



CLARIFICATIONS FOR TENDER NO. UFAA/CS/014/2022-2023 FOR PROVISION OF MICROSOFT CLOUD SERVICES

In line with ITT 8.2 and 9.1 in pg. 25 of the tender document, UFAA hereby issues the following clarification: -

| No. | Reference | Questions | UFAA Answers |
|-----|---|---|---|
| 1 | Microsoft 365 E1 Licenses | Please confirm if it is "Office 365 E1" | Office 365 E1 |
| 2 | Microsoft 365 E3 Licenses | Please confirm if it is "Office 365 E3" | Office 365 E1 |
| 3 | claimant's portal, holder's portal, e-procurement portal, Agent's, and Compliance portal. | Could you please brief description of each portal? | Claimants' portal is used by the public for claims processing Holders' portal is used by the public for remittance of Unclaimed financial assets E-procurement is used by the public for online procurement and bid submissions Agents' portal is used by agents for initiating and submission of claims by Huduma centres Compliance portal is used by holders being audited by the Authority to track audit reports |
| 4 | Claimant's portal, holder's portal, e-procurement portal, Agent's and Compliance portal. | Is the Database of these portals different? | Database is one |
| 5 | Legal entity | Please share the No. of Entities and Database? | Two entities and one database |
| 6 | Reports | Please share List of Customs Reports. (No. and Names) | This will be shared to the winning bidder |
| 7 | Customizations | Please share the Number of Customizations Table and Objects | This will be shared to the winning bidder |
| 8 | Modules | Please share the existing Modules in ERP | Finance, Procurement, CRM, HR, Self-service, Risk, Transport, Claims, Holders, Investment, Compliance |
| 9 | Modules | Any other Custom Modules that are implemented? | This will be shared to the winning bidder |
| 10 | Scope | Any new development required or not? | None |

Deadline for submission remains 10th February 2023 at 10.30AM

UFAA Procurement

7th February 2023