Manufacturer]*, who are official manufacturers of.....*[insert type of goods manufactured]*, having factories at *[insert full address of Manufacturer's factories]*, do hereby authorize *[insert complete name of tenderer]* to submit a Tender the purpose of which is to provide the following Goods, manufactured by us..... *[insert name and or brief description of the Goods]*, and to subsequently negotiate and sign the Contract.

We hereby extend our full guarantee and warranty in accordance with Clause 28 of the General Conditions of Contract, with respect to the Goods offered by the above firm.

Signed:.....*[insert signature(s) of authorized representative(s) of the Manufacturer]*

Name:.....*[insert complete name(s) of authorized representative(s) of the Manufacturer]*

Title:.....*[insert title]*

Dated on \_\_\_\_\_ day of \_\_\_\_\_, \_\_\_\_\_*[insert date of signin]*

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## **PART 2: SUPPLY REQUIREMENTS**

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## SECTION V - SCHEDULE OF REQUIREMENTS

### Notes for Preparing the Schedule of Requirements

The Schedule of Requirements shall be included in the Tendering document by the Procuring Entity, and shall cover, at a minimum, a description of the goods and services to be supplied and the delivery schedule.

The objective of the Schedule of Requirements is to provide sufficient information to enable tenderers to prepare their Tenders efficiently and accurately, in particular, the Price Schedule, for which a form is provided in Section IV. In addition, the Schedule of Requirements, together with the Price Schedule, should serve as a basis in the event of quantity variation at the time of award of contract pursuant to ITT 42.1.

The date or period for delivery should be carefully specified, taking into account (a) the implications of delivery terms stipulated in the Instructions to tenderers pursuant to the *Incoterms* rules that “delivery” takes place when goods are delivered **to the final place of delivery**, and (b) the date prescribed herein from which the Procuring Entity's delivery obligations start (i.e., notice of award, contract signature, opening or confirmation of the letter of credit).

## 1. List of Goods and Delivery Schedule -

*[The Procuring Entity shall fill in this table, with the exception of the column "Tenderer's offered Delivery date" to be filled by the tenderer]*

Line Item N°	Description of Goods	Quantity	Physical unit	Final Destination as specified in TDS	Delivery(as per Incoterms) Date		
					Earliest Delivery Date	Latest Delivery Date	Tenderer's offered Delivery date <i>[to be provided by the tenderer]</i>
<i>[insert item No]</i>	<i>[insert description of Goods]</i>	<i>[insert quantity of item to be supplied]</i>	<i>[insert physical unit for the quantity]</i>	<i>[insert place of Delivery]</i>	<i>[insert the number of days following the date of effectiveness the Contract]</i>	<i>[insert the number of days following the date of effectiveness the Contract]</i>	<i>[insert the number of days following the date of effectiveness the Contract]</i>
Lot 1	Video Conferencing System	1	No.	UFAA HQ	30days	60DAYS	
Lot 2	Queuing Management System maintenance for one year	1	No.	UFAA HQ	Immediately	N/A	



## 1. Technical Specifications

- 1.1 The purpose of the Technical Specifications (TS), is to define the technical characteristics of the Goods and Related Services required by the Procuring Entity. The Procuring Entity shall prepare the detailed TS consider that:
  - i) The TS constitute the benchmarks against which the Procuring Entity will verify the technical responsiveness of Tenders and subsequently evaluate the Tenders. Therefore, well-defined TS will facilitate preparation of responsive Tenders by tenderers, as well as examination, evaluation, and comparison of the Tenders by the Procuring Entity.
  - ii) The TS shall require that all goods and materials to be incorporated in the goods be new, unused, and of the most recent or current models, and that they incorporate all recent improvements in design and materials, unless provided for otherwise in the contract.
  - iii) The TS shall make use of best practices. Samples of specifications from successful similar procurements in the same country or sector may provide a sound basis for drafting the TS.
  - iv) The PPRA encourages the use of metric units.
  - v) Standardizing technical specifications may be advantageous, depending on the complexity of the goods and the repetitiveness of the type of procurement. Technical Specifications should be broad enough to avoid restrictions on workmanship, materials, and equipment commonly used in manufacturing similar kinds of goods.
  - vi) Standards for equipment, materials, and workmanship specified in the Tendering document shall not be restrictive. Recognized international standards should be specified as much as possible. Reference to brand names, catalogue numbers, or other details that limit any materials or items to a specific manufacturer should be avoided as far as possible. Where unavoidable, such item description should always be followed by the words “or substantially equivalent.” When other particular standards or codes of practice are referred to in the TS, whether from the Procuring Entity's or from other eligible countries, a statement should follow other authoritative standards that ensure at least a substantially equal quality, then the standards mentioned in the TS will also be acceptable.
  - vii) Reference to brand names and catalogue numbers should be avoided as far as possible; where unavoidable the words “or at least equivalent” shall always follow such references.
  - viii) Technical Specifications shall be fully descriptive of the requirements in respect of, but not limited to, the following:
    - a) Standards of materials and workmanship required for the production and manufacturing of the Goods.
    - b) Any sustainable procurement technical requirements shall be clearly specified.
- 1.2 To encourage tenderers' innovation in addressing sustainable procurement requirements, as long as the Tender evaluation criteria specify the mechanism for monetary adjustments for the purpose of Tender comparisons, tenderers may be invited to offer Goods that exceeds the specified minimum sustainable procurement requirements.
  - i) Detailed tests required (type and number).
  - ii) Other additional work and/or Related Services required to achieve full delivery/completion.
  - iii) Detailed activities to be performed by the Supplier, and participation of the Procuring Entity thereon.
  - iv) List of detailed functional guarantees covered by the Warranty and the specification of the liquidated damages to be applied in the event that such guarantees are not met.

- 1.3 The TS shall specify all essential technical and performance characteristics and requirements, including guaranteed or acceptable maximum or minimum values, as appropriate. Whenever necessary, the Procuring Entity shall include an additional ad-hoc Tendering form (to be an Attachment to the Letter of Tender), where the tenderer shall provide detailed information on such technical performance characteristics in respect to the corresponding acceptable or guaranteed values.
- 1.4 When the Procuring Entity requests that the tenderer provides in its Tender a part or all of the Technical Specifications, technical schedules, or other technical information, the Procuring Entity shall specify in detail the nature and extent of the required information and the manner in which it has to be presented by the tenderer in its Tender.
- 1.5 If a summary of the Technical Specifications(TS) has to be provided, the Procuring Entity shall insert information in the table below. The tenderer shall prepare a similar table to justify compliance with the requirements.

**Summary of Technical Specifications:** The Goods and Related Services shall comply with following Technical Specifications and Standards:

Item No	Name of Goods or Related Service	Technical Specifications and Standards
[insert item No]	[insert name]	[insert TS and Standards]
1	<b>Supply, Delivery, Installation, Configuration and Maintenance of Video Conferencing System &amp; Maintenance of Queuing Management System</b>	As per the mandatory technical specifications for Video Conferencing

**Detailed Technical Specifications and Standards** [insert whenever necessary]. [Insert detailed description of TS]

## **LOT 1: TECHNICAL SPECIFICATIONS FOR THE PROVISION OF VIDEO CONFERENCING EQUIPMENT INTRODUCTION**

The Proposed Visual solution must be ideal for conference midsize board rooms and other collaborative environments, from small meeting rooms to larger rooms with dual screens and full HD 1080 clarity. It Should have powerful video and audio performance and interactive content collaboration bring users closer together and drive meaningful conversation for geographically dispersed teams.

Proposed Solution must be standards-based video conferencing system that is certified Microsoft Lync and Skype for Business certification including Skype for Business Online / Office 365, IBM® Sametime™ support, Zoom Meetings Interoperability Blue Jeans Cloud Services, Interoperability, Microsoft Office Communications Server integration, Microsoft ICE support making it easy to connect without changing the way you work. Solution should be easy to connect with customers, partners, and others outside UFAA.

Content can be sent and received in up to 1080p60 quality, and MUST be easy to share wirelessly from user laptop or mobile device At least up to 4 users at the same time plus annotation and whiteboarding when using a touch display.

Proposed solution must support facial-tracking algorithms to accurately frame all room participants or focus on the person speaker.

The Authority is expecting below benefits from the proposed solution:

- System should be Simple to use, with one-touch dial from the integrated calendar, zoom and the Skype for Business interface on the Touch panel.
- Flexible, interactive content collaboration so distant teams can work more closely together.
- High-performance video and content quality so everyone can view and share without Compromise.

- Right-size the solution to meet the needs of each individual conference room with flexible camera and accessory options for the best user experience and cost-effective deployment.
- Built-in interoperability unlocks access to the highest quality in-room collaboration experience for Video as a Service.

## SCOPE OF WORK

1. Design, develop and implement the entire Project as per the tender document.
2. Supply, install, test, configure and commission all hardware as per specifications mentioned in the tender.
3. Ensure that the equipment to be supplied will not be declared end of sale within two years from the date of supply. The successful Bidder shall submit an undertaking from OEM in this regard.
4. Ensure end-to-end implementation of the Hardware of one set of equipment under this tender.
5. Provide patches and updates of Firmware free of cost during the warranty period.
6. Note the project time schedule and ensure that the project is fully implemented and operational for the hand-over of the Project within the seven (7) weeks from award of the contract. In addition, the Contractor shall provide all necessary additional resources and solutions to mitigate any risks associated with the project.
7. Provide a 3-month Defects Liability Period (DLP) after practical completion date/commissioning date. The Contractor shall provide system performance warranty for the installed system from the manufacturers of the components/equipment.
8. Provide Service Level Agreements (SLAs) to ensure maintenance and resolving of issue with the Network Services.
9. Supply equipment and other accessories listed in the BOQ and technical support.

## TECHNICAL SPECIFICATIONS FOR VIDEO-CONFERENCING FACILITIES FOR TWO SITES AND INTEGRATION WITH THE ZOOM / MICROSOFT TEAMS/WEBEX AND/OR ANY OTHER HOSTED PLATFORMS

Category	Minimum Requirement
<b>Overall requirements</b>	The proposed product/solution should use an embedded operating system and an industrial architecture. The product must have embedded smart white board, touch screen, speaker, microphone, camera, and codec.
	The proposed product/solution should provide dual-chip with no less than 4-core, 1.5GHz + 4-core, 1.8 GHz, at least 12 GB RAM, 64GB flash, 4T FLOPS AI computing power.
	The proposed product/solution should support standard interfaces for OPS to provide extra services.
	At least one OPS should be provided in this project.
	The proposed product/solution must support wall-mounted installation or floor-mounted installation (with castors), and be removable and easy to deploy.
	The proposed product/solution should support H.323, SIP and IPv4, IPv6.
<b>Screen Requirements</b>	The proposed product/solution should provide 65 & 86-inch whiteboard display screen, and the maximum display resolution is not less than 3840*2160, the refresh rate is not less than 60Hz.

	The proposed product/solution should support anti-reflection and glare, automatic screen brightness adjustment functions.
	The proposed product/solution should support no less than 20 touch points with $\pm 1$ mm precision, and no less than 2 styluses.
<b>Camera requirements</b>	The proposed product/solution should support no less than 8 megapixel 1/2.8 inch CMOS imaging chip, the maximum resolution is 4K, no less than 2 times digital zoom, no less than 80 ° horizontal field of view, no less than 50 ° vertical field of view, support auto white balance (AWB) and auto exposure (AE).
	The proposed product/solution should support no less than 30 camera presets
	The proposed product/solution must support intelligent speaker tracking function, using sound source positioning and face recognition technology, automatically switch the speaker close-up picture without manual intervention.
	The proposed product/solution must support adaptive panoramic shooting, the system can be automatically adjusted according to the number of participants and location, and the panoramic screen should cover all participants, and ensure that the participants are displayed in the middle
<b>Microphone requirements</b>	The proposed product/solution should support 12 built-in linear microphone arrays, 20 KHz full band audio pickup, the pickup radius is not less than 8 meters, and the audio pickup is not less than 180° forward.
	The proposed product/solution should support echo cancellation, noise suppression and auto gain control
	The proposed product/solution must provide at least One (1) external wired microphone arrays of the same brand
<b>Audio &amp; Video specifications</b>	The proposed product/solution must support the following access rates: 64 Kbit/s to 4 Mbit/s
	The proposed product/solution must support H.264 BP, H.264 HP, H.264 SVC and H.265.
	The proposed product/solution should support G.711, G.722, G.722.1C, Opus and AAC-LD.
	The proposed product/solution should support 1080p25/30, 720p50/60, 720p25/30, 4CIF, and CIF video encoding and decoding.
	The proposed product/solution must support join multi-stream conferences, receive, and send multiple video streams, and perform multi-screen combination on the terminal side. Multi-screen should be no less than 16 screens and can be paged up and down.
	Users can zoom in and choose to view any single site without administrators in multi-stream conferences.

