UNCLAIMED FINANCIAL ASSETS AUTHORITY

CLARIFICATIONS FOR TENDER NUMBER. UFAA/RA/015/2021/2022 - SUPPLY, DELIVERY, INSTALLATION, TRAINING, TESTING, COMMISSIONING AND MAINTENANCE OF ROBOTIC PROCESS AUTOMATION

Item 68 - Bidders must include technical training and Certification for four officers at an Accredited Training Center from the manufacturer, costs to include travel and accommodation. Please provide brochures of the course-

Technical training at an accredited training center include the professional certification/certified instructor led training (Classroom) from the manufacturer of the proposed solution. The costs to be incurred include the tuition fee plus exam and accommodation in the country where it is being provided. For the online learning resources these are self-paced learning resources that a user can subscribe to and master different concepts of the RPA.

Item 57. The vendor should have direct regional presence in East Africa- please clarify if this a mandatory requirement-The vendor should have direct regional presence in East Africa- Technology Vendors are based out of Africa, In Europe and North America, at the same time Procurement has requested Bidders must include technical training and Certification for four officers at an Accredited Training Center from the manufacturer, costs to include travel and accommodation. Please provide brochures of the course-

We'd prefer local presence for support especially for critical processes and issues. Training of internal employees does not negate the need for support from the vendor and this remains a key requirement.

Item 55. The platform should have a PowerBI data connector- should this be a separate license?

Please see the pricing schedule for all components that should be provided/licensed – PG. 32 of tender document.

Item 48. The RPA platform needs to have attained Veracode Verified Continuous certification- are better alternatives an option? the following are better alternatives and can they be offered.

Although it is the most preferred, Yes better alternatives are an option as long as you state clearly the application security testing software to be used.

Deadline for submission remains 24th November, 2021 at 10.30AM

UFAA Procurement

23rd November, 2021