<b>Dual-stream specifications</b>	The proposed product/solution must support H.323-based H.239, SIP-based BFCP protocol.
	The proposed product/solution should support video + presentation with 1080p 30fps+1080p 30fps, 1080p 30fps+4K 8fps
	The proposed product/solution must support wireless projection code function. It is not necessary to input the terminal IP address, and the mobile or PC can be shared to terminal by the projection code, the number of projection code, the number of projection codes is not more than 6 bits.
	The proposed product/solution must support wireless presentation sharing. The PC can send desktop content to the remote site as a dual stream through Wi-Fi or wired network.
	The video resolution is not less than 4K and support audio transmission.
	The proposed product/solution should support the reverse control of the PC's shared desktop through the electronic whiteboard in the sharing mode, which is convenient for sharing documents
	The proposed product/solution must support wireless presentation sharing of the PC desktop by transmitter. The video resolution is not less than 4K and support audio transmission.
	The proposed product/solution should support mobile device wireless projection function, mobile device's projection content can be sent to the remote site, and the video clarity is not less than 1080P
<b>Whiteboard requirements</b>	The proposed product/solution should support two persons writing at the same time, providing stroke effect and realistic writing experience when writing on the electronic whiteboard
	The proposed product/solution should support built-in local whiteboard function and gesture operations, realize handwriting, drawing, erasing, labeling, screenshot, background-color customization, whiteboard zoom, dragging the canvas and other functions
	The proposed product/solution should support to save the whiteboard locally and continue to edit it when it is opened for the second time, or save it in the external USB flash, or send the whiteboard via email.
	The proposed product/solution should support intelligent writing recognition of graphics and texts.
	The proposed product/solution must support data conferencing function, realize remote whiteboard sharing, two-way collaboration and annotation in conferences, and the data conference resolution is not less than 4K
<b>Port requirements</b>	The proposed product/solution must provide at least 2 HDMI video inputs and at least 1 HDMI video output port.
	The proposed product/solution must provide 3 audio input ports and 2 audio output ports
	The proposed product/solution should allow a user to import a configuration file using the USB port, which facilitates device installation and deployment.
	The proposed product/solution should support at least one 10/100/1000 Mbit/s auto-negotiation network port, one RJ45 port for touch control connection

	The proposed product/solution must support 2.4GHz/5GHz dual- band access to Wi-Fi. Functions to enable and disable its Wi-Fi hotspot and client, and the function to implement audiovisual communication over Wi-Fi, facilitating network cabling in conference rooms.
<b>Network adaptability</b>	The proposed product/solution should support packet loss concealment during video call to deliver clear and smooth service even when the video packet loss rate reaches 30%.
	The proposed product/solution should support packet loss concealment during video call to deliver clear and smooth service even when the audio packet loss rate reaches 80%.
	The proposed product/solution should support the following video resolution and bandwidth under H.265 calls: 1080P30 @384Kbps; 720P60 @512kbps; 720P30 @256Kbps.
	The proposed product/solution should support the following video resolution and bandwidth under H.264 calls: 1080P30 @512kbps 720P60 @768kbps 720P30 @384kbps
	The proposed product/solution must support intelligent rate control technology to automatically detect network service bandwidth occupation and intelligently select the optimal resolution based on the bandwidth to ensure high conference quality.
<b>Security specifications</b>	The proposed product/solution must support H.235 signaling encryption using H.323, TLS and SRTP encryption using SIP, and AES media stream encryption to improve conference security.
	The proposed product/solution must support multiple management access: web, telnet/ssh, remote control. All the access passwords must comply with complexity and length requirement, the password must contain at least two types of letters, numbers or special characters, and the length must be more than 8.
	The proposed product/solution must support 802.11a/b/g/n/ac/w protocols and WPA2 authentication.
<b>Endpoint functions</b>	The proposed product/solution should allow customizing a boot screen and changing a wallpaper.
	The proposed product/solution should allow users to modify camera video parameters, such as the exposure index, white balance, and noise reduction through web interface.
	The proposed product/solution should support acoustic baffle function, which allows users to define the sound pickup scope to eliminate the impact of ambient noise during the conference.
	The proposed product/solution should support bulletin board to release various types of information on the home page, the content can be

	managed by level and can be flexibly defined based on application scenarios.
	The proposed product/solution should support welcome page, at least three welcome page templates are available and the content and font can be customized by users.
	The proposed product/solution should support dual-screen function, the presentation and video can be displayed independently on two screens.
	The proposed product/solution should support dual-screen clone function, the content on the screen can be cloned to another screen
	The proposed product/solution must support to display remote image, local image, and content on one display
	The proposed product/solution must support connection with wireless keyboard and mouse, which can be used to operate the proposed product/solution.
	The proposed product/solution must support disconnection re- call function, which can automatically re-call the dropped terminal in the meeting.
	The proposed product/solution must support HTTP function. During the terminal upgrading process, network interruption or power failure occurs, it will be recovered after resumed, to avoid the failure to upgrade.
	The proposed product/solution must provide open API documentation to facilitate integration with central control equipment in conference rooms, allowing users to manage codecs and other devices in the conference rooms from the central control equipment.
<b>Touch panel</b>	The proposed product/solution must support touch panel. The touch screen size is not less than 10 inches and resolution are not less than 720P.
	The bidding Built-in Ethernet port interface and Wi-Fi module support connection with terminals through wired and wireless networks
	The proposed product/solution must support various control functions, including: Wakeup or sleep device Control volume Control camera Voice activation Mute or unmute microphones
	The proposed product/solution's touch panel must support power adapters and PoE.
<b>Warranty Support</b>	1 Year warranty support

## LOT 2 : MAINTAINANCE OF QUEUING MANAGEMENT SYSTEM

### Current Solution

The electronic Queue Management System increases efficiency and effectiveness in managing customer floor management and wait-times and as such improve customer satisfaction levels by improving service delivery. It also has the following features:

- Predictive Analysis & Customer Journey Mapping

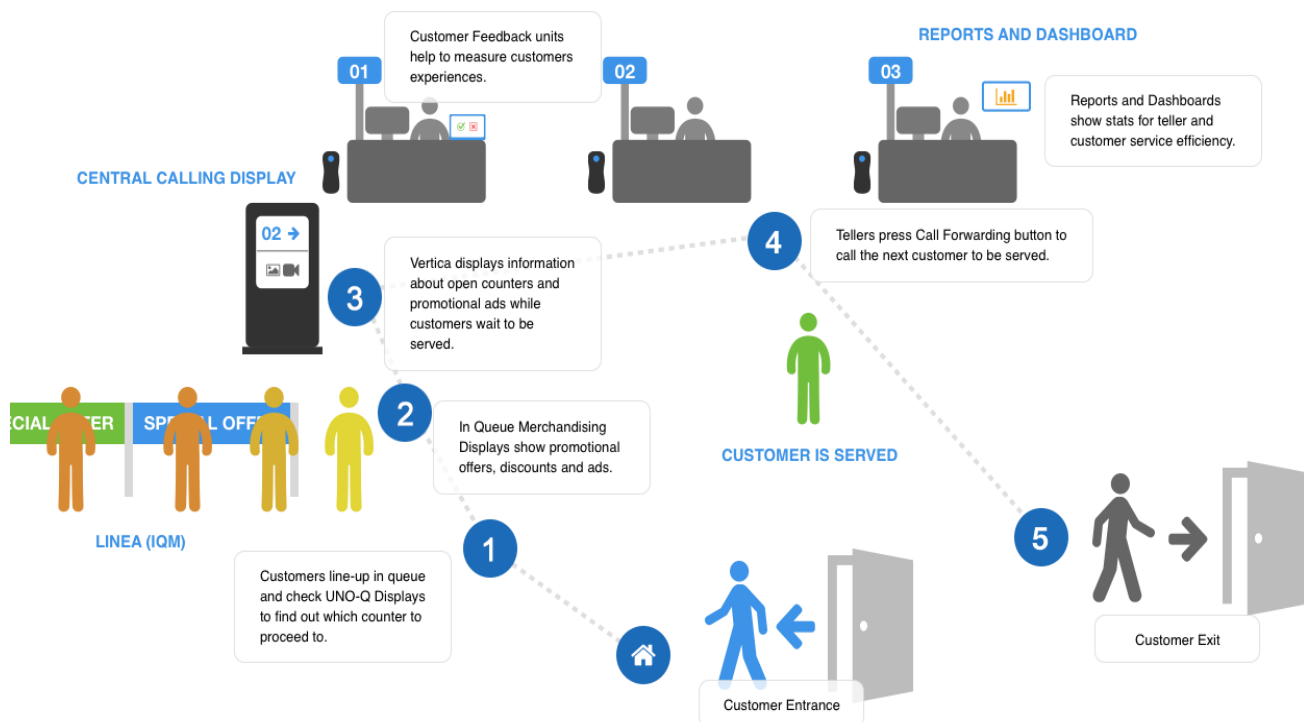


- Queue control and smart routing of customers to specific counters
- Workforce management reports
- Real time reporting/ monitoring and alert mechanisms e.g. staff activity, breached SLAs e.t.c.
- Historical reporting - provision of performance insights via reports and dashboards
- Enable engagement of waiting customers with digital signage
- Customizable solution – ability to choose fundamental and optional features.
- Scalability – to number of locations and counters

## Customer Journey

The Customer journey comprises the following steps:

1. Customer walks into a UFAA Office
2. Customer selects the type of service they would like to receive from the Ticket Dispenser Unit (TDU) and the TDU prints out a token with the queue number and other relevant information e.g. Expected wait times and number in queue
3. Customer is seated as the Status Display Unit (SDU) displays tickets being served and at what counters as well as other branding, signage and promotional information materials.
4. Customer can also check which ticket is being served at which counter from the Counter Display Unit (CDU)
5. The Counter Personnel server the customers and calls up the next customer through the Teller Station Unit (TSU) and speaker system as the correct ticket is displayed on the CDU
6. Served customer can provide feedback through the Counter Feedback Unit (CFU)
7. Customer proceeds out the queue to next level of support or out of the building.



## Scope of Work

The vendor will be required to review and advise as to whether they can maintain the current system or undertake the following activities in order to deliver on the project:

- A. Provide, install and configure a new automated queue management system that:

1. Allows UFAA's customers to check in, at an electronic kiosk, for, or access relevant UFAA services
  2. Generates a numbered and/or lettered ticket with details as defined in technical mandatory section;
  3. Refers the customer to the appropriate window or location to be served, through on-screen displays and by automated voice prompts;
  4. Provides UFAA staff with online status of pending visits in various queues;
  5. Alerts staff when a customer is waiting for service;
  6. Monitors and provides reporting functions on wait times and queue performance statistics for management and performance reporting requirements;
- B. Installation of the new system at UFAA offices to run parallel with the current system until the changeover
- C. Provide the Following Services to achieve the above:
- a. Project Management
  - b. System analysis
  - c. Software Development
  - d. Testing
  - e. Installation
  - f. Knowledge exchange and training
  - g. Maintenance as required
- D. Provide training upon initial implementation and upon subsequent updates on:
- a. Regular usage of the system
  - b. Support
  - c. Maintenance and support of the associated hardware
  - d. Reporting capabilities
  - e. Management capabilities

#### **Brief Schedule of Items already in place**

ITEM	DESCRIPTION	UNIT	QTY
1.1	Touch Screen Kiosk with Dual printer 17" Touch screen, ticket dispensing unit with UFAA Special Branding	NO	1
1.2	Active Controller (Server) main controller for the system	NO	1
1.3	Counter Display Unit with Rods 4 digit centrally powered CDU Silver	NO	3
1.4	Active Hub Centrally Powered active hub	NO	3
1.5	Thermal Paper Rolls for the KIOSK 60mm width (50 rolls in a pack)	NO	10
1.6	Media controller box to show advertisements and ticket calling functions	NO	1
1.7	49 Inch" LED Screens LCD Screens for the Display of Ticket information and running of corporate advertisements. Including brackets	NO	2

1.8	Audio announcement system (contr. built in amp + 2 speaker)	NO	1
1.9	Real time Central reporting software (SERVER TO BE PROVIDED BY CLIENT)	NO	1
1.10	Web based Soft Teller Station Units Teller station unit software installed on tellers PC	NO	3

**The current software has the following specifications.**

Item	Description
1	A Queue Token/Ticket that can be customized as per the requirements of the organization with the following features:
1.1	Unique token number for every ticket and every service
1.2	Average waiting time - service wise
1.3	No of customers ahead in the queue – service wise
1.4	Date and time when token is printed.
1.5	Welcome message/Promotional Information
1.6	Must provide a feature that allows for customization of organizational assets such as the UFAA logo, brand colors
1.7	Must provide a feature that allows for the customization of department name
1.8	The system should enable customizable inputs by the customer before issuing the token e.g. Name, Mobile phone Number, PIN Number, Agent Number etc.
1.9	The system should have the capability of priority ticketing based on prescribed services.
1.1	The printed ticket should contain Service requested and Department/Unit
1.11	The printed tickets must be perforated for ease of use by the visually impaired
1.12	The system should have a feature to SMS token on Mobile Number
1.13	The system should have scheduled appointment function capability
2	Digital Signage (Status Display Unit) The system must have the following capabilities:
2.1	Browser-based Master Display with image and video promotions: a) with ability to display multiple contents simultaneously i.e. promotional video(s) and other relevant content
	b) The content should be customizable. e.g. masked customer mobile number (last 5 digits visible), currently logged in User at a specific counter etc.

2.2	Set time slots (start day and end day) for display of various content depending on the tax season and time of the day (Prime time /non-prime)
2.4	The display should allow for text scroll messages for announcements, emergency messages etc.
2.5	The screen should have an audio-visual means for directing / routing customers and also entertain waiting customers
2.6	The ability to control content displayed centrally.
2.7	The ability to displays number of Customers waiting
2.8	The system should allow for customization of text pattern e.g. scrolling/ still text and speed of scroll
2.9	The system should allow for customization of text font style, font size, colour
3.1	The system should be able to send alerts to the respective supervisor when the token dispenser runs out of paper or when an error is detected.
3	Call Pad (Teller Station Unit) Features and Functionality
3.1	Multi-lingual system - Can announce the tickets calling in English and Kiswahili based on the Authority's requirement.
3.2	The system should have the capability to send an alert when the threshold set on the total number of customer in queue is exceeded.
3.3	The system must have a provision for inputting credentials i.e. login ID and password for every user
3.4	The system should allow a user to transfer a ticket to another teller and assign it as a priority ticket.
3.5	The system should allow the user to announce/call a ticket multiple time
3.6	The system should allow the user to hold / defer call which keeps the token on hold to call it later
3.7	The system should allow the user to skip a token if it is not appearing after multiple calls
3.8	The system should have the ability to: a) Route customers to different stations for any additional services without having to restart the queuing process again.
3.9	b) The token transfer option displays the names of counters the user can transfer the token to Transfer can also be on priority for VIP or emergency
3.1	The user can send a text message as remark while transferring the token for special comments
3.11	Call pad allows the Staff to see the number of customers waiting with the waiting time of each customer

3.12	Staff can log into the solution and be authenticated. The solution has different access roles and privileges for each type of defined user (Normal User, Administrator, Manager, etc.).
3.13	QMS effectively keeps a log of all the activities within the system e.g. record insertions, updates and deletions with the corresponding user details, date and time of change.
3.14	Facility to add remarks to each token. The remarks are visible to every successive operator to whom this token is forwarded. Next operator can add his own remarks
3.15	Forward-back a token. An operator can forward- back a token to another service. On completion at forwarded service, the token is returned back to sender counter on priority
3.16	Facility to call by Ticket Number
3.17	The Solution should also be a feedback unit that allows a user the option to provide generic feedback or also write a comment about a particular service
3.18	The feedback can also be based on a rating of a particular service or a customizable question e.g. "What is your opinion on the waiting area"
3.19	The system should allow integration with SMS service for sending of customer feedback and surveys
3.2	The system should send SMS link to collect the feedback once the token is completed
4	CDU (Counter Display Unit)
4.1	While waiting in queue, the CDU (Counter Display Unit) and the Status Display Unit notifies the customer about his/her progress in the queue
5	Speakers/Audio announcement system (control built in amplifier and speakers)
5.1	Speakers - Ceiling / Wall Mount Speakers that are used to announce ticket number and counter number, which helps in directing the customers to their respective counter.
6	Supervisor/ Manager Console Features and Functionality. The system should allow the Supervisor to view
6.1	Real-time Employee Performance Monitoring
6.2	Real time monitoring of all the counters
6.3	The system should allow the Supervisor to view the performance of the counters on a real time basis
6.4	Monitor Number of customers served at each counter
6.5	Monitor Number of customers waiting at each counter
6.6	Monitor upcoming customers at each counter

6.7	The system should allow the supervisor to communicate via QMS to the teller/agent and provide support and assistance as required
6.8	Transfer queues from one counter to another counter
6.9	The manager interface allows viewing online reports and statistics, and drilling down to see more detail and analysis.
6.1	Management can monitor their performance through the Admin Console monitoring system.
6.11	Automate the collection of arrival times, Service commencement times and Service end times.
6.12	The system should allow Real Time Monitoring of the performance and utilization of the QMS Hardware
7	Reports
7.1	Operator wise Report: This report allows the Supervisor user to see individual staff performance. Through this report the Supervisor user can see the total tickets serviced, Average Waiting time, and Average transaction time, Max Transaction time, Max Waiting times as well as the feedback for each staff
7.2	Summary Report: This report shows the daily ticket serviced with average waiting time, average transaction time with feedback
7.3	Transaction Report: This report allows the user to track each token/ticket from the first counter that the customer visits to the entire subsequent counter it has been served at along with start time and end time for each counter.
7.4	Idle State Report: Date wise idle state of each counter, In which the counter has not serviced any ticket
7.5	Skipped Token Report: Date wise Skipped token Report
7.6	Details Reports: Service wise, Counter wise, Employee wise detail report
7.7	Counter Utilization Report: This report should show counter name, operators on that counter, utilization of counter in percentage with average waiting, service time
7.8	Turn Around Time Report: This report shows total number of tokens, total average waiting time, total average service time and Turnaround time of each unit. Turnaround time report is average time taken to service each customer.
7.9	Feedback: Feedback reports
7.1	Reports of breaks taken by the operator
7.11	Customized Reports: The system shall be capable of generating ad hoc reports based on any of the wait line statistics within the system.

7.12	Report Download: The system shall allow for the export of reports and report information into the normal formats: (Word, Excel, PDF, CSV or Access).
7.13	Auto Mail back Reports - Emails for specific reports can be sent to specified stakeholders on a periodic basis.
8	Centralized Management:  The queue management system further provides the option to manage from a central location. Some of the features and functionality of the centralized management system include;
8.2	Real-time Monitoring
8.3	Real time Summary Report
8.4	Real time Transaction Report
8.5	Real time Employee Performance monitoring
9	Integration Requirements
9.1	Big Data Connectors: The solution should be able to integrate with Big Data connectors.
9.2	CRM Integration: The solution should be able to integrate with CRM tools.
9.3	Data File Support: The solution supports reading and interacting with data from sources outside of OLAP and databases, such as .csv and .txt files, in order to analyze unstructured and semi-structured data within the organization.
9.4	ERP Integration: The solution should be able to integrate with ERP solutions.
9.5	ETL Integration: The solution should be able to integrate with extract-transform-load (ETL) tools.
9.6	Performance Management Platform: The solution should provide integration with performance management platforms, such as Oracle's Enterprise Performance Management, in order to effectively analyze data across multiple lines of business.
9.7	Scorecards - The solution should help generate scorecards that show the overall health of the business or a particular division.
9.8	Planning and Consolidation: The solution should help users make better decisions based on what-if analyses and scenario planning.
9.9	Metadata: The solution should contain tools to provide a robust and centralized way for administrators to search, capture, store, reuse, and publish metadata objects so as to enable users to leverage consistent semantic models and taxonomy.



9.1	Combine Time-based Data Elements: The solution should offer the ability to blend past and current data to create a comprehensive singular report.
9.11	Embedded BI: Monitoring: The solution should allow users to integrate the data and platform into third party applications.
9.12	Monitoring: The solution should help monitor data, content, users, licenses and performance through user-friendly dashboards. It should automatically send emails or message alerts on crossing the threshold limit set by users.
9.13	Regulatory Compliance: The solution allows users to define business rules to automate routine regulatory tasks.
9.14	Threat/Fraud Detection: the solution should support prediction and discovery of any destructive threats or fraud.
9.15	Consultative Guidance: The solution should offer context-based advice to help users take business- related decisions based on data results.
9.16	API/Web Services: The solution provides an API (Application Programming Interface) or Web Services for custom integration with other solutions
10	<u>Administration of QMS Application:</u> The QMS must Allow:
10.1	User Administration/management to manage client service agent access.
10.2	System administration to allow selected UFAA user admins to apply basic configuration changes without requesting support from the service provider. Display of the TV Display for the Client
10.3	Control/Configuration for ticket dispensing kiosk.
10.4	Control/Configuration for the agent workstations and roles.
10.5	Control/Configuration for various types of information displays.
10.6	Control/Configuration for the audible and display alert notifications
11	QMS - Digital Feedback System
11.1	Customization: The system should be Totally Customizable - the feedback questionnaire can be customized and tailored as per the needs of your business/outlet
11.2	NPS and Benchmarking: The system should provide real time Net promoter Score to Benchmark the desired level of service quality

11.3	Integrated with QMS: The system should be integrated with Queue Management system in such a way that once the token is completed it should send SMS link to collect the feedback
11.4	Integrated with Google and Facebook: The system should allow the user to View all the reviews on Google and Facebook.
	And also reply to those review
11.5	QR – CODE: The system should be able to print QR-CODE to be placed on checkout counter and also print QR-CODE on all the stationary, In the Way that once the QR-CODE is scanned it should display feedback page to collect the feedback.
11.6	SMS & Email: The system should have a feature to send bulk SMS & EMAIL using web-based SMS technology to collect periodic feedback via SMS and Emails.
11.7	Web Based SMS Technology: The system should use web-based SMS technology to send bulk SMS to collect the feedback, so that sending SMS is Not an extra cost.
11.8	Automatic Notification: Every time there is a Negative feedback, the system should notify by SMS and email to the relevant department.
11.9	Centralized Dashboard: The system should provide a centralized dashboard with NPS, Aspect Ratio analysis, daily NPS graph with Aspect ratio, performance in glance.
12	Other Functional Requirements
12.1	Special Needs - The system shall have the ability to configure special accommodation choices to present to the customer to include at a minimum; French/Spanish, TTY (hearing impaired), wheel chair accessible.
12.2	The system shall have the ability to tie the “token” number to the customer once they are at the station, this will allow tracking wait times at the customer level. (CSA should not need to manually enter the ticket number)
12.3	<p>Statistics - The system shall be capable of tracking the following statistics, at a minimum, by transaction type or by total number:</p> <ul style="list-style-type: none"> <li>• Peak times</li> <li>• Average times</li> <li>• Station average</li> <li>• Number in line per hour</li> <li>• Transaction time per hour</li> </ul> <p>All reports should be capable of producing data by station and by examiner.</p>

12.4	Auto-Reassignment: The system shall be capable of dynamically re-assigning staff to different transaction types based on wait times as customers enter the queue.
12.5	Deliberate Delay -The system shall allow the customer to be placed farther back in line depending on the circumstance.
12.6	Ticket Deletion - The system shall not allow the deletion of a ticket from the waiting line.
12.7	Ticket Auto-Reassignment: The system shall be capable of dynamically re-assigning staff to different transaction types based on wait times as customers enter the queue.
12.8	<p>Role Based Access and Workflows: The system shall provide administrative functions that are secured from unauthorized access and have the ability to assign and modify security roles for the following groups:</p> <ul style="list-style-type: none"> <li>□ Department Administrators</li> <li>□ Management Groups</li> <li>□ Internal Users</li> <li>□ Public Users</li> </ul>
12.9	Delay alerts to Management
12.1	Multiple provisions for priority customers
12.1	Option of form-based data collection against each token
12.1	Dynamic load distribution
12.1	Easy data backup and restore
12.1	Facility to split services across several kiosks/dispensers

**NOTE:**

- 1. BIDDERS ARE ENCOURGAED TO COME FOR A SITE VISIT TO VIEW THE INFRASTRUCTURE AND SOFTWARE ALREADY IN PLACE**
- 2. BIDDERS ARE NOTIFIED THAT THEY CAN BID FOR BOTH LOTS AND WHERE NOT POSSIBLE BIDDERS CAN BID FOR ONLY ONE LOT. WHERE BIDDERS ARE BIDDING FOR ONE LOT, PLEASE CLEARLY STATE WHICH LOT.**

## 2 Drawings

This Tendering document includes.....”no’ ..... *[insert“ the following” or “no”]* drawings. *[If documents shall be included, insert the following List of Drawings].*

List of Drawings		
Drawing No.	Drawing Name	Purpose

## 3. Inspections and Tests

The following inspections and tests shall be performed:..... *[insert list of inspections and tests]*

1. Type
2. Capacity as per the technical specifications provided
3. Defects



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## PART 3 - CONDITIONS OF CONTRACT AND CONTRACT FORMS

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## SECTION VI - GENERAL CONDITIONS OF CONTRACT

### 1. Definitions

In the Conditions of Contract (“these Conditions”), which include Special Conditions, Parts A and B, and these General Conditions, the following words and expressions shall have the meanings stated. Words indicating persons or parties include corporations and other legal entities, except where the context requires otherwise.

- a) “Contract” means the Contract Agreement entered into between the Procuring Entity and the Supplier, together with the Contract Documents referred to therein, including all attachments, appendices, and all documents incorporated by reference therein.
- b) “Contract Documents” means the documents listed in the Contract Agreement, including any amendments thereto.
- c) “Contract Price” means the price payable to the Supplier as specified in the Contract Agreement, subject to such additions and adjustments thereto or deductions therefrom, as may be made pursuant to the Contract.
- d) “Day” means calendar day.
- e) “Completion” means the fulfilment of the Related Services by the Supplier in accordance with the terms and conditions set forth in the Contract.
- f) “GCC” means the General Conditions of Contract.
- g) “Goods” means all of the commodities, raw material, machinery and equipment, and/or other materials that the Supplier is required to supply to the Procuring Entity under the Contract.
- h) “Procuring Entity” means the Procuring Entity purchasing the Goods and Related Services, as **specified in the SCC.**
- i) “Related Services” means the services incidental to the supply of the goods, such as insurance, delivery, installation, commissioning, training and initial maintenance and other such obligations of the Supplier under the Contract.
- j) “SCC” means the Special Conditions of Contract.
- k) “Subcontractor” means any person, private or government entity, or a combination of the above, to whom any part of the Goods to be supplied or execution of any part of the Related Services is subcontracted by the Supplier.
- l) “Supplier” means the person, private or government entity, or a combination of the above, whose Tender to perform the Contract has been accepted by the Procuring Entity and is named as such in the Contract Agreement.
- m) “**Base Date**” means a date 30 day prior to the submission of tenders.
- n) “**Laws**” means all national legislation, statutes, ordinances, and regulations and by-laws of any legally constituted public authority.
- o) “**Letter of Acceptance**” means the letter of formal acceptance, signed by the contractor. Procuring Entity, including any annexed memoranda comprising agreements between and signed by both Parties.
- p) “**Procuring Entity**” means the Entity named in the Special Conditions of Contract.

## **2. Interpretation**

2.1. If the context so requires it, singular means plural and vice versa.

### **2.2. Incoterms**

- a) Unless inconsistent with any provision of the Contract, the meaning of any trade term and the rights and obligations of parties thereunder shall be as prescribed by Incoterms **specified in the SCC**.
- b) The terms EXW and CIP and other similar terms, when used, shall be governed by the rules prescribed in the current edition of Incoterms specified in the **SCC** and published by the International Chamber of Commerce in Paris, France.

## **3. Contract Documents**

Subject to the order of precedence set forth in the Contract Agreement, all documents forming the Contract (and all parts thereof) are intended to be correlative, complementary, and mutually explanatory. The Contract Agreement shall be read as a whole. The documents forming the Contract shall be interpreted in the following order of priority:

- a) the Contract Agreement,
- b) the Letter of Acceptance,
- c) the General Conditions of Contract
- d) Special Conditions of Contract
- e) the Form of Tender,
- f) the Specifications and Schedules of the Drawings (if any), and
- g) the Schedules of Requirements, Price Schedule and any other documents forming part of the Contract.

## **4. Fraud and Corruption**

- 3.1 The supplier shall comply with anti-corruption laws and guidelines and the prevailing sanctions, policies and procedures as set forth in the Laws of Kenya.
- 3.2 The Supplier shall disclose any commissions, gratuity or fees that may have been paid or are to be paid to agents or any other person with respect to the Tendering process or execution of the Contract. The information disclosed must include at least the name and address of the agent or other party, the amount and currency, and the purpose of the commission, gratuity or fee.

### **4.1 Entire Agreement**

- 4.3.1 The Contract constitutes the entire agreement between the Procuring Entity and the Supplier and supersedes all communications, negotiations and agreements (whether written or oral) of the parties with respect thereto made prior to the date of Contract.

### **4.2 Amendment**

No amendment or other variation of the Contract shall be valid unless it is in writing, is dated, expressly refers to the Contract, and is signed by a duly authorized representative of each party thereto.

### **4.3 Non-waiver**

- a) Subject to GCC Sub-Clause 4.5(b) below, no relaxation, forbearance, delay, or indulgence by either party in enforcing any of the terms and conditions of the Contract or the granting of time by either party to the other shall prejudice, affect, or restrict the rights of that party under the Contract, neither shall any waiver by either party of any breach of Contract operate as waiver of any subsequent or continuing breach of Contract.
- b) Any waiver of a party's rights, powers, or remedies under the Contract must be in writing, dated, and signed by an authorized representative of the party granting such waiver,



and must specify the right and the extent to which it is being waived.

#### **4.4 Severability**

If any provision or condition of the Contract is prohibited or rendered invalid or unenforceable, such prohibition, invalidity or unenforceability shall not affect the validity or enforceability of any other provisions and conditions of the Contract.

#### **5. Language**

5.1 The Contract as well as all correspondence and documents relating to the Contract exchanged by the Supplier and the Procuring Entity, shall be written in the **English Language**. Supporting documents and printed literature that are part of the Contract may be in another language provided they are accompanied by an accurate and certified translation of the relevant passages in the **English Language**, in which case, for purposes of interpretation of the Contract, the English language is translation shall govern.

5.2 The Supplier shall bear all costs of translation to the governing language and all risks of the accuracy of such translation, for documents provided by the Supplier.

#### **6. Joint Venture, Consortium or Association**

6.1 If the Supplier is a joint venture, consortium, or association, all of the parties shall be jointly and severally liable to the Procuring Entity for the fulfilment of the provisions of the Contract and shall designate one member of the joint venture, consortium, or association to act as a leader with authority to bind the joint venture, consortium, or association. The composition or the constitution of the joint venture, consortium, or association shall not be altered without the prior written consent of the Procuring Entity.

#### **7. Eligibility**

7.1 The Supplier and its Subcontractors shall have the nationality of an eligible country. A Supplier or Sub-contractor shall be deemed to have the nationality of a country if it is a citizen or constituted, incorporated, or registered, and operates in conformity with the provisions of the laws of that country.

7.2 All Goods and Related Services to be supplied under the Contract shall have their origin in Eligible Countries. For the purpose of this Clause, origin means the country where the goods have been grown, mined, cultivated, produced, manufactured, or processed; or through manufacture, processing, or assembly, another commercially recognized article results that differs substantially in its basic characteristics from its components.

7.3 The Tenderer, if a Kenyan firm, must submit with its tender a valid tax compliance certificate from the Kenya Revenue Authority.

#### **8. Notices**

8.1 Any notice given by one party to the other pursuant to the Contract shall be in writing to the address specified in the **SCC**. The term "in writing" means communicated in written form with proof of receipt.

8.2 A notice shall be effective when delivered or on the notice's effective date, whichever is later.

#### **9. Governing Law**

9.1 The Contract shall be governed by and interpreted in accordance with the laws of Kenya.

9.2 Throughout the execution of the Contract, the Supplier shall comply with the import of goods and services prohibitions in Kenya:

- a) where, as a matter of law, compliance or official regulations, Kenya prohibits commercial relations with that country or any import of goods from that country or any payments to any country, person, or entity in that country ; or
- b) by an act of compliance with a decision of the United Nations Security Council taken under Chapter VII of the Charter of the United Nations, Kenya prohibits any import of goods from that country or any payments to any country, person, or entity.

## **10. Settlement of Disputes**

- 10.1 The Procuring Entity and the Supplier shall make every effort to resolve amicably by direct negotiation any disagreement or dispute arising between them under or in connection with the Contract.
- 10.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the Procuring Entity or the Supplier may give notice to the other party of its intention to commence arbitration, as hereinafter provided, as to the matter in dispute, and no arbitration in respect of this matter may be commenced unless such notice is given. Any dispute or difference in respect of which a notice of intention to commence arbitration has been given in accordance with this Clause shall be finally settled by arbitration. Arbitration may be commenced prior to or after delivery of the Goods under the Contract.

### **10.2 Arbitration proceedings shall be conducted as follows:**

- 10.2.1 Any claim or dispute between the Parties arising out of or in connection with the Contract not settled amicably in accordance with Sub-Clause 10.1 shall be finally settled by arbitration.
- 10.2.2 No arbitration proceedings shall be commenced on any claim or dispute where notice of a claim or dispute has not been given by the applying party within thirty days of the occurrence or discovery of the matter or issue giving rise to the dispute.
- 10.2.3 Notwithstanding the issue of a notice as stated above, the arbitration of such a claim or dispute shall not commence unless an attempt has in the first instance been made by the parties to settle such claim or dispute amicably with or without the assistance of third parties. Proof of such attempt shall be required.
- 10.2.4 The Arbitrator shall, without prejudice to the generality of his powers, have powers to direct such measurements, computations, or valuations as may in his opinion be desirable in order to determine the rights of the parties and assess and award any sums which ought to have been the subject of or included in any due payments.
- 10.2.5 Neither Party shall be limited in the proceedings before the arbitrators to the evidence, or to the reasons for the dispute given in its notice of a claim or dispute.
- 10.2.6 Arbitration may be commenced prior to or after delivery of the goods. The obligations of the Parties shall not be altered by reason of any arbitration being conducted during the progress of the delivery of goods.
- 10.2.7 The terms of the remuneration of each or all the members of Arbitration shall be mutually agreed upon by the Parties when agreeing the terms of appointment. Each Party shall be responsible for paying one-half of this remuneration.

### **10.3 Arbitration Proceedings**

- 10.3.1 Arbitration proceedings with national suppliers will be conducted in accordance with the Arbitration Laws of Kenya. In case of any claim or dispute, such claim or dispute shall be notified in writing by either party to the other with a request to submit it to arbitration and to concur in the appointment of an Arbitrator within thirty days of the notice. The dispute shall be referred to the arbitration and final decision of a person or persons to be agreed between the parties. Failing agreement to concur in the appointment of an Arbitrator, the Arbitrator shall be appointed, on the request of the applying party, by the Chairman or Vice Chairman of any of the following professional institutions;
- i) Kenya National Chamber of Commerce
  - ii) Chartered Institute of Arbitrators (Kenya Branch)
  - iii) The Law Society of Kenya
- 10.3.2 The institution written to first by the aggrieved party shall take precedence over all other institutions.

### **10.3.3 Alternative Arbitration Proceedings**

Alternatively, the Parties may refer the matter to the Nairobi Centre for International Arbitration

(NCIA) which offers a neutral venue for the conduct of national and international arbitration with commitment to providing institutional support to the arbitral process.

#### **104 Arbitration with Foreign Suppliers**

104.1 Arbitration with foreign suppliers shall be conducted in accordance with the arbitration rules of the United Nations Commission on International Trade Law (UNCITRAL); or with proceedings administered by the International Chamber of Commerce (ICC) and conducted under the ICC Rules of Arbitration; by one or more arbitrators appointed in accordance with said arbitration rules.

104.2 The place of arbitration shall be a location specified in the **SCC**; and the arbitration shall be conducted in the language for communications defined in Sub-Clause 1.4 [Law and Language].

#### **105 Alternative Arbitration Proceedings**

Alternatively, the Parties may refer the matter to the Nairobi Centre for International Arbitration (NCIA) which offers a neutral venue for the conduct of national and international arbitration with commitment to providing institutional support to the arbitral process.

#### **106 Failure to Comply with Arbitrator's Decision**

106.1 The award of such Arbitrator shall be final and binding upon the parties.

10.6.1 In the event that a Party fails to comply with a final and binding Arbitrator's decision, then the other Party may, without prejudice to any other rights it may have, refer the matter to a competent court of law.

#### **107 Contract operations continue**

Notwithstanding any reference to arbitration herein,

- a) the parties shall continue to perform their respective obligations under the Contract unless they otherwise agree; and
- b) the Procuring Entity shall pay the Supplier any monies due the Supplier.

#### **11. Inspections and Audit by the Procuring Entity**

11.1 The Supplier shall keep, and shall cause its Subcontractors to keep, accurate and systematic accounts and records in respect of the Goods in such form and details as will clearly identify relevant time, changes and costs.

11.2 Pursuant to paragraph 2.2 of Instruction to Tenderers, the Supplier shall permit and shall cause its subcontractors to permit, the Procuring Entity and/or persons appointed by the Procuring Entity or by other statutory bodies of the Government to inspect the Site and/or the accounts and records relating to the procurement process, selection and/or contract execution, and to have such accounts and records audited by auditors appointed by the Procuring Entity. The Supplier's and its Subcontractors' attention is drawn to Sub- Clause 3.1 which provides, inter alia, that acts intended to materially impede the exercise of the Procuring Entity's inspection and audit rights constitute a prohibited practice subject to contract termination, as well as to a determination of ineligibility.

#### **12. Scope of Supply**

12.1 The Goods and Related Services to be supplied shall be as specified in the Schedule of Requirements.

#### **3. Delivery and Documents**

13.1 Subject to GCC Sub-Clause 33.1, the delivery of the Goods and completion of the Related Services shall be in accordance with the List of Goods and Delivery Schedule specified in the Supply Requirements. The details of shipping and other documents to be furnished by the Supplier are specified in the **SCC**.

#### 4. Supplier's Responsibilities

- 14.1 The Supplier shall supply all the Goods and Related Services included in the Scope of Supply in accordance with GCC Clause 12, and the Delivery and Completion Schedule, as per GCC Clause 13.

#### 5. Contract Price

- 151 Prices charged by the Supplier for the Goods supplied and the Related Services performed under the Contract shall not vary from the prices quoted by the Supplier in its Tender, with the exception of any price adjustments authorized in the **SCC**.
- 152 Where the contract price is different from the corrected tender price, in order to ensure the supplier is not paid less or more relative to the contract price (*which would be the tender price*), any partial payment valuation based on rates in the schedule of prices in the Tender, will be adjusted by a plus or minus percentage. The percentage already worked out during tender evaluation is worked out as follows: *(corrected tender price – tender price)/tender price X 100*.

#### 6. Terms of Payment

- 161 The Supplier shall request for payment by submitting invoice(s), delivery note(s) and any other relevant documents as specified in the SCC to the Procuring Entity.
- 162 Payments shall be made promptly by the Procuring Entity, but not later than thirty (30) days after submission of an invoice by the Supplier, and after the Procuring Entity has accepted it.
- 163 Where a Procuring Entity rejects Goods and Related Services, in part or wholly, the procuring Entity shall promptly inform the Supplier to collect, replace or rectify as appropriate and give reasons for rejection. The Supplier shall submit a fresh invoice, delivery note and any other relevant documents as specified in the SCC.
- 164 The currencies in which payments shall be made to the Supplier under this Contract shall be those in which the Tender price is expressed.
- 165 In the event that the Procuring Entity fails to pay the Supplier any payment by its due date or within the period set forth in the **SCC**, the Procuring Entity may pay to the Supplier interest on the amount of such delayed payment at the rate shown in the **SCC**, for the period of delay until payment has been made in full, whether before or after judgment or arbitration award.

#### Taxes and Duties

- 17.1 The Supplier shall be entirely responsible for all taxes, duties, license fees, and other such levies incurred to deliver the Goods and Related Services to the Procuring Entity at the final delivery point.
- 17.3 If any tax exemptions, reductions, allowances or privileges may be available to the Supplier in Kenya, the Supplier shall inform the Procuring Entity and the Procuring Entity shall use its best efforts to enable the Supplier to benefit from any such tax savings to the maximum allowable extent.

#### 7. Performance Security

- 181 If required as specified in the SCC, the Supplier shall, within twenty-eight (28) days of the notification of contract award, provide a performance security for the performance of the Contract in the amount specified in the **SCC**.
- 182 The proceeds of the Performance Security shall be payable to the Procuring Entity as compensation for any loss resulting from the Supplier's failure to complete its obligations under the Contract.
- 183 As specified in the **SCC**, the Performance Security, if required, shall be denominated in the currency(ies) of the Contract, or in a freely convertible currency acceptable to the Procuring

Entity; and shall be in one of the formats stipulated by the Procuring Entity in **the SCC**, or in another format acceptable to the Procuring Entity.

- 18.4** The Performance Security shall be discharged by the Procuring Entity and returned to the Supplier not later than thirty (30) days following the date of Completion of the Supplier's performance obligations under the Contract, including any warranty obligations, unless specified otherwise in the **SCC**.

## **8 Copyright**

- 19.1 The copyright in all drawings, documents, and other materials containing data and information furnished to the Procuring Entity by the Supplier herein shall remain vested in the Supplier, or, if they are furnished to the Procuring Entity directly or through the Supplier by any third party, including suppliers of materials, the copyright in such materials shall remain vested in such third party.

## **9 Confidential Information**

- 20.1 The Procuring Entity and the Supplier shall keep confidential and shall not, without the written consent of the other party hereto, divulge to any third party any documents, data, or other information furnished directly or indirectly by the other party hereto in connection with the Contract, whether such information has been furnished prior to, during or following completion or termination of the Contract. Notwithstanding the above, the Supplier may furnish to its Sub-Supplier such documents, data, and other information it receives from the Procuring Entity to the extent required for the Sub Supplier to perform its work under the Contract, in which event the Supplier shall obtain from such Sub Supplier undertaking of confidentiality similar to that imposed on the Supplier under GCC Clause 20.
- 20.2 The Procuring Entity shall not use such documents, data, and other information received from the Supplier for any purposes unrelated to the contract. Similarly, the Supplier shall not use such documents, data, and other information received from the Procuring Entity for any purpose other than the performance of the Contract.
- 20.3 The obligation of a party under GCC Sub-Clauses 20.1 and 20.2 above, however, shall not apply to information that:
- a) the Procuring Entity or Supplier need to share with other arms of Government or other bodies participating in the financing of the Contract; such parties shall be disclosed in **the SCC**;
  - b) now or hereafter enters the public domain through no fault of that party;
  - c) can be proven to have been possessed by that party at the time of disclosure and which was not previously obtained, directly or indirectly, from the other party; or
  - d) otherwise lawfully becomes available to that party from a third party that has no obligation of confidentiality.
- 20.4 The above provisions of GCC Clause 20 shall not in any way modify any undertaking of confidentiality given by either of the parties hereto prior to the date of the Contract in respect of the Supply or any part thereof.
- 20.5 The provisions of GCC Clause 20 shall survive completion or termination, for whatever reason, of the Contract.

## **10 Subcontracting**

- 21.1 The Supplier shall notify the Procuring Entity in writing of all subcontracts awarded under the Contract if not already specified in the Tender. Such notification, in the original Tender or later shall not relieve the Supplier from any of its obligations, duties, responsibilities, or liability under the Contract.



21.2 Subcontracts shall comply with the provisions of GCC Clauses 3 and 7.

## **11. Specifications and Standards**

### **22.1 Technical Specifications and Drawings**

- a) The Goods and Related Services supplied under this Contract shall conform to the technical specifications and standards mentioned in Section VI, Schedule of Requirements and, when no applicable standard is mentioned, the standard shall be equivalent or superior to the official standards whose application is appropriate to the Goods' country of origin.
- b) The Supplier shall be entitled to disclaim responsibility for any design, data, drawing, specification or other document, or any modification thereof provided or designed by or on behalf of the Procuring Entity, by giving a notice of such disclaimer to the Procuring Entity.
- c) Wherever references are made in the Contract to codes and standards in accordance with which it shall be executed, the edition or the revised version of such codes and standards shall be those specified in the Schedule of Requirements. During Contract execution, any changes in any such codes and standards shall be applied only after approval by the Procuring Entity and shall be treated in accordance with GCC Clause 33.

## **12. Packing and Documents**

- 23.1 The Supplier shall provide such packing of the Goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the Contract. During transit, the packing shall be sufficient to withstand, without limitation, rough handling and exposure to extreme temperatures, salt and precipitation, and open storage. Packing case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.
- 23.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the Contract, including additional requirements, if any, specified in the **SCC**, and in any other instructions ordered by the Procuring Entity.

## **13. Insurance**

- 24.1 Unless otherwise specified in the **SCC**, the Goods supplied under the Contract shall be fully insured—in a freely convertible currency from an eligible country—against loss or damage incidental to manufacture or acquisition, transportation, storage, and delivery, in accordance with the applicable Incoterms or in the manner specified in the **SCC**.

## **14. Transportation and Incidental Services**

- 25.1 Unless otherwise specified in the **SCC**, responsibility for arranging transportation of the Goods shall be in accordance with the specified Incoterms.
- 25.2 The Supplier may be required to provide any or all of the following services, including additional services, if any, specified in **SCC**:
  - a) performance or supervision of on-site assembly and/or start-up of the supplied Goods;
  - b) furnishing of tools required for assembly and/or maintenance of the supplied Goods;
  - c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied Goods;
  - d) performance or supervision or maintenance and/or repair of the supplied Goods, for a period of time agreed by the parties, provided that this service shall not relieve the Supplier of any warranty obligations under this Contract; and
  - e) training of the Procuring Entity's personnel, at the Supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied Goods.

- 253 Prices charged by the Supplier for incidental services, if not included in the Contract Price for the Goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the Supplier for similar services

## **15. Inspections and Tests**

- 261 The Supplier shall at its own expense and at no cost to the Procuring Entity carry out all such tests and/or inspections of the Goods and Related Services as are specified in the **SCC**.
- 262 The inspections and tests may be conducted on the premises of the Supplier or its Subcontractor, at point of delivery, and/or at the Goods' final destination, or in another place in Kenya as specified in the **SCC**. Subject to GCC Sub-Clause 26.3, if conducted on the premises of the Supplier or its Subcontractor, all reasonable facilities and assistance, including access to drawings and production data, shall be furnished to the inspectors at no charge to the Procuring Entity.
- 263 The Procuring Entity or its designated representative shall be entitled to attend the tests and/or inspections referred to in GCC Sub-Clause 26.2, provided that the Procuring Entity bear all of its own costs and expenses incurred in connection with such attendance including, but not limited to, all travelling and board and lodging expenses.
- 264 Whenever the Supplier is ready to carry out any such test and inspection, it shall give a reasonable advance notice, including the place and time, to the Procuring Entity. The Supplier shall obtain from any relevant third party or manufacturer any necessary permission or consent to enable the Procuring Entity or its designated representative to attend the test and/or inspection.
- 265 The Procuring Entity may require the Supplier to carry out any test and/or inspection not required by the Contract but deemed necessary to verify that the characteristics and performance of the Goods comply with the technical specifications codes and standards under the Contract, provided that the Supplier's reasonable costs and expenses incurred in the carrying out of such test and/or inspection shall be added to the Contract Price. Further, if such test and/or inspection impedes the progress of manufacturing and/or the Supplier's performance of its other obligations under the Contract, due allowance will be made in respect of the Delivery Dates and Completion Dates and the other obligations so affected.
- 266 The Supplier shall provide the Procuring Entity with a report of the results of any such test and/or inspection.
- 267 The Procuring Entity may reject any Goods or any part thereof that fail to pass any test and/or inspection or do not conform to the specifications. The Supplier shall either rectify or replace such rejected Goods or parts thereof or make alterations necessary to meet the specifications at no cost to the Procuring Entity, and shall repeat the test and/or inspection, at no cost to the Procuring Entity, upon giving a notice pursuant to GCC Sub- Clause 26.4.
- 268 The Supplier agrees that neither the execution of a test and/or inspection of the Goods or any part thereof, nor the attendance by the Procuring Entity or its representative, nor the issue of any report pursuant to GCC Sub-Clause 26.6, shall release the Supplier from any warranties or other obligations under the Contract.

## **16. Liquidated Damages**

- 27.1 Except as provided under GCC Clause 32, if the Supplier fails to deliver any or all of the Goods by the Date(s) of delivery or perform the Related Services within the period specified in the Contract, the Procuring Entity may without prejudice to all its other remedies under the Contract, deduct from the Contract Price, as liquidated damages, a sum equivalent to the percentage specified in the **SCC** of the delivered price of the delayed Goods or unperformed Services for each week or part thereof of delay until actual delivery or performance, up to a maximum deduction of the percentage specified in those **SCC**. Once the maximum is reached, the Procuring Entity may terminate the Contract pursuant to GCC Clause 35.



## **28. Warranty**

- 28.1 The Supplier warrants that all the Goods are new, unused, and of the most recent or current models, and that they incorporate all recent improvements in design and materials, unless provided otherwise in the Contract.
- 28.2 Subject to GCC Sub-Clause 22.1(b), the Supplier further warrants that the Goods shall be free from defects arising from any act or omission of the Supplier or arising from design, materials, and workmanship, under normal use in the conditions prevailing in the country of final destination.
- 28.3 Unless otherwise specified in the **SCC**, the warranty shall remain valid for twelve (12) months after the Goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the **SCC**, or for eighteen (18) months after the date of shipment from the port or place of loading in the country of origin, whichever period concludes earlier.
- 28.4 The Procuring Entity shall give notice to the Supplier stating the nature of any such defects together with all available evidence thereof, promptly following the discovery thereof. The Procuring Entity shall afford all reasonable opportunity for the Supplier to inspect such defects.
- 28.5 Upon receipt of such notice, the Supplier shall, within the period specified in the **SCC**, expeditiously repair or replace the defective Goods or parts thereof, at no cost to the Procuring Entity.
- 28.6 If having been notified, the Supplier fails to remedy the defect within the period specified in the **SCC**, the Procuring Entity may proceed to take within a reasonable period such remedial action as may be necessary, at the Supplier's risk and expense and without prejudice to any other rights which the Procuring Entity may have against the Supplier under the Contract.

## **29. Patent Indemnity**

- 29.1 The Supplier shall, subject to the Procuring Entity's compliance with GCC Sub-Clause 29.2, indemnify and hold harmless the Procuring Entity and its employees and officers from and against any and all suits, actions or administrative proceedings, claims, demands, losses, damages, costs, and expenses of any nature, including attorney's fees and expenses, which the Procuring Entity may suffer as a result of any infringement or alleged infringement of any patent, utility model, registered design, trademark, copyright, or other intellectual property right registered or otherwise existing at the date of the Contract by reason of:
- a) the installation of the Goods by the Supplier or the use of the Goods in the country where the Site is located; and
  - b) the sale in any country of the products produced by the Goods.

Such indemnity shall not cover any use of the Goods or any part thereof other than for the purpose indicated by or to be reasonably inferred from the Contract, neither any infringement resulting from the use of the Goods or any part thereof, or any products produced thereby in association or combination with any other equipment, plant, or materials not supplied by the Supplier, pursuant to the Contract.

- 29.2 If any proceedings are brought or any claim is made against the Procuring Entity arising out of the matters referred to in GCC Sub-Clause 29.1, the Procuring Entity shall promptly give the Supplier a notice thereof, and the Supplier may at its own expense and in the Procuring Entity's name conduct such proceedings or claim and any negotiations for the settlement of any such proceedings or claim.
- 29.3 If the Supplier fails to notify the Procuring Entity within twenty-eight (28) days after receipt of such notice that it intends to conduct any such proceedings or claim, then the Procuring Entity shall be free to conduct the same on its own behalf.
- 29.4 The Procuring Entity shall, at the Supplier's request, afford all available assistance to the Supplier in conducting such proceedings or claim, and shall be reimbursed by the Supplier for all

reasonable expenses incurred in so doing.

- 295 The Procuring Entity shall indemnify and hold harmless the Supplier and its employees, officers, and Subcontractors from and against any and all suits, actions or administrative proceedings, claims, demands, losses, damages, costs, and expenses of any nature, including attorney's fees and expenses, which the Supplier may suffer as a result of any infringement or alleged infringement of any patent, utility model, registered design, trademark, copyright, or other intellectual property right registered or otherwise existing at the date of the Contract arising out of or in connection with any design, data, drawing, specification, or other documents or materials provided or designed by or on behalf of the Procuring Entity.

### **30. Limitation of Liability**

- 30.1 Except in cases of criminal negligence or willful misconduct,
- a) the Supplier shall not be liable to the Procuring Entity, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the Supplier to pay liquidated damages to the Procuring Entity, and
  - b) the aggregate liability of the Supplier to the Procuring Entity, whether under the Contract, in tort or otherwise, shall not exceed the total Contract Price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment, or to any obligation of the supplier to indemnify the Procuring Entity with respect to patent infringement.

### **31. Change in Laws and Regulations**

- 31.1 Unless otherwise specified in the Contract, if after the date of 30 days prior to date of Tender submission, any law, regulation, ordinance, order or bylaw having the force of law is enacted, promulgated, abrogated, or changed in Kenya (which shall be deemed to include any change in interpretation or application by the competent authorities) that subsequently affects the Delivery Date and/or the Contract Price, then such Delivery Date and/or Contract Price shall be correspondingly increased or decreased, to the extent that the Supplier has thereby been affected in the performance of any of its obligations under the Contract. Notwithstanding the foregoing, such additional or reduced cost shall not be separately paid or credited if the same has already been accounted for in the price adjustment provisions where applicable, in accordance with GCC Clause 15.

### **32. Force Majeure**

- 32.1 The Supplier shall not be liable for forfeiture of its Performance Security, liquidated damages, or termination for default if and to the extent that its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.
- 32.2 For purposes of this Clause, "Force Majeure" means an event or situation beyond the control of the Supplier that is not foreseeable, is unavoidable, and its origin is not due to negligence or lack of care on the part of the Supplier. Such events may include, but not be limited to, acts of the Procuring Entity in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions, and freight embargoes.
- 32.3 If a Force Majeure situation arises, the Supplier shall promptly notify the Procuring Entity in writing of such condition and the cause thereof. Unless otherwise directed by the Procuring Entity in writing, the Supplier shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

### **33. Change Orders and Contract Amendments**

- 33.1 The Procuring Entity may at any time order the Supplier through notice in accordance GCC Clause 8, to make changes within the general scope of the Contract in any one or more of the following:

- a) drawings, designs, or specifications, where Goods to be furnished under the Contract are to be specifically manufactured for the Procuring Entity;
- b) the method of shipment or packing;
- c) the place of delivery; and
- d) the Related Services to be provided by the Supplier.

332 If any such change causes an increase or decrease in the cost of, or the time required for, the Supplier's performance of any provisions under the Contract, an equitable adjustment shall be made in the Contract Price or in the Delivery/Completion Schedule, or both, and the Contract shall accordingly be amended. Any claims by the Supplier for adjustment under this Clause must be asserted within twenty-eight (28) days from the date of the Supplier's receipt of the Procuring Entity's change order.

333 Prices to be charged by the Supplier for any Related Services that might be needed but which were not included in the Contract shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the Supplier for similar services.

334 **Value Engineering:** The Supplier may prepare, at its own cost, a value engineering proposal at any time during the performance of the contract. The value engineering proposal shall, at a minimum, include the following;

- a) the proposed change(s), and a description of the difference to the existing contract requirements;
- b) a full cost/benefit analysis of the proposed change(s) including a description and estimate of costs (including life cycle costs) the Procuring Entity may incur in implementing the value engineering proposal; and
- c) a description of any effect(s) of the change on performance/functionality.

335 The Procuring Entity may accept the value engineering proposal if the proposal demonstrates benefits that:

- a) accelerates the delivery period; or
- b) reduces the Contract Price or the life cycle costs to the Procuring Entity; or
- c) improves the quality, efficiency or sustainability of the Goods; or
- d) yields any other benefits to the Procuring Entity, without compromising the necessary functions of the Facilities.

336 If the value engineering proposal is approved by the Procuring Entity and results in:

- a) a reduction of the Contract Price; the amount to be paid to the Supplier shall be the percentage specified in **the SCC** of the reduction in the Contract Price; or
- b) an increase in the Contract Price; but results in a reduction in life cycle costs due to any benefit described in (a) to (d) above, the amount to be paid to the Supplier shall be the full increase in the Contract Price.

337 Subject to the above, no variation in or modification of the terms of the Contract shall be made except by written amendment signed by the parties.

#### **34. Extensions of Time**

341 If at any time during performance of the Contract, the Supplier or its subcontractors should encounter conditions impeding timely delivery of the Goods or completion of Related Services pursuant to GCC Clause 13, the Supplier shall promptly notify the Procuring Entity in writing of the delay, its likely duration, and its cause. As soon as practicable after receipt of the Supplier's notice, the Procuring Entity shall evaluate the situation and may at its discretion extend the Supplier's time for performance, in which case the extension shall be ratified by the parties by amendment of the Contract.

342 Except in case of Force Majeure, as provided under GCC Clause 32, a delay by the Supplier in

the performance of its Delivery and Completion obligations shall render the Supplier liable to the imposition of liquidated damages pursuant to GCC Clause 26, unless an extension of time is agreed upon, pursuant to GCC Sub-Clause 34.1.

## **7. Termination**

### **35.1 Termination for Default**

- a) The Procuring Entity, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the Supplier, may terminate the Contract in whole or in part:
  - i) if the Supplier fails to deliver any or all of the Goods within the period specified in the Contract, or within any extension thereof granted by the Procuring Entity pursuant to GCC Clause 34;
  - ii) if the Supplier fails to perform any other obligation under the Contract; or
  - iii) if the Supplier, in the judgment of the Procuring Entity has engaged in Fraud and Corruption, as defined in paragraph 2.2 a of the Appendix to the GCC, in competing for or in executing the Contract.
- b) In the event the Procuring Entity terminates the Contract in whole or in part, pursuant to GCC Clause 35.1(a), the Procuring Entity may procure, upon such terms and in such manner as it deems appropriate, Goods or Related Services similar to those undelivered or not performed, and the Supplier shall be liable to the Procuring Entity for any additional costs for such similar Goods or Related Services. However, the Supplier shall continue performance of the Contract to the extent not terminated.

### **35.2 Termination for Insolvency.**

The Procuring Entity may at any time terminate the Contract by giving notice to the Supplier if the Supplier becomes bankrupt or otherwise insolvent. In such event, termination will be without compensation to the Supplier, provided that such termination will not prejudice or affect any right of action or remedy that has accrued or will accrue thereafter to the Procuring Entity

### **35.2 Termination for Convenience.**

- a) The Procuring Entity, by notice sent to the Supplier, may terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for the Procuring Entity's convenience, the extent to which performance of the Supplier under the Contract is terminated, and the date upon which such termination becomes effective.
- b) The Goods that are complete and ready for shipment within twenty-eight (28) days after the Supplier's receipt of notice of termination shall be accepted by the Procuring Entity at the Contract terms and prices. For the remaining Goods, the Procuring Entity may elect:
  - i) to have any portion completed and delivered at the Contract terms and prices; and/or
  - ii) to cancel the remainder and pay to the Supplier an agreed amount for partially completed Goods and Related Services and for materials and parts previously procured by the Supplier.

## **8. Assignment**

- 36.1 Neither the Procuring Entity nor the Supplier shall assign, in whole or in part, their obligations under this Contract, except with prior written consent of the other party.

## **9. Export Restriction**

- 37.1 Notwithstanding any obligation under the Contract to complete all export formalities, any export restrictions attributable to the Procuring Entity, to Kenya, or to the use of the products/goods, systems or services to be supplied, which arise from trade regulations from a country supplying those products/goods, systems or services, and which substantially impede the Supplier from meeting its obligations under the Contract, shall release the Supplier from the obligation to provide deliveries or services, always provided, however, that the Supplier can demonstrate to the satisfaction of the Procuring Entity that it has completed all formalities in a timely manner, including applying for permits, authorizations and licenses necessary for

the export of the products/goods, systems or services under the terms of the Contract. Termination of the Contract on this basis shall be for the Procuring Entity's convenience pursuant to Sub-Clause 35.3.

## SECTION VII - SPECIAL CONDITIONS OF CONTRACT

The following Special Conditions of Contract (SCC) shall supplement and/or amend the General Conditions of Contract (GCC). Whenever there is a conflict, the provisions herein shall prevail over those in the GCC.

*[The Procuring Entity shall select insert the appropriate wording using the samples below or other acceptable wording, and delete the text in italics].*

<b>GCC 1.1 (h)</b>	The Procuring Entity is: <b>Unclaimed Financial Assets Authority</b>
<b>GCC 8.1</b>	For <u>notices</u> , the Procuring Entity's address shall be:  <b>Attention: Chief Executive Officer P.O Box 28235-00200 Nairobi, Slip Road Off Waiyaki Way, Pacis Center, 2<sup>nd</sup> Floor</b>
<b>GCC 18.1</b>	The performance security shall not be required.
<b>GCC 18.4</b>	Discharge of the Performance Security shall take place: <b>Not Applicable</b>
<b>GCC 26.2</b>	The Inspections shall be conducted at: <b>Unclaimed Financial Assets Authority Pacis Center, 2<sup>nd</sup> Floor</b>
<b>GCC 28.3</b>	The tenderer shall provide to Unclaimed Financial Assets Authority a manufacturer warranty of a minimum of <b>One (1) year</b>

## **SECTION VIII - CONTRACT FORMS**

This Section contains forms which, once completed, will form part of the Contract. The forms for Performance Security and Advance Payment Security, when required, shall only be completed by the successful tenderer after contract award.



## FORM No 1: NOTIFICATION OF INTENTION TO AWARD

This Notification of Intention to Award shall be sent to each Tenderer that submitted a Tender. Send this Notification to the Tenderer's Authorized Representative named in the Tender Information Form on the format below.

-----

### FORMAT

1. For the attention of Tenderer's Authorized Representative

- I) Name: \_\_\_\_\_ *[insert Authorized Representative's name]*
- ii) Address: \_\_\_\_\_ *[insert Authorized Representative's Address]*
- iii) Telephone: \_\_\_\_\_ *[insert Authorized Representative's telephone/fax numbers]*
- iv) Email Address: \_\_\_\_\_ *[insert Authorized Representative's email address]*

*[IMPORTANT: insert the date that this Notification is transmitted to Tenderers. The Notification must be sent to all Tenderers simultaneously. This means on the same date and as close to the same time as possible.]*

2. Date of transmission: \_\_\_\_\_ *[email]* on *[date]* \_\_\_\_\_ (local time)

This Notification is sent by \_\_\_\_\_ *(Name and designation)* \_\_\_\_\_

3. Notification of Intention to Award

- I) Employer: \_\_\_\_\_ *[insert the name of the Employer]*
- ii) Project: \_\_\_\_\_ *[insert name of project]*
- iii) Contract title: \_\_\_\_\_ *[insert the name of the contract]*
- iv) Country: \_\_\_\_\_ *[insert country where ITT is issued]*
- v) ITT No: \_\_\_\_\_ *[insert ITT reference number from Procurement Plan]*

This Notification of Intention to Award (Notification) notifies you of our decision to award the above contract. The transmission of this Notification begins the Standstill Period. During the Standstill Period, you may:

4. Request a debriefing in relation to the evaluation of your tender

Submit a Procurement-related Complaint in relation to the decision to award the contract.

a) The successful tenderer

- i) Name of successful Tender \_\_\_\_\_
- ii) Address of the successful Tender \_\_\_\_\_
- iii) Contract price of the successful Tender Kenya Shillings \_\_\_\_\_ (in words \_\_\_\_\_)

b) Other Tenderers

Names of all Tenderers that submitted a Tender. If the Tender's price was evaluated include the evaluated price as well as the Tender price as read out. For Tenders not evaluated, give one main reason the Tender was unsuccessful.

S/No	Name of Tender	Tender Price as read out	Tender's evaluated price (Note a)	One Reason Why Not Evaluated
1				
2				
3				
4				
5				

(Note a) State NE if not evaluated

#### 5. How to request a debriefing

- a) DEADLINE: The deadline to request a debriefing expires at midnight on *[insert date]* (local time).
- b) You may request a debriefing in relation to the results of the evaluation of your Tender. If you decide to request a debriefing your written request must be made within three (5) Business Days of receipt of this Notification of Intention to Award.
- c) Provide the contract name, reference number, name of the Tenderer, contact details; and address the request for debriefing as follows:
  - I) Attention: \_\_\_\_\_ *[insert full name of person, if applicable]*
  - ii) Title/position: \_\_\_\_\_ *[insert title/position]*
  - ii) Agency: \_\_\_\_\_ *[insert name of Employer]*
  - iii) Email address: \_\_\_\_\_ *[insert email address]*
- d) If your request for a debriefing is received within the 3 Days deadline, we will provide the debriefing within five (3) Business Days of receipt of your request. If we are unable to provide the debriefing within this period, the Standstill Period shall be extended by five (3) Days after the date that the debriefing is provided. If this happens, we will notify you and confirm the date that the extended Standstill Period will end.
- e) The debriefing may be in writing, by phone, video conference call or in person. We shall promptly advise you in writing how the debriefing will take place and confirm the date and time.
- f) If the deadline to request a debriefing has expired, you may still request a debriefing. In this case, we will provide the debriefing as soon as practicable, and normally no later than fifteen (15) Days from the date of publication of the Contract Award Notice.

#### 6. How to make a complaint

- a) Period: Procurement-related Complaint challenging the decision to award shall be submitted by midnight, *[insert date]* (local time).
- b) Provide the contract name, reference number, name of the Tenderer, contact details; and address the Procurement-related Complaint as follows:
  - I) Attention: \_\_\_\_\_ *[insert full name of person, if applicable]*
  - ii) Title/position: \_\_\_\_\_ *[insert title/position]*
  - iii) Agency: \_\_\_\_\_ *[insert name of Employer]*
  - iv) Email address: \_\_\_\_\_ *[insert email address]*
- c) At this point in the procurement process, you may submit a Procurement-related Complaint challenging the decision to award the contract. You do not need to have requested, or received, a debriefing before making this complaint. Your complaint must be submitted within the Standstill Period and received by us before the Standstill Period ends.
- d) Further information: For more information refer to the Public Procurement and Disposals Act 2015 and its Regulations available from the Website [www.ppra.go.ke](http://www.ppra.go.ke) or email

[complaints@ppra.go.ke](mailto:complaints@ppra.go.ke). You should read these documents before preparing and submitting your complaint.

- e) There are four essential requirements:
- i) You must be an 'interested party'. In this case, that means a Tenderer who submitted a Tender in this tendering process, and is the recipient of a Notification of Intention to Award.
- ii) The complaint can only challenge the decision to award the contract.
- iii) You must submit the complaint within the period stated above.
- iv) You must include, in your complaint, all of the information required to support your complaint.

## **7. Standstill Period**

- i) DEADLINE: The Standstill Period is due to end at midnight on [*insert date*] (local time).
- ii) The Standstill Period lasts ten (14) Days after the date of transmission of this Notification of Intention to Award.
- iii) The Standstill Period may be extended as stated in paragraph Section 5 (d) above.

If you have any questions regarding this Notification please do not hesitate to contact us.

On behalf of the Employer:

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

Title/position: \_\_\_\_\_

Telephone: \_\_\_\_\_

Email: \_\_\_\_\_

## FORM NO 2: NOTIFICATION OF AWARD - LETTER OF ACCEPTANCE

*[letterhead paper of the Employer]*

\_\_\_\_\_ *[date]*

To \_\_\_\_\_ *[name and address of the Contractor]*

This is to notify you that your Tender dated \_\_\_\_\_ *[date]* for execution of the \_\_\_\_\_ *[name of the Contract and identification number, as given in the Contract Data]* for the Accepted Contract Amount \_\_\_\_\_ *[amount in numbers and words] [name of currency]*, as corrected and modified in accordance with the Instructions to Tenderers, is hereby accepted by \_\_\_\_\_ *(name of Employer)*.

You are requested to furnish the Performance Security within 30 days in accordance with the Conditions of Contract, using, for that purpose, one of the Performance Security Forms included in Section VIII, Contract Forms, of the Tender Document.

Authorized Signature: \_\_\_\_\_

Name and Title of Signatory: \_\_\_\_\_

Name of Employer: \_\_\_\_\_

Attachment: *Contract Agreement*: \_\_\_\_\_

## NOTIFICATION OF AWARD - LETTER OF ACCEPTANCE

*[use letterhead paper of the Procuring Entity]*

\_\_\_\_\_*[date]*

To: \_\_\_\_\_*[name and address of the Supplier]*

Subject: \_\_\_\_\_**Notification of Award Contract No.** . . . . .

This is to notify you that your Tender dated \_\_\_\_\_*[insert date]* for execution of the \_\_\_\_\_*[insert name of the contract and identification number, as given in the SCC]* for the Accepted Contract Amount of \_\_\_\_\_*[insert amount in numbers and words and name of currency]*, as corrected and modified in accordance with the Instructions to tenderers is hereby accepted by our Agency.

You are requested to furnish the Performance Security within 30 days in accordance with the Conditions of Contract, using for that purpose the of the Performance Security Form included in Section X, Contract Forms, of the Tendering document.

Authorized Signature: \_\_\_\_\_

Name and Title of Signatory: \_\_\_\_\_

Name of Agency: \_\_\_\_\_

**Attachment: Contract Agreement**

## FORM NO 3 - CONTRACT AGREEMENT

*[The successful tenderer shall fill in this form in accordance with the instructions indicated]*

THIS AGREEMENT made the \_\_\_\_\_ *[insert: number]* day of \_\_\_\_\_ *[insert: month]*, *[insert: year]*. BETWEEN (1) \_\_\_\_\_ *[insert complete name of Procuring Entity]* and having its principal place of business at *[insert: address of Procuring Entity]* (hereinafter called "Procuring Entity"), of the one part; and (2) \_\_\_\_\_ *[insert name of Supplier]*, a corporation incorporated under the laws of *[insert: country of Supplier]* and having its principal place of business at \_\_\_\_\_ *[insert: address of Supplier]* (hereinafter called "the Supplier"), of the other part.

3. WHEREAS the Procuring Entity invited Tenders for certain Goods and ancillary services, viz., \_\_\_\_\_ *[insert brief description of Goods and Services]* and has accepted a Tender by the Supplier for the supply of those Goods and Services, the Procuring Entity and the Supplier agree as follows:
- i) In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Contract documents referred to.
  - ii) The following documents shall be deemed to form and be read and construed as part of this Agreement. This Agreement shall prevail over all other contract documents.
    - a) the Letter of Acceptance
    - b) the Letter of Tender
    - c) the Addenda Nos. \_\_\_\_ (if any)
    - d) Special Conditions of Contract
    - e) General Conditions of Contract
    - f) the Specification (including Schedule of Requirements and Technical Specifications)
    - g) the completed Schedules (including Price Schedules)
    - h) any other document listed in GCC as forming part of the Contract
  - iii) In consideration of the payments to be made by the Procuring Entity to the Supplier as specified in this Agreement, the Supplier hereby covenants with the Procuring Entity to provide the Goods and Services and to remedy defects therein in conformity in all respects with the provisions of the Contract.
4. The Procuring Entity hereby covenants to pay the Supplier in consideration of the provision of the Goods and Services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.
5. IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with the laws of Kenya on the day, month and year indicated above.

### **For and on behalf of the Procuring Entity**

Signed: \_\_\_\_\_ *[insert signature]* in the capacity of \_\_\_\_\_ *[insert title or other appropriate designation]* In the presence of \_\_\_\_\_ *[insert identification of official witness]* \_\_\_\_\_

### **For and on behalf of the Supplier**

Signed: \_\_\_\_\_ *[insert signature of authorized representative(s) of the Supplier]* in the capacity of \_\_\_\_\_ *[insert title or other appropriate designation]* in the presence of \_\_\_\_\_ *[insert identification of official witness]*

**FORM NO. 4 - PERFORMANCE SECURITY [Option 1 - Unconditional Demand Bank Guarantee]**

*[Guarantor letterhead]*

**Beneficiary:** \_\_\_\_\_ *[insert name and Address of Employer]*

**Date:** \_\_\_\_\_ *[Insert date of issue]*

**Guarantor:** \_\_\_\_\_ *[Insert name and address of place of issue, unless indicated in the letterhead]*

1. We have been informed that \_\_\_\_\_ (hereinafter called "the Contractor") has entered into Contract No. \_\_\_\_\_ dated \_\_\_\_\_ with *(name of Employer)* \_\_\_\_\_ (the Employer as the Beneficiary), for the execution of \_\_\_\_\_ (hereinafter called "the Contract").
2. Furthermore, we understand that, according to the conditions of the Contract, a performance guarantee is required.
3. At the request of the Contractor, we as Guarantor, hereby irrevocably undertake to pay the Beneficiary any sum or sums not exceeding in total an amount of \_\_\_\_ *(in words)* <sup>1</sup>, such sum being payable in the types and proportions of currencies in which the Contract Price is payable, upon receipt by us of the Beneficiary's complying demand supported by the Beneficiary's statement, whether in the demand itself or in a separate signed document accompanying or identifying the demand, stating that the Applicant is in breach of its obligation(s) under the Contract, without the Beneficiary needing to prove or to show grounds for your demand or the sum specified therein.
4. This guarantee shall expire, no later than the .... Day of ....., 2.....<sup>2</sup>, and any demand for payment under it must be received by us at the office indicated above on or before that date.
5. The Guarantor agrees to a one-time extension of this guarantee for a period not to exceed *[six months]* *[one year]*, in response to the Beneficiary's written request for such extension, such request to be presented to the Guarantor before the expiry of the guarantee."

---

*[Name of Authorized Official, signature(s) and seals/stamps]*

***Note: All italicized text (including footnotes) is for use in preparing this form and shall be deleted from the final product.***



## **FORM No. 5 - PERFORMANCE SECURITY [Option 2- Performance Bond]**

*[Note: Procuring Entities are advised to use Performance Security – Unconditional Demand Bank Guarantee instead of Performance Bond due to difficulties involved in calling Bond holder to action]*

*[Guarantor letterhead or SWIFT identifier code]*

**Beneficiary:**\_\_\_\_\_ *[insert name and Address of*

*Employer]* **Date:**\_\_\_\_\_ *[Insert date of issue]*

**PERFORMANCE BOND No.:**\_\_\_\_\_

**Guarantor:**\_\_\_\_\_ *[Insert name and address of place of issue, unless indicated in the letterhead]*

1. By this Bond \_\_\_\_\_ as Principal (hereinafter called “the Contractor”) and \_\_\_\_\_] as Surety (hereinafter called “the Surety”), are held and firmly bound unto \_\_\_\_\_] as Oblige (hereinafter called “the Employer”) in the amount of \_\_\_\_\_ for the payment of which sum well and truly to be made in the types and proportions of currencies in which the Contract Price is payable, the Contractor and the Surety bind themselves, their heirs, executors, administrators, successors and assigns, jointly and severally, firmly by these presents.
2. WHEREAS the Contractor has entered into a written Agreement with the Employer dated the \_\_\_\_\_ day of, 20\_\_\_\_\_, for \_\_\_\_\_ in accordance with the documents, plans, specifications, and amendments thereto, which to the extent herein provided for, are by reference made part hereof and are hereinafter referred to as the Contract.
3. NOW, THEREFORE, the Condition of this Obligation is such that, if the Contractor shall promptly and faithfully perform the said Contract (including any amendments thereto), then this obligation shall be null and void; otherwise, it shall remain in full force and effect. Whenever the Contractor shall be, and declared by the Employer to be, in default under the Contract, the Employer having performed the Employer's obligations thereunder, the Surety may promptly remedy the default, or shall promptly:
  - 1) complete the Contract in accordance with its terms and conditions; or
  - 2) obtain a tender or tenders from qualified tenderers for submission to the Employer for completing the Contract in accordance with its terms and conditions, and upon determination by the Employer and the Surety of the lowest responsive Tenderers, arrange for a Contract between such Tenderer, and Employer and make available as work progresses (even though there should be a default or a succession of defaults under the Contract or Contracts of completion arranged under this paragraph) sufficient funds to pay the cost of completion less the Balance of the Contract Price; but not exceeding, including other costs and damages for which the Surety may be liable hereunder, the amount set forth in the first paragraph hereof. The term “Balance of the Contract Price,” as used in this paragraph, shall mean the total amount payable by Employer to Contractor under the Contract, less the amount properly paid by Employer to Contractor; or
  - 3) pay the Employer the amount required by Employer to complete the Contract in accordance with its terms and conditions up to a total not exceeding the amount of this Bond.
4. The Surety shall not be liable for a greater sum than the specified penalty of this Bond.
5. Any suit under this Bond must be instituted before the expiration of one year from the date of the issuing of the Taking-Over Certificate. No right of action shall accrue on this Bond to or for the use of any person or corporation other than the Employer named herein or the heirs, executors, administrators, successors, and assigns of the Employer.
6. In testimony whereof, the Contractor has hereunto set his hand and affixed his seal, and the Surety has caused these presents to be sealed with his corporate seal duly attested by the signature of his legal representative, this day \_\_\_\_\_ of \_\_\_\_\_ 20\_\_\_\_\_.

SIGNED ON \_\_\_\_\_ on behalf of

By \_\_\_\_\_ in the capacity

of In the presence of

SIGNED ON \_\_\_\_\_ on behalf of

By \_\_\_\_\_ in the capacity of In the presence of

## FORM NO. 6 - ADVANCE PAYMENT SECURITY [Demand Bank Guarantee]

*[Guarantor letterhead]*

**Beneficiary:** \_\_\_\_\_ *[Insert name and Address of Employer]*

**Date:** \_\_\_\_\_ *[Insert date of issue]*

**ADVANCE PAYMENT GUARANTEE No.:** \_\_\_\_\_ *[Insert guarantee reference number]*

**Guarantor:** \_\_\_\_\_ *[Insert name and address of place of issue, unless indicated in the letterhead]*

1. We have been informed that \_\_\_\_\_ (hereinafter called "the Contractor") has entered into Contract No. \_\_\_\_\_ *dated* \_\_\_\_\_ with the Beneficiary, for the execution of \_\_\_\_\_ (hereinafter called "the Contract").
2. Furthermore, we understand that, according to the conditions of the Contract, an advance payment in the sum \_\_\_\_\_ *(in words)* is to be made against an advance payment guarantee.
3. At the request of the Contractor, we as Guarantor, hereby irrevocably undertake to pay the Beneficiary any sum or sums not exceeding in total an amount of \_\_\_\_\_ *(in words)* upon receipt by us of the Beneficiary's complying demand supported by the Beneficiary's statement, whether in the demand itself or in a separate signed document accompanying or identifying the demand, stating either that the Applicant:
  - a) has used the advance payment for purposes other than the costs of mobilization in respect of the goods; or
  - b) has failed to repay the advance payment in accordance with the Contract conditions, specifying the amount which the Applicant has failed to repay.
4. A demand under this guarantee may be presented as from the presentation to the Guarantor of a certificate from the Beneficiary's bank stating that the advance payment referred to above has been credited to the Contractor on its account number \_\_\_\_\_ at \_\_\_\_\_.
5. The maximum amount of this guarantee shall be progressively reduced by the amount of the advance payment repaid by the Contractor as specified in copies of interim statements or payment certificates which shall be presented to us. This guarantee shall expire, at the latest, upon our receipt of a copy of the interim payment certificate indicating that ninety (90) percent of the Accepted Contract Amount, less provisional sums, has been certified for payment, or on the \_\_\_\_\_ day of \_\_\_\_\_, 2\_,<sup>2</sup> whichever is earlier. Consequently, any demand for payment under this guarantee must be received by us at this office on or before that date.
6. The Guarantor agrees to a one-time extension of this guarantee for a period not to exceed *[six months]* *[one year]*, in response to the Beneficiary's written request for such extension, such request to be presented to the Guarantor before the expiry of the guarantee.

*[Name of Authorized Official, signature(s) and seals/stamps]*

**Note: All italicized text (including footnotes) is for use in preparing this form and shall be deleted from the final product.**

<sup>1</sup>The Guarantor shall insert an amount representing the amount of the advance payment and denominated either in the currency of the advance payment as specified in the Contract.

<sup>2</sup>Insert the expected expiration date of the Time for Completion. The Employer should note that in the event of an extension of the time for completion of the Contract, the Employer would need to request an extension of this guarantee from the Guarantor. Such request must be in writing and must be made prior to the expiration date established in the guarantee

# FORM NO. 7 BENEFICIAL OWNERSHIP DISCLOSURE FORM

## **INSTRUCTIONS TO TENDERERS: DELETE THIS BOX ONCE YOU HAVE COMPLETED THE FORM**

*This Beneficial Ownership Disclosure Form ("Form") is to be completed by the successful tenderer pursuant to Regulation 13 (2A) and 13 (6) of the Companies (Beneficial Ownership Information) Regulations, 2020. In case of joint venture, the tenderer must submit a separate Form for each member. The beneficial ownership information to be submitted in this Form shall be current as of the date of its submission.*

*For the purposes of this Form, a Beneficial Owner of a Tenderer is any natural person who ultimately owns or controls the legal person (tenderer) or arrangements or a natural person on whose behalf a transaction is conducted, and includes those persons who exercise ultimate effective control over a legal person (Tenderer) or arrangement.*

Tender Reference No.:\_\_\_\_\_ [insert identification

no] Name of the Tender Title/Description:\_\_\_\_\_ [insert name of the

assignment] to:\_\_\_\_\_ [insert complete name of Procuring Entity]

In response to the requirement in your notification of award dated\_\_\_\_ [insert date of notification of award] to furnish additional information on beneficial ownership:\_\_\_\_\_ [select one option as applicable and delete the options that are not applicable]

I) We here by provide the following beneficial ownership information.

Details of beneficial ownership

	Details of all Beneficial Owners		% of shares a person holds in the company Directly or indirectly	% of voting rights a person holds in the company	Whether a person directly or indirectly holds a right to appoint or remove a member of the board of directors of the company or an equivalent governing body of the Tenderer (Yes / No)	Whether a person directly or indirectly exercises significant influence or control over the Company (tenderer) (Yes / No)
1.	Full Name		Directly----- ----- % of shares	Directly..... .....% of voting rights	1. Having the right to appoint a majority of the board of the directors or an equivalent governing body of the Tenderer: Yes -----No----	1. Exercises significant influence or control over the Company body of the Company (tenderer)  Yes -----No-- --
	National identity card number or Passport number				2. Is this right held directly or indirectly?:  Direct..... .....	2. Is this influence or control exercised directly or indirectly?  Direct..... .....
	Personal Identification Number (where applicable)		Indirectly---- ----- % of shares	Indirectly----- % of voting rights	Indirect..... .....	Indirect..... ...
	Nationality					
	Date of birth [dd/mm/yyyy]					
	Postal address					
	Residential address					
	Telephone number					
	Email address					
	Occupation or profession					

	Details of all Beneficial Owners		% of shares a person holds in the company Directly or indirectly	% of voting rights a person holds in the company	Whether a person directly or indirectly holds a right to appoint or remove a member of the board of directors of the company or an equivalent governing body of the Tenderer (Yes / No)	Whether a person directly or indirectly exercises significant influence or control over the Company (tenderer) (Yes / No)
2.	Full Name		Directly----- ----- % of shares	Directly..... .....% of voting rights	1. Having the right to appoint a majority of the board of the directors or an equivalent governing body of the Tenderer: Yes -----No----- 2. Is this right held directly or indirectly?:  Direct..... .....  Indirect..... .....	1. Exercises significant influence or control over the Company body of the Company (tenderer) Yes -----No-- --  2. Is this influence or control exercised directly or indirectly?  Direct..... .....  Indirect..... ...
	National identity card number or Passport number					
	Personal Identification Number (where applicable)		Indirectly---- ----- % of shares	Indirectly----- % of voting rights		
	Nationality(ies)					
	Date of birth [dd/mm/yyyy]					
	Postal address					
	Residential address					
	Telephone number					
	Email address					
	Occupation or profession					
3.  e.t .c						

II) Am fully aware that beneficial ownership information above shall be reported to the Public Procurement Regulatory Authority together with other details in relation to contract awards and shall be maintained in the Government Portal, published and made publicly available pursuant to Regulation 13(5) of the Companies (Beneficial Ownership Information) Regulations, 2020.(Notwithstanding this paragraph Personally Identifiable Information in line with the Data Protection Act shall not be published or made public). *Note that Personally Identifiable Information (PII) is defined as any information that can be used to distinguish one person from another and can be used to deanonymize previously anonymous data. This information includes National identity card number or Passport number, Personal Identification Number, Date of birth, Residential address, email address and Telephone number.*

III) In determining who meets the threshold of who a beneficial owner is, the Tenderer must consider a natural person who in relation to the company:

- (a) holds at least ten percent of the issued shares in the company either directly or indirectly;
- (b) exercises at least ten percent of the voting rights in the company either directly or indirectly;
- (c) holds a right, directly or indirectly, to appoint or remove a director of the company; or
- (d) exercises significant influence or control, directly or indirectly, over the company.

IV) What is stated to herein above is true to the best of my knowledge, information and belief.

*Name of the Tenderer: .....\*[insert complete name of the Tenderer]\_\_\_\_\_*

*Name of the person duly authorized to sign the Tender on behalf of the Tenderer: \*\* [insert complete name of person duly authorized to sign the Tender]*

*Designation of the person signing the Tender: ..... [insert complete title of the person signing the Tender]*

*Signature of the person named above: ..... [insert signature of person whose name and capacity are shown above]*

*Date this ..... [insert date of signing] day of..... [Insert month], [insert year]*

Bidder Official Stamp

#### FORMAT FOR PROVIDING DETAILS OF REFERENCE SITES/INSTITUTIONS

<b>Firm Name</b> <b>Physical &amp; Postal address</b> <b>Email Address</b> <b>Phone Number</b>	
<b>Name/Brief description of Assignment</b>	
<b>Contract Value</b>	
<b>Contract duration (Indicate whether ongoing or completed)</b>	
<b>Name of Contact Person</b>	
<b>Designation of Contact Person</b>	
<b>Email address of Contact Person</b>	
<b>Phone Number of Contact Person</b>	

## UFAA EPROCUREMENT PORTAL GUIDE

**Step 1.** Click the link <https://eProcurement.ufaa.go.ke> to access the portal

**Step 2.** Register as a new supplier by filling in the required registration details

**Step 3.** Submit and wait for account activation link sent to the email used upon registration

Log in to the email account used upon registration to find the link sent from [suppliersregistration@ufaa.go.ke](mailto:suppliersregistration@ufaa.go.ke) follow the instructions of the email to activate your account.

**Step 4.** After activation of the email account log in to the Eprocurement portal next access your profile and complete all the steps by filling in the required information and submit for approval (**You will be required to attach mandatory documents**) NB: Open Tender, RFP process and Restricted tender may be applied for even before approval is given by UFAA upon submitting profile details.

**Step 5.** Once approval is given from UFAA you will be able to see the RFQ Process and apply for the same.

### Bid submission process (Applies for Open tender and the rest)

For Open Tender proceed to expand the Open Tender drop down to reveal

*New Open Tenders and Applied Open Tenders*

Select New Open Tenders to list all Open tenders available for Bidding

No.	Opening Date	Closing Date	Subject	Status	Type
QP0023	31 Mar 2023 10:30	31 Mar 2023 10:30	Prequalification of Legal Service Providers	Released	Open Tender
QP0025	31 Mar 2023 10:30	31 Mar 2023 10:30	Provision of Office Security Services - Re-advertised	Released	Open Tender
QP0027	31 Mar 2023 10:30	31 Mar 2023 10:30	Provision of Air Tickets on Framework Agreement	Released	Open Tender

From the list of new open tenders select your interest by clicking the open tab at the far end to your right. Once you open the tender scroll down to find the document link where you will be able to download the tender. As seen below

#	Document	Document Saved As	Document Link
1	blank	RFP for Provision of Legal Audit Services (002).pdf	<a href="#">View Document...</a>
2	blank	RFP Legal Audit.pdf	<a href="#">View Document...</a>
3	PREQUALIFICATION OF LEGAL SERVICE PROVIDERS 2023-2026.pdf	PREQUALIFICATION OF LEGAL SERVICE PROVIDERS 2023-2026.pdf	<a href="#">View Document...</a>

Next click on the Generate open tender tab on the top of the page as seen below.

SAFA e-Procurement Unclaimed Financial Assets Authority(UFAA) Welcome Test [V331-402]

SECTIONS: Dashboard, My Profile, RFQ Process, Purchase Orders, Open Tenders, New Open Tenders, Applied Open Tenders, RFP Process, Restricted Tenders, Market Survey

### New Open Tender [OP0023]

Generate Open Tender Close

**General Information**

No: OP0023 Date Tenders Invited: 21 Mar 2023 Expected Closing Date: 31 Mar 2023 10:30 Procurement Methods: OT

Subject: Prequalification of Legal Service Providers Expected Opening Date: 31 Mar 2023 10:30 Technical Pass Score: 70.00

Reason for extending RFQ Instruction

**Open Tender Lines**

Show 10 entries

Item	Description	Specification	Delivery Point	UOM	Quantity
GL Account	Legal Services	0	HQ		1.00
Item	Description	Specification	Delivery Point	UOM	Quantity

Showing 1 to 1 of 1 entries

**Related Documents**

Download the Document, Fill and then submit after generating the open Tender

Show 10 entries

Document	Date	Record ID	Document Link
Company: Unclaimed Financial Assets Authority(UFAA)			

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Once the Open Tender Quote is generated proceed to fill in the unit cost.

SECTIONS: Dashboard, My Profile, RFQ Process, Purchase Orders, Open Tenders, New Open Tenders, Applied Open Tenders, RFP Process, Restricted Tenders, Market Survey

### Open Tender Card [PUQ0491]

Save Tender Submit Tender Close

**General Information**

No: PUQ0491 Document Date: 24 Mar 2023 Tender Closing Date: 3/31/2023 10:30:00 AM Currency Code: Select... Status: Open

Subject: Quote PUQ0491 Portal Status: Draft

**Open Tender Lines (Amount should be Incl. VAT)**

#	Type	Description	Delivery Point	Quantity	UOM	Unit Cost	Amount
1	GL Account	prequalification of legal service providers		1.00		0	0.00
#	Type	Description	Delivery Point	Quantity	UOM	Unit Cost	Amount

**Tender Evaluation Criteria**

Show 10 entries

Code	Category	Description
No data available in table		
Code	Category	Description

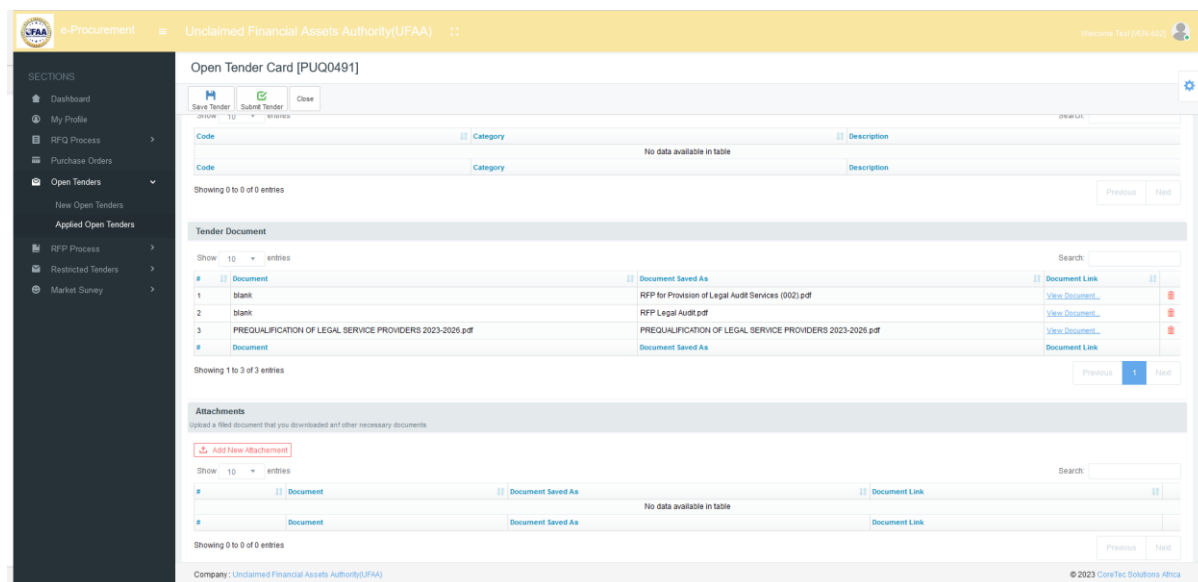
Showing 0 to 0 of 0 entries

**Tender Document**

Under unit cost avoid putting commas and decimal points to the figure. E.g., Do not put 2,000 or 2000.00 use this format 2000.

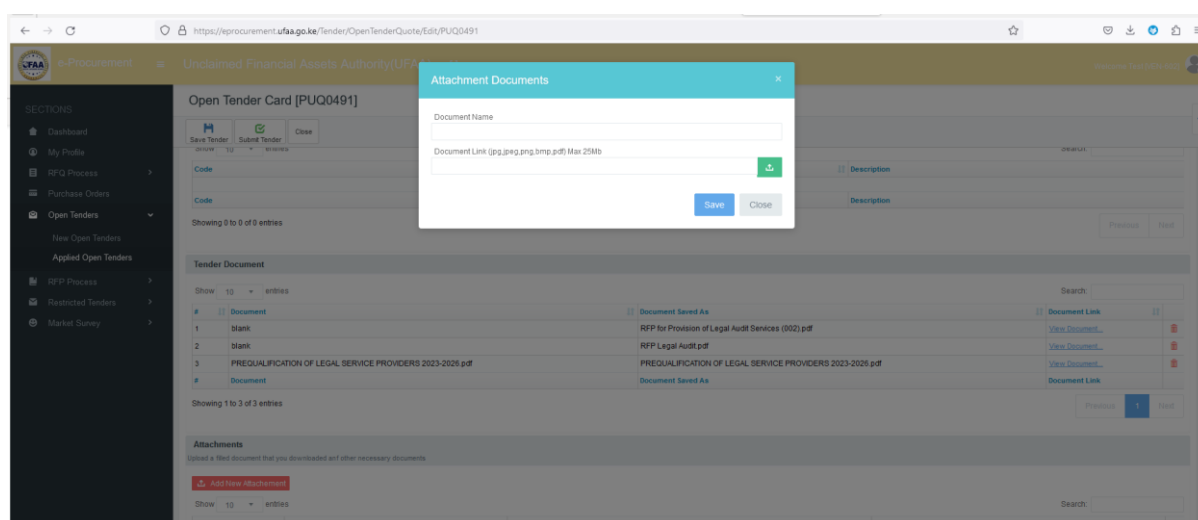
Proceed to scroll down the page to find Attachments.



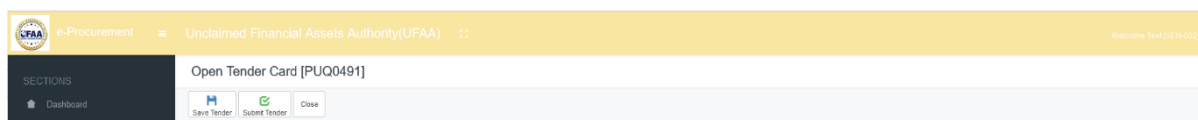


Click on the add new attachment link to upload files as seen above.

Please note files uploaded accept this formats only (jpg,jpeg,png,bmp,pdf)  
Also, max document per upload is 25mb



Attach supporting documents as per the tender evaluation criteria from the Tender document.



Once you are done uploading supporting tender documents click on the save Tender button at the top and submit the Tender to finalize.

#### NOTE:

**PHYSICAL AND EMAIL SUBMISSIONS WILL NOT BE ACCEPTED. ENSURE BIDS ARE SUBMITTED THROUGH THE EPROCUREMENT PORTAL EARLY TO AVOID LAST MINUTE TECHNICAL CHALLENGES.**

In case of any challenge do call (0204023140) or Email [procurement@ufaa.go.ke](mailto:procurement@ufaa.go.ke) for further assistance.

Regards

UFAA procurement